



Chromebook Insurance Program 2023-24

With the start of the school year, we are pleased to be able to continue to provide students with access to personal Chromebooks to enhance their learning ability in, and outside, the classroom. Like all tools, these devices are prone to damage which, consequently, costs money. As we would like to continue to provide all students with this great resource, Sterling Community School is now providing an 'in-house' insurance program for instances of normal wear and 'no fault' incidents.

The cost of insurance per device is \$30.00 for the 2023-2024 school year.

Students also may elect to use a District Chromebook without obtaining insurance. In such instances, students will be fully responsible for repair costs (at the discretion of IT) associated with damaged devices. Full details of the two options are below.

Option 1: \$30.00 insurance policy that covers two instances of accidental damage

One year cost (school year 2023-2024): \$30.00

What's Covered (\$0 deductible per incident, 2 claims per year)

- Accidental damage
- Unavoidable theft (police report must be submitted within 72 hours of theft)
- Fire
- Flood/water
- Natural disasters
- Manufacturer defects
- Power surge due to lightning

What's Not Covered

- Lost Chromebooks are not covered by this policy. A full replacement cost not to exceed \$200
- Intentional marking, defacing, and/or abusing the Chromebook
- Damage caused by tampering with hardware components or operating system to alter district configuration.

The policy will become void for the term if:

- More than two (2) claims are made during the policy term
- The Technology Department makes a determination that damage to the Chromebook was caused by abuse.

Miscellaneous

- There will be an open enrollment period for parents to purchase insurance. Enrollment period ends two weeks after the start of school. If parents wish to purchase insurance after the open enrollment period, they must show proof that the Chromebook is not damaged and in working condition.
 - When students receive their device, there will be a two (2) week grace period for them to report any issues with the device. Repair will be done at no effect on the insurance. Reported issues after the two week grace period will result in a claim on insurance.
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Option 2: No Insurance

Enrollment in the school insurance program, while optional, is strongly advised. In the event of damage, accidental or otherwise, without protection under the policy, the IT department shall make a determination in issuing an invoice to be sent home to recover losses.

Some examples of pricing:

Replacement LCD Screen - \$45.00

Keyboard/Trackpad Replacement - \$70.00

Hinge Replacement - \$20.00

Back Cover - \$40.00

Unrepairable Device - \$200.00 for replacement

Additional Disclaimers

- Manufacturer defects and 'Acts of God' shall not be billable if not as a, or part of, result due to student negligence.
 - 'Mundane Repairs' such as key replacement or other minor repairs that incur little to no cost, shall be at the discretion of the IT Department as to whether or not they are qualifiable under 'Option 1' or billable under 'Option 2'.
 - Damaged caused by another student shall be determined by disciplinary administration and IT and be accordingly applied to the offending party's policy or lack thereof.
 - The IT Department reserves the right to 'Pro-rate' any invoice.
 - A 'Single Instance' of Damage shall be defined by a single element of the device requiring repair or service. Not a single report of damage in which several elements of the device are damaged.
 - Insurance Program cost is non-refundable.
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Payment should be sent to:

Sterling Community School

Attn: Business Office

251 Sterling Road

Sterling, CT 6377

Checks can be made payable to Sterling Community School. Please include IT Repair Fund in the memo section of the check.

Please make sure to include your child's name and grade with the payment.