

Clearing Cache for ASCENDER and Portals



Google Chrome:

1. While in Google Chrome press Ctrl + Shift + Delete on your keyboard
2. Under the Advanced Tab Select:
 - a. Time Range: All Time
 - b. Cookies and other site data
 - c. Cached images and files
 - d. Password and other sign-in data - *Optional but highly recommended*
 - e. Hosted app data
3. Click Clear Data
4. Close all open Google Chrome Browsers

Clear browsing data

Basic **Advanced**

Time range: All time

- Browsing history
- Download history
- Cookies and other site data
From 207 sites
- Cached images and files
320 MB
- Passwords and other sign-in data
None
- Autofill form data
None
- Site Settings
2 sites
- Hosted app data
1 app (Web Store)

Cancel Clear data

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Mozilla Firefox:

1. While in Firefox press Ctrl + Shift + Delete on your keyboard
2. Select:
 - a. Time range to clear: Everything
 - b. Active Logins
 - c. Form & Search History
 - d. Cookies
 - e. Cache
 - f. Offline Website Data
3. Click OK
4. Close all open Mozilla Firefox browsers

Clear All History

Time range to clear: Everything

All selected items will be cleared.
This action cannot be undone.

History

Browsing & download history

Active logins

Form & search history

Cookies

Cache

Data

Site settings

Offline website data

OK Cancel