What to Expect After Testing – School Staff

Thank you for your participation in the New Jersey School Student Testing Program. Testing in your school district is managed by LTS, a vendor selected by NJDOH to operate COVID-19 testing clinics in schools across the state.

To perform this work safely and efficiently for your community, LTS has partnered with the Broad Institute of MIT and Harvard, a clinical laboratory based in Boston, MA. Testing records and information are managed within the Broad Institute's secure testing software.

The purpose of this document is to provide important information for school staff who have received a COVID-19 test.

- **When Will My Results be Available?**
    - If you received a PCR test, most results are available within 48 hours, but the maximum resulting window is 72 hours after testing.
    - If you received a rapid antigen test, results will be available within 2 hours after testing.
- **How do I Access My Results?**
    - You will receive a notification from the Broad Institute via email (no-reply@crsp-testing.broadinstitute.org) or text message as soon as your results are ready.
    - Follow the link in that email or text to log into your account and view your results.
- **What if I Am Having Trouble Accessing My Results?**
    - If you do not receive a result notification within 72 hours of a PCR test or 2 hours of an antigen test, please email LTS at support@ltscovd.zendesk.com for assistance.
    - If you are unable to access your account or are having technical difficulties with the Broad Institute website, please email or call the support team:
        - Email: crsp-patientsupport@broadinstitute.org
        - Phone: 617-714-7250
- **Who Can I Contact for Assistance?**
    - For general inquiries and assistance, please reach out to your school's administration or email the LTS Support Team at support@ltscovd.zendesk.com.
- **What Should I do if I Receive a Positive Result?**
    - If your test result is positive, please advise your school administration immediately and follow your school's protocols for actions to take after a positive result.
    - CDC guidance for those who test positive for COVID-19 can be found here: https://www.cdc.gov/coronavirus/2019-ncov/your-health/quarantine-isolation.html