

Idaho School Benefit Trust PPO Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

Coverage for: Enrollee + Eligible Dependents | **Plan Type:** PPO



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. Note: Information about the cost of the <u>plan</u> (called the <u>contribution</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>https://members.bcidaho.com/my-account/my-account-my-contract.page</u>. For general definitions of common terms, such as <u>allowed amount, balance billing, cost sharing, copayment, deductible, provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-800-627-1188 to request a copy.

Important Questions	Answers	Why This Matters
What is the overall <u>Deductible</u> ?	\$2,000 person/ \$4,000 family.	Generally, you must pay all of the costs from <u>Provider</u> s up to the <u>Deductible</u> amount before this <u>Plan</u> begins to pay. If you have other family members on the <u>Plan</u> , each family member must meet their own individual <u>Deductible</u> until the total amount of <u>Deductible</u> expenses paid by all family members meets the overall family <u>Deductible</u> .
Are there services covered before you meet your <u>Deductible</u> ?	Yes. Pharmacy, services that require <u>Copays</u> , immunizations or <u>In-Network</u> hospice care and <u>Preventive Care</u> are covered before you meet your <u>Deductible</u> .	This <u>Plan</u> covers some items and services even if you haven't yet met the <u>Deductible</u> amount. But a <u>Copayment</u> or <u>Cost</u> <u>Sharing</u> may apply. For example, this <u>Plan</u> covers certain <u>Preventive Services</u> without <u>Cost Sharing</u> and before you meet your <u>Deductible</u> . See a list of covered <u>Preventive Services</u> at <u>https://www.healthcare.gov/coverage/preventive-care- benefits/</u> .
Are there other <u>Deductibles</u> for specific services ?	No. There are no other specific <u>Deductibles</u> .	You don't have to meet <u>Deductibles</u> for specific services.
What is the <u>Out-of-pocket Limit</u> for this <u>Plan</u> ?	For <u>In-Network Provider</u> \$3,500 person / \$7,000 family, For <u>Out-of-Network Provider</u> \$5,000 person /\$10,000 family For <u>Prescription Drugs</u> \$3,000 person/\$6,000 family	The <u>Out-of-pocket Limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>Plan</u> , they have to meet their own <u>Out-of-pocket Limits</u> until the overall family <u>Out-of-pocket Limit</u> has been met.
What is not included in the <u>Out-of-</u> pocket Limit ?	Contributions, <u>Balance-Billing</u> charges and health care this <u>Plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>Out-of-pocket Limit</u> .
Will you pay less if you use a <u>Network</u> <u>Provider</u> ?	Yes. See <u>www.bcidaho.com</u> or call 1- 800-627-1188 for a list of <u>Network</u> <u>Provider</u> s.	You pay the least if you use a <u>Provider</u> on the ChoiceDocs <u>In-Network Provider</u> list. You pay more if you use all other <u>Provider</u> s on the <u>In-Network Provider</u> list. You will pay the most if you use an <u>Out-of-Network Provider</u> , and you might receive a bill from a <u>Provider</u> for the difference between the <u>Provider</u> s charge and what your <u>Plan</u> pays (<u>Balance Billing</u>). Be aware your <u>Network Provider</u> might use an <u>Out-of-Network Provider</u> for some services (such as lab work). Check with your <u>Provider</u> before you get services.
Do you need a <u>Referral</u> to see a <u>Specialist</u> ?	No.	You can see the <u>Specialist</u> you choose without a <u>Referral</u> .



		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care <u>Provider</u> 's office or clinic	Primary care visit to treat an injury or illness	ChoiceDocs = \$0 <u>Copay</u> /visit; All other <u>In-Network</u> = \$20 <u>Copay</u> /visit, <u>Deductible</u> does not apply	30% <u>Cost Sharing</u> after <u>Deductible</u>	<u>Copay</u> does not apply to additional services. <u>Cost Sharing</u> may not apply for pediatric physician office visit. Additional telehealth services may be provided by your <u>Provider</u> .
	<u>Specialist</u> visit	ChoiceDocs = \$20 <u>Copay</u> /visit; All other <u>In-Network</u> = \$40 <u>Copay</u> /visit, <u>Deductible</u> does not apply	30% <u>Cost Sharing</u> after <u>Deductible</u>	<u>Copay</u> does not apply to additional services. <u>Cost Sharing</u> may not apply for pediatric physician office visit.
	<u>Preventive care/Screening</u> /immunization	No charge for listed preventive, <u>Screening</u> and immunization services. <u>Deductible</u> does not apply.	No charge for listed immunizations, 30% <u>Cost</u> <u>Sharing</u> after <u>Deductible</u> for preventive and <u>Screening</u> .	You may have to pay for services that aren't preventive. Ask your <u>Provider</u> if the services needed are preventive. Then check what your <u>Plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No charge up to a combined \$100, then 10% <u>Cost Sharing</u> after <u>Deductible</u>	30% <u>Cost Sharing</u> after <u>Deductible</u>	none
	Imaging (CT/PET scans, MRIs)	No charge up to a combined \$100, then 10% <u>Cost Sharing</u> after <u>Deductible</u>	30% <u>Cost Sharing</u> after <u>Deductible</u>	<u>Preauthorization</u> required.
If you need drugs to treat your illness or	Generic drugs	\$15 <u>Copay</u> /prescription (retail and mail order)	\$15 <u>Copay</u> /prescription (retail and mail order)	Covers up to a 90 day supply with multiple <u>Copays</u> . Additional <u>Out-of-</u> <u>Network</u> charges may apply.
condition More information about <u>prescription drug</u> <u>coverage</u> is available at <u>www.bcidaho.com</u>	Preferred brand drugs	\$30 <u>Copay</u> /prescription (retail and mail order)	\$30 <u>Copay</u> /prescription (retail and mail order)	Covers up to a 90 day supply with multiple <u>Copays</u> . Additional <u>Out-of-</u> <u>Network</u> charges may apply.
	Non-preferred brand drugs	\$45 <u>Copay</u> /prescription (retail and mail order)	\$45 <u>Copay</u> /prescription (retail and mail order)	Covers up to a 90 day supply with multiple <u>Copays</u> . Additional <u>Out-of-</u> <u>Network</u> charges may apply.
	<u>Specialty Drugs</u>	Refer to generic, preferred brand and non-preferred brand drugs above.	Refer to generic, preferred brand and non-preferred brand drugs above.	Limitations, <u>Preauthorization</u> , and <u>Out-of-Network</u> charges may apply. If eligible for Cost Relief, there is no <u>Cost Sharing</u> if you enroll. If you opt out, <u>Cost Sharing</u> will increase and may not apply to your <u>Deductible</u> .

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
lf you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% <u>Cost Sharing</u> after <u>Deductible</u>	30% <u>Cost Sharing</u> after <u>Deductible</u>	<u>Preauthorization</u> required.	
	Physician/surgeon fees	10% <u>Cost Sharing</u> after <u>Deductible</u>	30% <u>Cost Sharing</u> after <u>Deductible</u>	Preauthorization required.	
lf you need immediate medical	Emergency Room Care	\$100 <u>Copay</u> /visit, 10% <u>Cost</u> <u>Sharing</u> after <u>Deductible</u>	\$100 <u>Copay</u> /visit, 10% <u>Cost</u> <u>Sharing</u> after <u>Deductible</u>	In-Network <u>Cost Sharing</u> applies to both <u>In-Network</u> and <u>Out-of-Network</u> services. <u>Copay</u> waived if admitted.	
attention	Emergency Medical Transportation	10% <u>Cost Sharing</u> after <u>Deductible</u>	30% <u>Cost Sharing</u> after <u>Deductible</u>	In-Network <u>Cost Sharing</u> applies for air ambulance services.	
	<u>Urgent Care</u>	\$20 <u>Copay</u> /visit; <u>Specialist</u> : \$40 <u>Copay</u> /visit; <u>Deductible</u> does not apply	30% <u>Cost Sharing</u> after <u>Deductible</u>	<u>Copay</u> does not apply to additional services. <u>Cost Sharing</u> may vary based on physician and may not apply to pediatric physician office visit.	
stay	Facility fee (e.g., hospital room)	10% <u>Cost Sharing</u> after <u>Deductible</u>	30% <u>Cost Sharing</u> after <u>Deductible</u>	Preauthorization required.	
	Physician/surgeon fee	10% <u>Cost Sharing</u> after <u>Deductible</u>	30% <u>Cost Sharing</u> after <u>Deductible</u>	Preauthorization required.	
If you have mental health, behavioral health, or substance abuse services	Outpatient services	No charge for office visit, <u>Deductible</u> does not apply; 10% <u>Cost Sharing</u> after <u>Deductible</u> for facility and other services	30% <u>Cost Sharing</u> after <u>Deductible</u>	<u>Cost Sharing</u> may not apply for pediatric outpatient psychotherapy. Additional telehealth services may be provided by your <u>Provider</u> .	
	Inpatient services	10% <u>Cost Sharing</u> after <u>Deductible</u>	30% <u>Cost Sharing</u> after <u>Deductible</u>	Preauthorization required.	
lf you are pregnant	Office Visits	10% <u>Cost Sharing</u> after <u>Deductible</u>	30% <u>Cost Sharing</u> after <u>Deductible</u>	For pregnancy services, <u>Cost Sharing</u> does not apply to certain <u>Preventive Services</u> . Depending on the type of services, a <u>Copay</u> , <u>Cost</u> <u>Sharing</u> or <u>Deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
	Childbirth/delivery professional services	10% <u>Cost Sharing</u> after <u>Deductible</u>	30% <u>Cost Sharing</u> after <u>Deductible</u>	none	
	Childbirth/delivery facility services	10% <u>Cost Sharing</u> after <u>Deductible</u>	30% <u>Cost Sharing</u> after <u>Deductible</u>	none	

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need help recovering or have	<u>Home Health Care</u>	10% <u>Cost Sharing</u> after <u>Deductible</u>	30% <u>Cost Sharing</u> after <u>Deductible</u>	none
other special health needs	<u>ReHabilitation Services</u>	10% <u>Cost Sharing</u> after <u>Deductible</u> for physical, speech and occupational, \$10 <u>Copay</u> /visit for cardiac therapy; <u>Deductible</u> does not apply.	30% <u>Cost Sharing</u> after <u>Deductible</u>	Coverage is limited to 20 visit annual max for outpatient physical, speech and occupational; 36 visit annual max for outpatient cardiac rehabilitation.
	Habilitation Services	10% <u>Cost Sharing</u> after <u>Deductible</u>	30% <u>Cost Sharing</u> after <u>Deductible</u>	Coverage is limited to 20 visit annual max for outpatient physical, speech and occupational.
	Skilled Nursing Care	10% <u>Cost Sharing</u> after <u>Deductible</u>	30% <u>Cost Sharing</u> after <u>Deductible</u>	Coverage is limited to 30 day annual max.
	Durable Medical Equipment	10% <u>Cost Sharing</u> after <u>Deductible</u>	30% <u>Cost Sharing</u> after <u>Deductible</u>	<u>Preauthorization</u> required.
	Hospice Services	No charge. <u>Deductible</u> does not apply.	30% <u>Cost Sharing</u> after <u>Deductible</u>	none
dental or eye care	Children's eye exam	Not covered	Not covered	none
	Children's glasses	Not covered	Not covered	none
	Children's dental check-up	Not covered	Not covered	none

Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of other <u>excluded services</u>)

- Acupuncture
- Cosmetic surgery
- Dental care (Adult)
- Dental check-up (Child)
- Eye exam (Child)
- Glasses (Child)

- Hearing aids
- Infertility treatment
- Long-term care
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care

• Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Bariatric surgery
- Chiropractic care
- Non-emergency care when traveling outside the U.S.

Your Rights to Continue Coverage:

** Group health coverage -

There are agencies that can help if you want to continue coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-4444-EBSA(3272) or <u>www.dol.gov/ebsa/healthreform</u> or the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>. Other coverage options may be available to you too, including buying individual insurance through Your Health Idaho. For more information about Your Health Idaho, visit <u>www.YourHealthIdaho.org</u> or call 1-855-944-3246.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

For any initial questions concerning a claim, or to appeal a claim or benefit decision, please contact Customer Service at 1-208-331-7347 Or 1-800-627-1188, <u>www.bcidaho.com</u> or at P.O. Box 7408, Boise, ID 83707.

If your plan is subject to ERISA, you may contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA or <u>www.dol.gov/ebsa/healthreform</u>.

If your plan Is fully insured or self-funded and subject to the Idaho Insurance Code, you may also receive assistance from the Idaho Department of Insurance at 1-800-721-3272 or www.DOI.Idaho.gov

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this **plan** might cover costs for a sample medical situation, see the next section.

 $Troy\ School\ District\ 287 \mid 10022336 \mid Idaho\ School\ Benefit\ Trust\ PPO \mid 2000 \mid 09/01/24 \mid PPO \mid 2024 \mid AHCR \mid 2000 \mid 09/01/24 \mid PPO \mid 2024 \mid AHCR \mid 2000 \mid 09/01/24 \mid PPO \mid 2024 \mid AHCR \mid 2000 \mid 09/01/24 \mid PPO \mid 2024 \mid AHCR \mid 2000 \mid 09/01/24 \mid PPO \mid 2024 \mid AHCR \mid 2000 \mid 09/01/24 \mid PPO \mid 2024 \mid AHCR \mid 2000 \mid 09/01/24 \mid PPO \mid 2024 \mid AHCR \mid 2000 \mid 09/01/24 \mid PPO \mid 2024 \mid AHCR \mid 2000 \mid 09/01/24 \mid PPO \mid 2024 \mid AHCR \mid 2000 \mid 09/01/24 \mid PPO \mid 2024 \mid AHCR \mid 2000 \mid 09/01/24 \mid PPO \mid 2024 \mid AHCR \mid 2000 \mid 09/01/24 \mid PPO \mid 2024 \mid AHCR \mid 2000 \mid 09/01/24 \mid PPO \mid 2024 \mid AHCR \mid 2000 \mid 09/01/24 \mid PPO \mid 2024 \mid AHCR \mid 2000 \mid 09/01/24 \mid PPO \mid 2024 \mid AHCR \mid 2000 \mid 09/01/24 \mid PPO \mid 2024 \mid AHCR \mid 2000 \mid 2000 \mid 09/01/24 \mid PPO \mid 2024 \mid AHCR \mid 2000 \mid 200 \mid 2000 \mid 2000$

About These Coverage Examples:



Limits or Exclusions

The total Peg would pay is

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>cost sharing</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a baby (9 months of in-network pre-natal care and a ho	spital delivery)	Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
The <u>plan's</u> overall <u>deductible</u>	\$2,000	The <u>plan's</u> overall <u>deductible</u> : \$2,000		The <u>plan's</u> overall <u>deductible</u> :	\$2,000
Specialist copay:	\$20	Specialist copay:	\$20	Specialist copay:	\$20
Hospital (facility) cost sharing:	10%	Hospital (facility) cost sharing:	10%	Hospital (facility) cost sharing:	10%
Other cost sharing:	10%	Other <u>cost sharing</u> : 10%		Other cost sharing:	10%
This EXAMPLE event includes services like: <u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)		This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests (</u> blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)		This EXAMPLE event includes services like: <u>Emergency room care</u> (including medical supplies) <u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy)	
Total Example Cost	\$12,690	Total Example Cost	\$5,830	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$2,000	<u>Deductibles</u>	\$120	<u>Deductibles</u>	\$2,000
Copayments	\$10	<u>Copayments</u>	\$840	<u>Copayments</u>	\$170
cost sharing	\$1,060	<u>cost sharing</u>	\$0	cost sharing	\$10

\$980	The total Mia would pay is	\$2,180	
\$20	Limits or Exclusions	\$0	
	What isn't Covered		
		+	

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

What isn't Covered

What isn't Covered

\$60

\$3,130

Limits or Exclusions

The total Joe would pay is

DISCRIMINATION IS AGAINST THE LAW

Blue Cross of Idaho and Blue Cross of Idaho Care Plus, Inc., (collectively referred to as Blue Cross of Idaho) complies with applicable Federal civil rights laws and does not discriminate, exclude or treat less favorably on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)).

Blue Cross of Idaho:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language assistance services to people whose primary language is not English, which may include:
 - o Qualified interpreters

o Information written in other languages
If you need these services, contact Blue Cross of Idaho Civil
Rights Coordinator at 1-800-627-1188 (TTY: 711).

If you believe that Blue Cross of Idaho has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance at:

Civil Rights Coordinator 3000 E. Pine Ave., Meridian, ID 83642 Telephone: 1-800-274-4018 Fax: 208-331-7493 Email: *grievancesandappeals@bcidaho.com* TTY: 711

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at *https://ocrportal. hhs.gov/ocr/portal/lobby.jsf*, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at *http://www.hhs.gov/ocr/office/file/index.html*.

ATTENTION: If you speak Arabic, Bantu, Chinese, Farsi, French, German, Japanese, Korean, Nepali, Romanian, Russian, Serbo-Croatian, Spanish, Tagalog, or Vietnamese, language assistance services, free of charge, are available to you. Call 1-800-627-1188 (TTY:711).

Arabic انتبه: إذا كنت تتحدث اللغة العربية ، فإن خدمات المساعدة اللغوية متاحة لك مجانًا اتصل على 1888-627-080-1 (للصم والبكم: 711).

Bantu: ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 1-800-627-1188 (TTY: 711).

Chinese: 注意:如果您使用繁體中文,您可以免費獲得 語言援助服務。請致電 1-800-627-1188(TTY:711)。

توجه: اگر به زبان فارسی صحبت می کنید، خدمات رایگان پشتیبانی زبان، در دسترس شما است. شماره تماس 1188-627-800-1 (711:TTY).

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-627-1188 (ATS : 711).

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-627-1188 (TTY: 711).

Japanese: 注意事項:日本語を話される場合、無料 の言語支援をご利用いただけます。1-800-627-1188 (TTY:711)まで、お電話にてご連絡ください。

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-627-1188 (TTY: 711)번으로 전화해 주십시오. Nepali: ध्यान दनिहोस: तपार्इंले नेपाली बोल्नुहुन्छ भने तपार्इंको नमिती भाषा सहायता सेवाहर नाःशुलक रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-800-627-1188 (टटिवाइ: 711) ।

Romanian: ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-800-627-1188 (TTY: 711).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-627-1188 (телетайп: 711).

Serbo-Croatian: OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-800-627-1188 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 711).

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-627-1188 (TTY: 711).

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-627-1188 (TTY: 711.

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-627-1188 (TTY: 711).