

Frequently Asked Questions for Pre-Ordering Meals for County Road School Students

1. Why do I have to pre-order meals for my County Road students? **As in the past we need to know how much to prepare in the CRS kitchen so the staff can prepare the daily lunch. The Middle School is the central hub for the inventory and distributes to County Road School what they need on a daily basis. Luther Lee School now has the appropriate kitchen to prepare meals.**

2. Should I pre-order meals for my Luther Lee and Demarest Middle School students? **No, it is not necessary. All Luther Lee and Demarest Middle School students can make their lunch choices during their lunch period.**

3. Will my child's account be charged if I accidently pre-ordered for my Luther Lee and/or Demarest Middle School Student? **No, those orders will be canceled.**

4. Are all a la carte items available to pre-order at County Road School? **No, only the meals and a la carte items listed on that day's menu are available to pre-order for that specific day. Please refer to the monthly menu on our district website under the lunch tab.**

5. Can I order a meal and additional la carte items for my child? **Yes, you can order more than just a meal and your account will be charged accordingly.**

6. If my County Road Student wants an additional serving of a menu item is that permitted? **If additional servings are available after all of the pre-ordered meals are served students can request additional servings. However, please be advised that your child's account will be charged for the additional item at the a la carte price. See our district's website under the lunch tab for our complete price list of all of our a la carte menu items.**

7. Can I still pre-order my child's meals if I haven't replenished/deposited money on my child's account? **Yes, you can still pre-order your meals through the Mealorders.com website.**

8. Will I get confirmation that my pre-order has been processed? **Yes, make sure when you are placing an order on Mealorders.com to hit the submit button when you are on the shopping cart page. Once you hit submit you will receive an order confirmation.**