

Plato Courseware Session Timeout

A Plato Courseware session times out after **60 minutes** of inactivity for all user roles if they are not running an activity from PLATO content.

Other ways students can lose a session:

- Launching another activity simultaneously (e.g. opening a tutorial to find answers to a mastery test that is currently open). This can be within the same browser or with another browser, or on the same or different computers.
- The rule is that only one lesson can be opened at one time for the same user. Plato secures the integrity of the content by preventing the student from having more than one lesson opened at a time by abruptly closing the browser window.
- Leaving the lesson open for more than 2 hours. It is very important to note that regardless of mouse clicking or moving from page-to-page, the absolute time limit in a lesson is always 2 hours. No amount of “activity” will extend that time.
- If a student does not complete the lesson within the 2-hour limit, all work on that lesson will be lost and Time on Task will be recorded as 2 hours. This rule applies to all student-launched activities, including tutorials, mastery tests, and all assessments (Pre-, Post, End of Semester, and Test Packs).
- Using the back button on the browser to get back to the assignment page.
- The user clicks the “exit” button on the tutorial. This is the preferred and most common way to end a lesson session.
- Losing internet connection.