

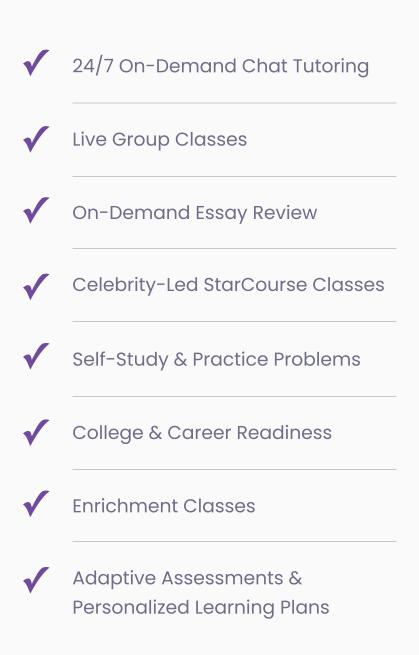
### • Varsity Tutors for Schools

# You Now Have Access to Powerful Learning Resources with Varsity Tutors for Schools

AVAILABLE FOR EVERY STUDENT

### **Powerful District-Wide Resources**

Every student in the district can take advantage of powerful learning resources, at no cost, including weekly Live Online Classes, On Demand 24/7 Chat Tutoring, Essay Editing, Celebrity-Led StarCourses, and Self Study resources like recorded content, practice problems, and adaptive diagnostic tests



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"The Varsity Tutors platform resources really helped my child succeed this school year."

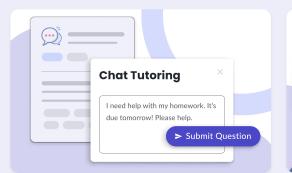
Patty S. K-12 Parent

# The most comprehensive suite of live, online tutoring resources.

Our school district has partnered with Varsity Tutors for Schools to provide students a suite of effective online learning resources that cover grades K-12. Students can get extra homework help or prepare for the next big test whenever they need it.

#### • Varsity Tutors for Schools

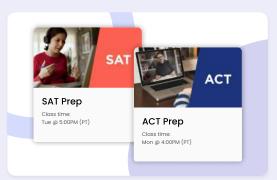




#### 24/7 On-Demand Chat Tutoring



Live Group Classes



SAT & ACT Test Prep Classes



Celebrity-Led StarCourse Classes



College & Career Readiness

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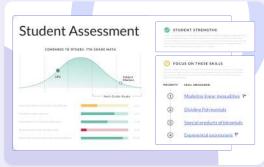
On-Demand Essay Review



Enrichment Classes



Self-Study & Practice Problems



Practice Tests & Personalized Learning Plans



#### HOW TO LOG IN TO VARSITY TUTORS FOR SCHOOLS

#### Log In Using Clever

#### Logging In is Easy!

Follow these steps to access your Varsity Tutors for Schools dashboard and start learning.

#### Option 1

#### Log In Through Clever

**1. Open Clever:** Visit Clever.com and sign in to your dashboard.

#### 2. Select the Varsity Tutors App:

Click on the app to access your dashboard.

#### 3.Explore the Platform:

Once logged in, navigate your dashboard to access classes, subjects, and other learning resources.

#### Option 2

#### Log In Through Varsity Tutors

**1. Login to Varsity Tutors:** Visit <u>www.varsitytutors.com/login-for-schools</u>

#### 2. Select SSO Login:

Click the "Clever" option.

#### 3. Enter your Clever Credentials:

You'll be redirected to log in with your schoolprovided Clever credentials.

#### 4. Explore the Platform:

Once logged in, navigate your dashboard to access classes, subjects, and other learning resources.

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OR		
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# 24/7 Student Support

# Personalized learning support when and where your student needs it.

Your school district has partnered with Varsity Tutors to provide unlimited, live support from highly qualified tutors, self-study resources, and engaging extracurricular classes.

### What's Included



### Free Tutoring Anytime

Unlimited, real-time tutoring in all core subjects. Students and experts chat live using a shared whiteboard where they can edit documents, calculate equations, share files, and more.



### **Enrichment Classes**

Students can enroll in interactive classes that teach skills like coding, animation, and financial literacy, as well as celebrity-led StarCourses about space, archeology, wildlife, and more.



#### **Essay Review**

Students can upload essays, term papers, reports, admission essays, and more to an expert for proofreading and content guidance.



#### **Self-Study Resources**

Students will have extra tools to help them academically succeed like practice problems, instructional videos, and adaptive diagnostics.

## Why parents love Varsity Tutors.

### Personalized to Their Needs

Whether they need consistent support or self-study resources every once in a while, your child will get support that's personalized to their needs- helping them focus on where they need the most help.

### Student-Approved Edutainment

They can explore their passions, learn new skills, and collaborate with other learners. We partner with notable experts and celebrity instructors to teach live large group classes ranging from art to coding to astronomy and beyond.

### Study Support and Homework Help

Varsity Tutors is an extra helping hand when it comes to their academics. With self-study resources, essay help, and tutoring, they're always supported



#### for parents

# Frequently Asked Questions

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## How can my student log in to Varsity Tutors?

Students log in using their school portal or via our website as directed by their school. You will be provide a "How-to Guide" for logging in with detailed instructions.

#### What can you ask tutors to help with?

No question is too big or too small. Tutors can help you tackle a homework problem, prepare for a big exam, outline a paper, and so much more.

# How can my student start a tutoring session?

- Log in via your school portal or directly via our website and you should be automatically directed to your already scheduled session.
- If you are not automatically directed to your session you can select "Tutoring" from the Home screen.
- To start a Live Chat tutoring session, they select Chat with a Tutor, choose a subject, and submit a question.
- Using the shared whiteboard and collaborative tools, they work with the tutor for as long as they need to understand the problem.

# What subjects can my students get help with?

Unlimited, on-demand tutoring is available across all core subjects.

#### What languages do tutors support?

Tutors can provide instruction in English and Spanish.

# How can students work with tutors during a tutoring session?

Students and tutors collaborate on a shared whiteboard with integrated tools, including a document editor, scientific calculator, file sharing, screen sharing, photo snap, and upload.

#### Who are the tutors?

Students work only with experienced educators and tutors who have been rigorously vetted. Before a tutor ever meets with a student, they must first:

- Complete an interview to assess experience, skillset, capabilities, and personality.
- Lead a simulated tutoring session to showcase subject-specific knowledge.
- Demonstrate their ability to instruct in a virtual environment.
- Get ranked and scored against our industry-leading quality standards.
- Pass academic and personal background checks.

# Can my student submit written work for review?

Yes. With Essay Review, experts in grammar and composition provide that all-important extra set of eyes to help you improve your writing and submit more thoughtful work. Students get feedback on essays, term papers, reports, admissions essays, and more.

#### What classes are available to my student?

Students can engage with fun and educational classes including a wide variety of live, drop-in classes and hundreds of startaught, on-demand lessons. Students can explore their passions, learn new skills, and collaborate with other learners. We partner with notable experts and celebrity instructors to teach live large group classes ranging from art to coding to astronomy and beyond. Examples include classes taught by renowned scientists (Bill Nye), NASA astronauts (Leland Melvin), Wildlife experts (Coyote Peterson), and museum directors (Field Museum).

#### What study resources are available to my student?

Students have access to 24/7 On-Demand Chat Tutoring, On-Demand Essay Review, Live Group Classes, Celebrity-Led StarCourse Classes, Enrichment Classes, College & Career Readiness, Self-Study & Practice Problems, Adaptive Assessments & Personalized Learning Plans.





# **Customer Troubleshooting Resource**

### **GENERAL LOGIN TROUBLESHOOTING**

- Exit the Varsity Tutors App and reopen
- Clear Cache and Cookies and try again
- Try restarting your device and checking for updates
- If unsuccessful email **<u>schools@varsitytutors.com</u>** for support

### UNABLE TO ACCESS SESSION LINK

- Refresh your Window or Browser
- Logout of Varsity Tutors and Log back in
- Clear your Cache/ Cookies and log back in
- If you are still unable to access your Session Link here are some ideas for how to utilize your Varsity Tutors time :
  - Take a self assessment in your tutoring subject area

• Explore classes that area of interest and connected to your tutoring subject

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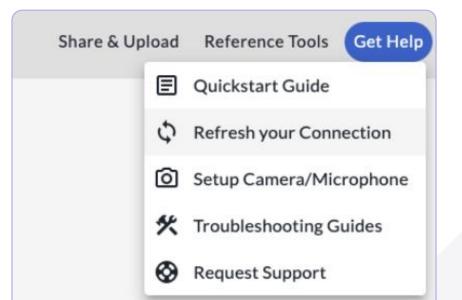


# **Getting Started**

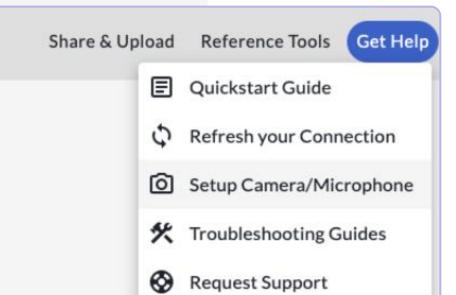
### **TUTOR AND SESSION TROUBLESHOOTING**

### • Tutor Not Present

- If your scheduled tutor is not present at the start of your session a substitute will be assigned. Please wait for your assigned substitute to join the session which can take up to 10 minutes. *Please do not exit session as this could impact substitute assignments*
- If no substitute joins your session after the allotted time, submit a request for a substitute through this link.
- Technical Troubleshooting (Mic/ Camera)
  - Find the "Get Help" icon on the right hand side of the screen and navigate to "Refresh your Connection"



 Find the "Get Help" icon on the right hand side of the screen then select "Setup Camera/ Microphone" and navigate through the prompts.





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- Navigate through the Camera and Microphone setup process through your device.
  - MAC Users Guide to troubleshooting Audio/ Visual
  - Windows Users Guide to troubleshooting Audio/ Visual

### FOR ALL OTHER INQUIRIES AND TROUBLESHOOTING

Please contact Varsity Tutors by email at schools@varsitytutors.com



varsitytutorsforschools.com