

## **PARENT/ELIGIBLE STUDENT DATA PRIVACY COMPLAINT POLICY**

It is the policy of the Board of Education that the School District (“District”) shall comply with the Family Educational Rights and Privacy Act (FERPA) and the Student Data Privacy, Accessibility, and Transparency Act, which are designed to ensure that education records and student data are kept confidential and secure from unauthorized access and disclosure.

For the purposes of this policy, a “parent” is defined as a natural parent, a guardian, or an individual acting as a parent in the absence of a parent or guardian. An “eligible student” is defined as a student who has reached 18 years of age or is attending an institution of postsecondary education.

Any parent or eligible student (“Complainant”) may file a complaint with the District if that individual believes or alleges that a possible violation of rights under the above laws has occurred not more than one (1) year prior to the date the complaint is received by the District.

### **Complaints shall be handled in accordance with the following procedures.**

All complaints shall be directed to the Superintendent’s Designee:  
FCSS Director of Communications and Information Services  
130 Rebel Circle  
Blue Ridge, GA 30513  
706-258-2791  
[technologyhub@fannin.k12.ga.us](mailto:technologyhub@fannin.k12.ga.us)

Upon the receipt of a request from a Complainant, a compliant form will be provided within 3 business days, which is also available on the District’s website.

A written response shall be provided to the Complainant within 10 business days of the Designee’s receipt of the completed complaint form.

The Complainant may file an appeal with the Superintendent within 10 business days of receipt of the Designee’s response.

The Superintendent shall provide a written response to the Complainant within 10 business days of receipt of the appeal.

The Complainant may file an appeal to the Board of Education within 10 business days of receipt of the Superintendent’s response.

The Board of Education shall render a final decision within 10 business days of receipt of an appeal.