Questions regarding IT22.04.19.2 Cloud-Based Email Protection/Gateway Defense and Barracuda Maintenance and Support

1. It seems like the MultiFactorAuthentication is in the other bid unless I am missing something here. Just need some guidance here

A. There are two separate and distinct RFP's that the district has posted.

One RFP is for Multi-Factor Authentication and Single Sign On. **RFP IT22-19-04-1** (https://content.myconnectsuite.com/api/documents/0f64bce5750749648eaf22b 0683cf8ad.pdf)

The Multi-Factor Authentication and Single Sign On RFP is **NOT** related to the second RFP for the Cloud-Based Email Protection/Gateway Defense and Barracuda Maintenance and Support **RFP IT22-19-04-2** (https://content.myconnectsuite.com/api/documents/f388ffda81b94f5598fd6328 bac69f9e.pdf)

Please note on page 1 of both RFP's:

All questions regarding this RFP/Bid **MUST** be submitted via email by the deadline noted in this document. **Please reference RFP Item Number in subject line of email.** Phone calls will not be accepted. Please submit questions to Harold@hcboe.net

2.   I noticed that you all recently put an RFP out for Cloud-Based Email Protection/Gateway Defense and Barracuda Maintenance and Support. We were planning to bid on this. However, we reached out to Barracuda for support and they advised us that this was actually already renewed by the customer on 03/29/22. We are wondering if the bid is still active at this time?

A. All items for this bid are still active and valid. Some support items on the bid have already been renewed due to the renewal due date.

Please note on page 13 of the RFP:

Term:

3.2 The contract will be for One (1) year beginning approximately February 08, 2022 and continue through June 30, 2023. Upon mutual consent of both parties, the agreement may be renewed for four (4) additional one (1) year periods, for a total term of five (5) years.

And

Page 8 of the RFP

Service Length

1.37 The contractual term of this contract will be one (1) year(s) with options to

renew up to a total of four (4) years.

Also Item 1 and Item 2 as it related to Item 1:

The district currently has an on-site hardware-based Barracuda device and is transitioning to a cloud-based solution. The results of this RFP/Bid will result in an award to one vendor for a single and comprehensive solution. If no single solution sufficiently meets cost-effectiveness, accessibility, integration, and ease of use, a winning RFP/Bid may not be awarded.