FFenroll Online Enrollment Guide



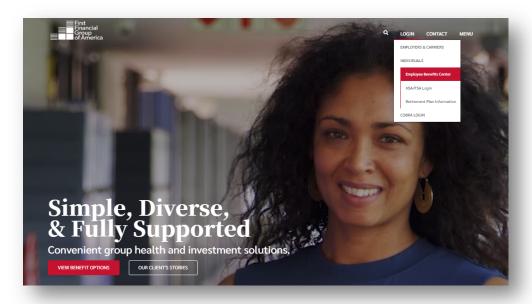
Welcome to FFenroll! Follow the easy steps below to make your benefit(s) selections online.

If you experience technical difficulty or have trouble during your enrollment, please call our Enrollment Solutions Help Desk at (855) 523-8422 Monday through Friday, 7 a.m. to 5 p.m. Central time.

For coverage eligibility questions, contact your benefits office.

Navigating to FFenroll:

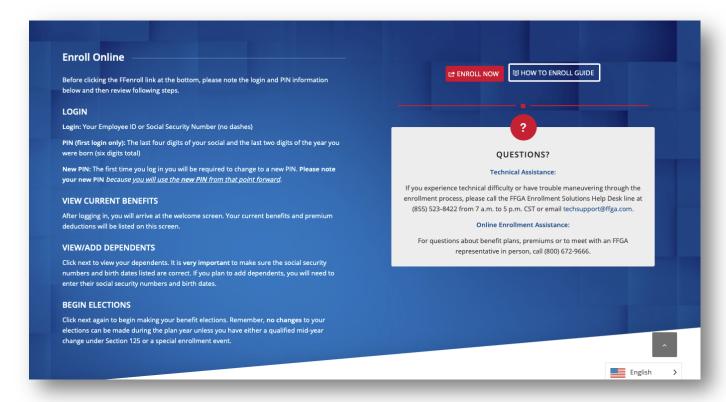
1. Go to www.ffga.com. (If you are already on the How To Enroll page on your Employee Benefit Center website, click here to skip to step 5.)



- 2. Click on Login on the top menu and then select Employee Benefits Center.
- 3. Once you are on https://benefits.ffga.com, enter your Employer's name in the box. This will take you to your Employee Benefits Center.



- 4. On your Employee Benefits Center website, click on How to Enroll from the menu at the top of the page.
- 5. Scroll down and select the red Enroll Now button to go to the enrollment website.



FFenroll Enrollment Site

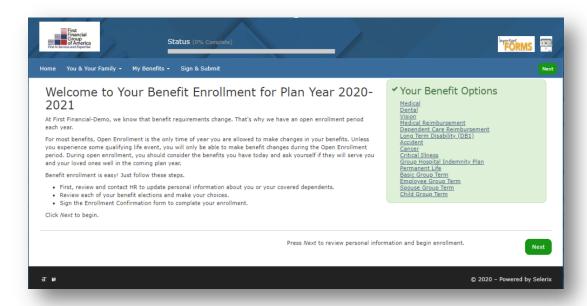
6. Login:

- Employee ID
 - o The Employee ID is either your social security number or your Employee ID.
- PIN
 - Your Personal Identification Number (PIN) is the last 4 digits of your SSN and the last 2 digits of the year you were born (this should be a 6-digit number).
 - Please note: Your PIN may be required on some applications as your electronic signature.



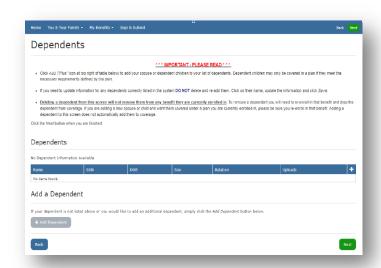
7. Begin Enrollment

- You will arrive at the Welcome Screen. Use the Next and Back buttons to navigate through the website.
- View plan information: Click on the Important Forms/Forms icon at the top right-hand side of the page to access various product brochures and learn more about each plan.
- Click Next to begin enrollment.



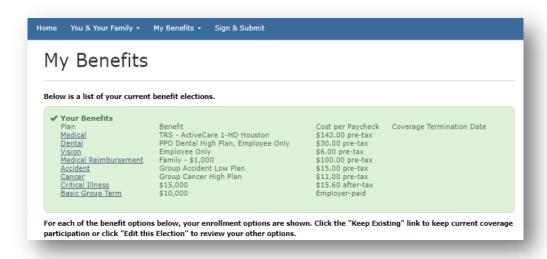
8. Review Dependents and Personal Information

- Personal Information
 - o Before you begin, click on the tab "You and Your Family" to review your personal information. If any personal information needs to be updated, please contact your HR Department. NOTE: The email address entered here will be used for all electronic correspondence.
- Dependent Information *Due to the Affordable Care Act, you will need to enter dependent information even if you do not plan to cover them on your benefit options.*
 - o To add dependents not listed, click on the (+) sign button.
 - Enter requested data for the dependent including Legal Name and Middle Initial as it appears on the Social Security Card.
 - If any information appears incorrect for dependents already listed, click on the pencil to edit the dependent information.
 - o Click Save.
 - Continue the process until all dependents are entered.
 - o When finished, click Next.



9. Benefit Summary

- The My Benefits screen provides a list of your current benefit elections and allows you to keep or edit benefits without the need to review each plan.
 - NOTE: You may not need to review all benefits, however certain benefits will require your review.
- Scroll down the screen to quickly enroll in your elections by clicking either Keep Existing Election or Edit this Selection.



10. Adding Plans

• To enroll in a benefit that you do not currently have, click on Edit this Election and then proceed with the application process.



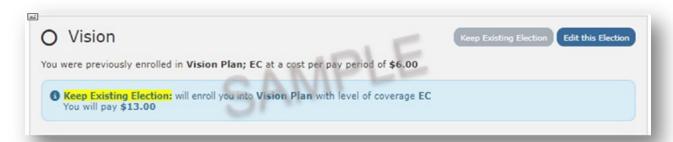
11. Changing/Dropping Plans

• To change a benefit that you are currently enrolled in, click on Edit this Election. This will take you to the application screen. Click the unlock button to either enroll in or drop a benefit plan. Continue through the application process until the desired changes are complete.



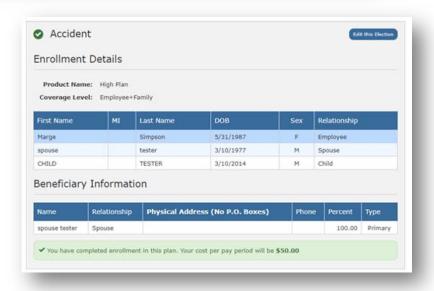
12. No Change to Your Current Enrollment

• Click on Keep Existing Election for a plan you do not want to change, and your election will remain the same.



13. Carry-Over Elections

 Some benefits will automatically carry over from the previous year's election. If you wish to make a change to one of these benefit plans, click on Edit this Election.



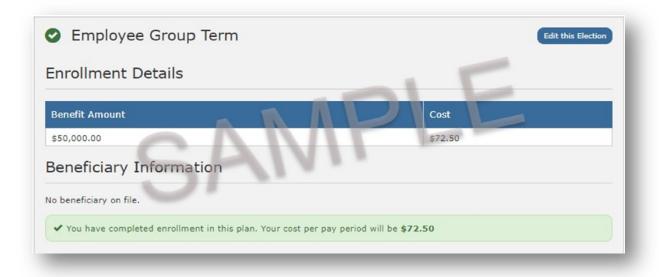
14. Non-Qualified Plans

• Some plans require you to elect another benefit in order to become eligible for that plan. If adding dependents, they must be listed on Demographics.



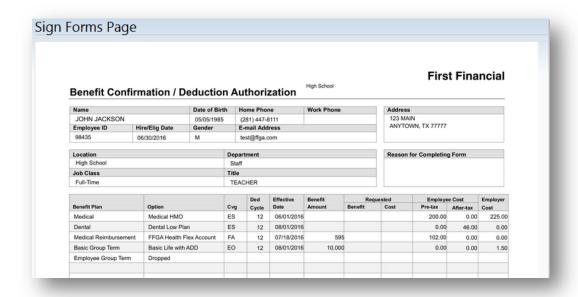
15. Beneficiary Updates

• If the plan indicates No beneficiary on file, click on Edit this Election to update your beneficiary. You will need to update the beneficiary.



16. Sign Forms Page

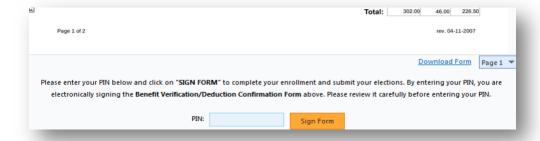
 Review the Benefit Confirmation / Deduction Authorization Form for plan enrollment and premium confirmation. Upon verifying accuracy of the form, sign and submit the benefit selections at the bottom of the page.



Your screen will either have the "Sign Form" button or a field to enter your PIN.

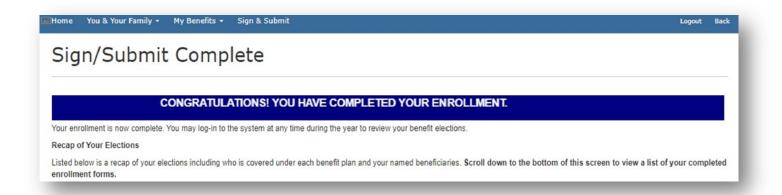


OR



17. Sign/Submit Complete

- Your enrollment is complete. Please note that you are not finished until you see "CONGRATULATIONS!"
- Review your benefits selections.
- You can log in and make changes anytime during open enrollment by going to https://ffga.beneselect.com/enroll.



18. Print/Save and Logout

- You can print or save a copy of your enrollment confirmation and other applications by clicking on Enrollment Confirmation at the bottom of the page.
- Click Logout.



Congratulations your enrollment is complete!

QUESTIONS?

Technical Assistance:

o If you experience technical difficulty or have trouble maneuvering through the enrollment process, please call the FFGA Enrollment Solutions Help Desk line at (855) 523-8422 Monday through Friday from 7 a.m. to 5 p.m. Central time or email ffenroll@ffga.com.

• Online Enrollment Assistance:

 For questions about benefit plans, premiums, contact your dedicated First Financial Account Representative.

