



MEDIA CONTACT:
Micaela Lara-Lopez
Sr. Marketing & Communications Coordinator
micaela.lara-lopez@cset.org | (559) 741-4662

FOR IMMEDIATE RELEASE: May 1, 2023

Now Available: Utility Bill Assistance for Water and Energy

Tulare County residents must meet income requirements to receive benefits.

[Tulare County, California] - Community Services Employment Training (CSET) is providing financial relief to Tulare County households struggling with their current utility bills. Through its Water and Energy Bill Assistance programs, renters and homeowners may receive one-time financial assistance for their water and electric utility bills. Additionally, eligible households may qualify for assistance with home weatherization and energy-related repairs. Basic education on energy conservation practices and budget counseling will also be provided.

“CSET is grateful for the opportunity to help low-income households maintain affordable access to utility services,” said Nora Carrillo, Director of Energy Services at CSET. “With support from federally funded services, CSET effectively operates the Low-Income Home Energy Assistance Program (LIHEAP) and the Low-Income Home Water Assistance Program (LIHWAP) to provide support for communities in Tulare County.”

To apply for financial assistance from LIHEAP or LIHWAP, applicants can call CSET’s Energy Assistance Hotline at 1-844-224-1316. A representative will schedule their appointment and help answer questions regarding the assistance. Eligibility is based on several factors including household income, size, and utility costs. Applicants will need to provide documentation to verify identity, residence, utility costs and income.

More information about each program is available at:

- LIHEAP: www.cset.org/energy-assistance
- LIHWAP: www.cset.org/lihwap

More than 4,500 households in Tulare County benefit yearly from CSET’s Energy Services. We strive to promote energy conservation by increasing energy efficiencies and educating families on simple ways to save. Weatherization measures help enhance a home’s energy efficiency, therefore reducing monthly energy bills, while also promoting the health and safety of local families.

Community Services Employment Training (CSET) inspires youth, families and communities to achieve self-reliance through innovative pathways and collaboration. Formed in 1976, CSET has been the Community Action Agency for Tulare County since 1984. To learn more about CSET’s services and impact in Tulare County, please visit www.cset.org or call (559) 732-4194.

###