

## 22-016 Chromebooks

# Question & Answers 1

1. The 13,000 Chromebooks, are they a one-time delivery, or can this be a phased approach?

Answer - **This is a one-time delivery.**

2. Can a vendor do all or nothing?

Answer - **Vendor can bid on all three items or respond to individual items.**

3. Can a vendor bid just professional services?

Answer - Yes

4. If the vendor removes all traditional packaging/debris from the Chromebooks during the services aspect of this project and ships the devices with the cases pre-installed into a master packed box that only contains padding to support 10-20 Chromebooks and their power adapters, will the district accept this type of delivery or does the vendor need to show up after the equipment has been delivered to unbox the equipment and stack it up for the district to deploy while removing the boxes?

Answer - **Yes, this is the acceptable and preferred model of delivery.**

5. Does the district have a loading dock to receive shipments at the delivery location specified within the bid?

Answer - **Yes**

6. When does the district anticipate issuing a PO to the winning vendor?

Answer - **PO would be placed shortly after final board approval meeting, which is held November 9.**

7. Will the initial order be on one PO or will a PO be issued for each school that is receiving Chromebooks and will a separate PO be issued for the 11,100 cases that is to be delivered directly to the district?

Answer - There **will be one PO for the Chromebook. The remainder purchase orders will be determined based on if multiple vendors are selected.**

8. Do you accept another brand of Chromebook cases, other than Gumdrop?

Answer - **No**

9. When will the bidding results be available?

Answer - **November 10, 2021**

10. What is the lead-time of the devices and cases?

Answer - **Need ASAP.**

11. Can you confirm the warranty requirement for the Chromebook? Does the district require shipping pre-paid both ways on a manufactured covered repair? Yes, there should be pre-paid both ways on a manufactured covered repair.

12. Where does the optional 3-year HP Care Pack price go on your response form?

Answer - You **may need to add that section.**

13. Will the district accept staggered deliveries of the Chromebook order or would the district require all units delivered at the same time?

Answer - **We would prefer orders within a two-week window.**

14. Can the Asus Brand of Chromebooks for this RFP?

Answer - **We are staying with our standard products HP that are already in place thought out ours school system.**

15. Would the district reconsider accepting bids via email?

Answer - **No our board policy requires sealed bids**

16. Just a little clarification on the language in the bid, will "major brands" such as Lenovo/Samsung/Acer be given consideration along with the HP and Dell?

Answer - **We are staying with our standard products HP that are already in place thought out ours school system.**