

# Demarest School District Lunch Program

## Frequently Asked Questions

1. How Can I put money on my child's account?  
You must create an account at [MySchoolBucks.com](https://www.myschoolbucks.com). You will need your child's first and last name, child's school name, and date of birth to create account.
2. Will I be charged a fee to put money on my child's account?  
Yes, if you use a debit or credit card the transaction fee is \$2.75 per deposit transaction. If you use electronic checking it's \$2.49 per deposit transaction. Since this program fee is assessed **per transaction**, and not per student, parents with multiple students in the district can add up to \$120 per student on all their children for a single program fee (i.e.: A parent of 3 students can add up to \$360 in a single transaction and pay a single \$2.75/\$2.49 program fee). Another option that MySchoolBucks offers is OnePay. See our website under the lunch tab for OnePay information.
3. How do I pre-order meals for my child(ren)?  
After you create a MySchoolBucks account, go to the website [MealOrders.com](https://www.mealorders.com). Log on using the same username and password you created for you MySchoolBucks account. You only need to pre-order for your **County Road Students**.
4. How far in advance can I pre-order my child's/children's meals?  
You can order your child's meals one month in advance.
5. What is the cut-off date/time to pre-order my child's meals?  
You must order your child's meals by 11:30pm the Thursday before the upcoming week.  
**Note:** You may also pre-order for the entire current month at any time.
6. What happens if I miss the cut-off to pre-order my child's meals?  
Your child will have to bring in lunch from home for that week or order from our two approved outside vendors.
7. If I want my child to eat lunch from the cafeteria, do I have to pre-order their meals?  
For County Road School only you must pre-order your child's meals from [MealOrders.com](https://www.mealorders.com). Luther Lee and Demarest Middle School students will make their meal choices during the lunch period.
8. How does my child's MySchoolBucks meal account get charged for meal purchases?  
For Luther Lee and Demarest Middle School parents your child's account gets charged when they bring their food to the cash register. For the County Road School parents, your pre-ordered meals will get charged to your account when your child's order is scanned at the point of sale line in the cafeteria. **If your child is absent your pre-order meal will not be charged to your account.**
9. What happens if my County Road School student forgets to bring their lunch to school?  
Your student will be provided with a choice of a bagel or cereal with fruit and a drink. Your MySchoolBucks account will be billed for the meal.
10. Can I drop my students lunch off at the school?  
No, parents will not be permitted to drop lunch off at school. If your County Road students forgets their lunch, please refer to question 9 above. If your Luther Lee or Demarest Middle School student forgets their lunch food is available in the cafeteria for purchase.

11. Can I order lunch from any place I want and have it delivery to the school?  
No, you can place an order with an approved vendor only. They are Yasou Mykonos for all schools, Demarest Deli for Luther Lee Elementary and Demarest Middle School.
12. How do I place a lunch order with an approved vendor?  
Place your lunch order directly with one of the approved vendors listed in question #11.
13. Where can I find the monthly lunch menus?  
Menus are available on our district website under the Lunch tab.
14. Where can I find the food price list?  
The price list is available on our district website under the Lunch tab.
15. Is lunch served on minimum days?  
No
16. Is the menu the same for all three schools?  
No, County Road School has a separate menu from Luther Lee Elementary and Demarest Middle School.
17. Will we be selling snacks at lunch?  
We will be selling snacks at Luther Lee Elementary and Demarest Middle School starting October 1st. We will send a notice to the parents when snacks are available.
18. If my child has a food allergy, who do I notify?  
Contact the food service coordinator, Marilyn Stankiewicz at 201-768-6060 ext53139 and your school nurse.
19. Who can I contact for questions about my MySchoolBucks account?  
If you need assistance with your account, you can find helpful how-to videos and answers to commonly asked questions by visiting [myschoolbucks.com](https://myschoolbucks.com). Or, you can contact MySchoolBucks directly by logging into your account to start a chat conversation or give them a call at (855) 832-5226.
20. Will my child still be able to purchase a meal even if there isn't enough money on my child's account?  
Yes, however you should put money on the account as soon as possible as the system will only allow your account to be overdrawn by a limited amount. To avoid any issues with overdrawing your account you can set-up your child's MySchoolBucks account to auto replenish. Instructions on how to set that up are available when you log onto your MySchoolBucks account.