



ADDENDUM 2

Questions regarding IT23.07.27.1 Computers

CLARIFICATION & CORRECTION TO SPECIFICATIONS:

Additional Clarification on Warranty and Corrections to specifications based on Dell EOL on certain items and configurations:

Warranty Clarification - The district currently utilizes Dell TechDirect for all replacement parts and warranty service. Any computer purchased will need to meet the minimum equivalent of support that includes a service such as Dell TechDirect. The district requires US Based technical support. **Items 1,2,5,6,7,8,9 shall at a minimum have the equivalent of 3 year ProSupport: Next Business Day Onsite 7x24 Technical Support as a base**

The item being bid(computers) shall include this as the base cost of the product in addition to this type of support.

Sample response line:

Item 1 – Student Laptop | \$_____ per unit

The items with the line item of extended warranty option should include the cost of the warranty above in addition:

Extend the base battery life warranty to match the length of the 3 year hardware warranty. (see Addendum 1 for NEW bid response sheet – extended warranty option line).

Sample response line:

Extended Warranty option | \$_____ per unit

Bid Items 3, 4 and 9 are requesting the equivalent of Dell Pro support Plus (3 year coverage for Accidental Damage, Battery Life, and hardware)

Model Clarifications –

Clarification Item 1 - The district is requiring a minimum of Intel i5 processor with minimum of 256gb SSD configuration. Change is due to only configuration option Dell has available for this model from Dell with the i5 processor.

Clarification Item 9 - The Dell 9520 is End of Life per Dell, the replacement model Dell XPS 9530 will be the reference model.

Clarification on ADDENDUM 1 Pricing: On the bid/rfp response form for item the price quoted should be the unit price with the minimum warranty configuration requested (See warranty clarification above). On the Additional Warranty cost line the TOTAL unit cost of that bid item should be listed WITH the upgraded warranty package.

QUESTIONS

1. Is the option of partial bidding available?

A. Page 5 of 59, section 1.31 states that partial bids will not be allowed.

2. Do you require any additional educational software with the interactive panels?

A. SmartPanels software required is part of the specifications included on page 37 and 38 of the RFP/bid.