



August 2025

Welcome Back!

We hope you had a wonderful summer! Thank you for allowing us to serve you throughout the past school year.

We'd like to inform you that over the summer, our company transitioned to a new lunch payment and preorder system to better serve our families. As a result, **myschoolaccount.com** is no longer in use.

We're excited to introduce **myiDine.com** *available Wednesday 8/6/25* our new platform for meal payments. With myiDine, payments are processed in real time and become immediately available at the point of service.

Please note: All existing account balances from MySchoolAccount (MSA) have been transferred to student accounts on myiDine.

How to Set Up a myiDine Account:

1. Visit www.myiDine.com.
 2. Enter your email address, which will serve as your username, and click **Continue with Email**.
 3. Complete the required parent information.
 4. A verification email will be sent—please confirm to proceed.
-

To Add Your Student(s):

1. Once logged in, click **Add Student Profile** on the home page.
2. Enter the school name and select the appropriate option.
3. For each student, click **Add Student Profile** and complete the form.

Important: When entering the Student ID, please use only the student's School ID number (no prefixes), as this uniquely identifies their account.

Each student will have their own profile and balance.

To Add Funds:

1. Select the student's profile.
2. Click the **Add Money** tab.
 - A **minimum of \$25** is required per transaction (preorder accounts excluded).
 - A **4.25% convenience fee** applies to credit/debit card payments.
 - A **\$2 flat fee** applies to ACH bank transactions.

Funds can be transferred between students using the three-dot menu in the top-right corner of your dashboard.

Additional Features:

- **Email Notifications:** Can be enabled under Settings.
- **Daily Spend Limits:** Set per student by selecting their profile and editing the "Daily Spend Limit" on the right-hand side.

Our goal is to make this transition as smooth as possible and to ensure a seamless experience for you in the new school year.

If you have any questions, please feel free to contact us at **leslie@eandefoodservice.com**. We'll be happy to assist you.

Warm regards,
E&E Food Service