

member benefit guide.



revive³

welcome to revive.

Revive is revolutionizing healthcare, shattering the norms, delivering unmatched convenience, providing best-in-class care, and making access easier than ever before. While navigating life's demands, your access to healthcare needs to be easy and flexible, Revive does just that. You are in control of when and where you receive care. Whenever you need assistance, our unwavering team is ready to support you at every step. This guide explores your Revive benefits in full detail.

what is revive?

Revive delivers effortless access to healthcare benefits through your member portal, so you can access care whenever it's convenient for you. Complete your enrollment today and gain instant access to on-demand, personalized care.

Our best experience is our web portal, but for your convenience, we also have an app on the App Store and Google Play. The app delivers the same quality of care, but may look different than the web portal as our journey evolves.

You can find information on how to get enrolled in the next few pages of this guide. Should you need more help, please reach out to your benefits manager.




membership services.

As a revive member, you have access to the services described in this guide with no copays, no deductibles, and no out of pocket costs.

CONCIERGE SUPPORT SERVICES

For any questions about your membership of benefits:

 888-220-6650

 customercare@revive.health

ADDITIONAL HEALTH SUPPORT

If you have other challenges or need assistance and support accessing things like food, shelter, transportation, childcare, job training etc., call our Customer Care team at 888-220-6650 for help finding the resources and support that you need.

WHO'S ELIGIBLE?

Employees are eligible for this benefit. Please check with your organization's benefits manager about adding family and dependents.



revive portal guide:

how to enroll



Enrolling with registration search

STEP 1

Click the button below, scan the QR code or go to <https://member.myrevive.health/registration-search>

STEP 2

You will be taken to a webpage where you will be prompted to enter a code.

Enrollment Code: **SHIPPENSBG18**

STEP 3

Next, enter your **First** and **Last Name**, **Date of Birth**, and either **Email Address** or **Member Identifier**.

Member Identifier:

STEP 4

You will be taken to a page to complete the registration process to access the program. When asked, create a unique password and click Submit.

STEP 5

You will now be sent to your personal portal to access the care services that have been selected for you.



Register Now



revive portal guide:

how to add family members



Process Overview

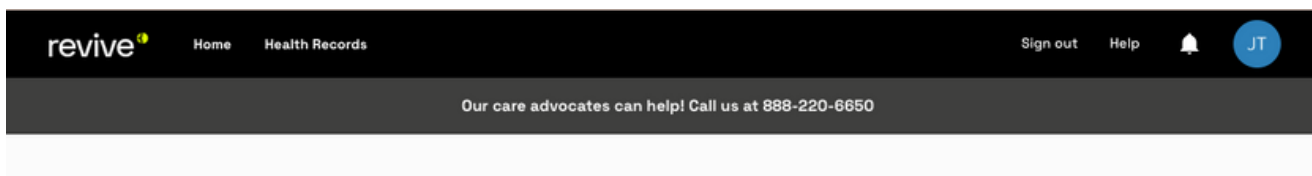
1. Log into your member portal.
2. Head to your profile.
3. Select 'Family Information.'
4. Add Your Family Members.
5. Enter the respective information.
6. Select SAVE - and you are all set!



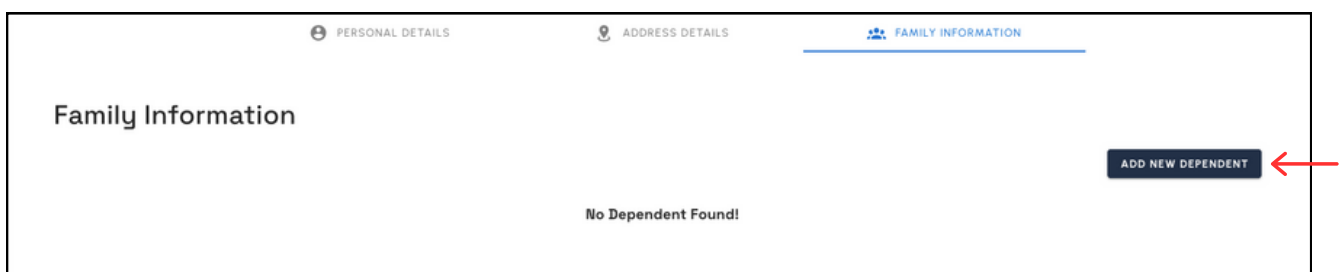
Member Portal

How to Add Family Members

1. Log into your member portal, at member.myrevive.health
2. Select your profile icon in the upper right hand corner.



3. Select the 'Family Information' tab, and click 'Add New Dependent'.



revive portal guide:

how to add family members



4.

Enter your family member's or dependent's information and select '**SAVE**' at the bottom of the page.

Edit Dependent

Member Type

Child

First Name

Last Name

Email

Phone Number

+1

Date of Birth

Notes

TOTAL DEPENDENTS

You are eligible to add up to 6 dependents (child, adult child, partner, spouse).

ADDING DEPENDENTS OVER 18

For any member added over the age of 18, a separate email will need to be used to create their profile. They will then receive a welcome email, prompting them to complete their enrollment and head to their member portal. You will not be able to see this members personal health information and account information.

revive^o

urgent care.

**Emergencies are inconvenient.
Getting help shouldn't be.**

Experience 80% faster expert medical care care. Save up to 100 minutes with virtual urgent care visits.



No claims/copays

Quick availability

Nationwide coverage

Continuous care

member benefit.

- Care is available 24/7/365
- Rapid, same-day appointments - 94% of visits occur in less than 20 minutes
- Ability to schedule appointments for your convenience
- Exclusive provider network trained to provide the quality care you deserve
- In-person care referrals when needed



**HOW TO SCHEDULE AN
URGENT CARE VISIT**

common conditions treated.

- | | | |
|--|-----------------------------------|----------------------------|
| • Allergies | • Headaches | • Sore throat |
| • Arthritis pain | • Insect bites and stings | • Stomach ache and nausea |
| • Back or joint pain, strain or injury | • Lyme disease | • Respiratory infections |
| • Cold Sores | • Nasal or respiratory congestion | • URIs / UTIs |
| • Conjunctivitis | • Neck and back pain | • Vomiting |
| • Earaches | • Pink eye | • Your individual concerns |
| • Fever and flu | • Sinusitis | |



empowered selfcare to healthcare starts here.

Activate your account today and
redefine your healthcare experience.
If you need help getting started,
contact your benefits manager or
our concierge support team.

CONCIERGE SUPPORT

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888-220-6650



customer care@revive.health



[Member Portal](#)

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