Clearing Cache for ASCENDER and Portals

Google Chrome:

1. While in Google Chrome press Ctrl + Shift + Delete on your keyboard
2. Under the Advanced Tab Select:
   a. Time Range: All Time
   b. Cookies and other site data
   c. Cached images and files
   d. Password and other sign-in data - *Optional but highly recommended*
   e. Hosted app data
3. Click Clear Data
4. Close all open Google Chrome Browsers

Clearing Cache for ASCENDER and Portals

Mozilla Firefox:

1. While in Firefox press Ctrl + Shift + Delete on your keyboard
2. Select:
   a. Time range to clear: Everything
   b. Active Logins
   c. Form & Search History
   d. Cookies
   e. Cache
   f. Offline Website Data
3. Click OK
4. Close all open Mozilla Firefox browsers