apptegy

The Family Messaging Experience



A Better Way to Stay Connected

Your two-way communication tools have been updated to make it easier than ever to stay connected and informed.

A more streamlined navigation.

Your school app is now easier to use with:

- One navigation and menu bar
- Quick access to Messages, Rooms and Live Feed
- A new notification center at the top right

A unified messaging section.

One “Messages” area for conversations for all of your children and:

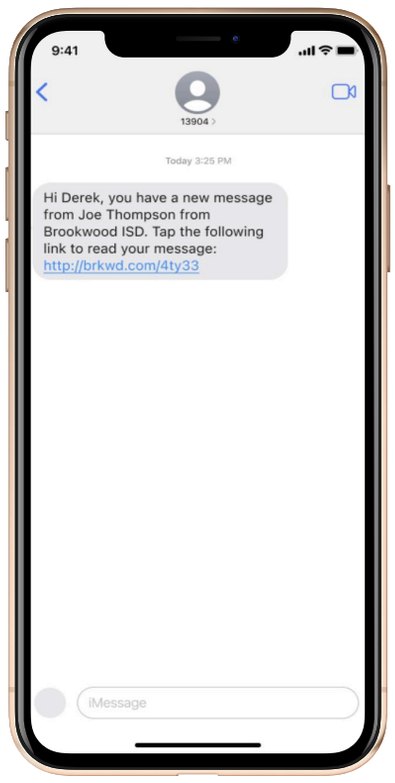
- The ability to contact any staff member at your student’s campus
- New tools like reactions, mentions, threads, and more

A new SMS notification option.

Receive a text notification for new updates and:

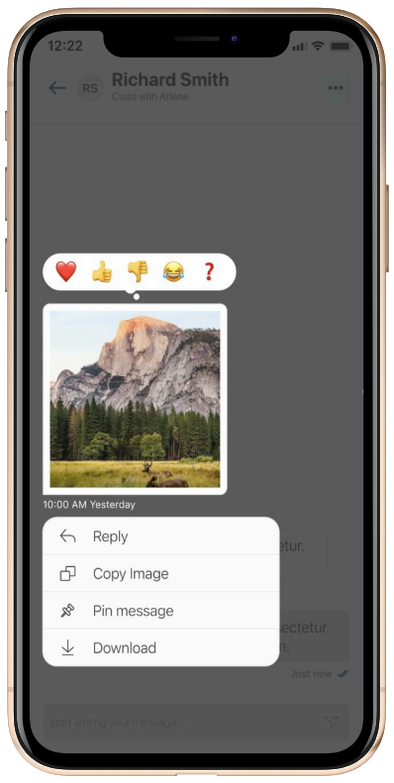
- Click the link to read the message, and reply
- Control your notification preferences

Your new experience, in action.



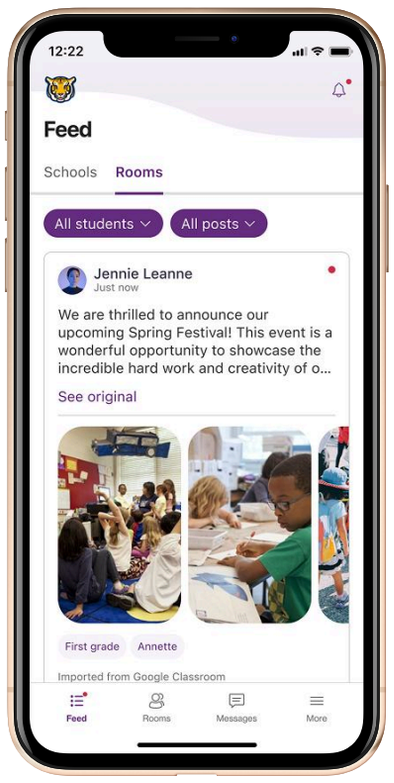
1

Get a text notification for any new message. No additional sign-up is required, this will happen automatically.



2

Tap the link in the text notification to open the message in the school app or via the mobile web. Click the message to use the new reactions.



3

Enjoy a streamlined app navigation that makes it easy to view rooms, stay up to date, and message staff.

Frequently Asked Questions

Does the SMS notification come from the same short code?

- Yes! All Rooms notifications for new messages and announcements are sent from 27806 and will share the name of the sender, class/school, and include the direct link to the message.

Where do I see my messages in the new experience?

- Once you're logged in via the app or mobile web, click "Messages". This one section will have all of your message threads across all of your children and their classes.

Do I have to receive SMS notifications for messages?

- No. You are opted in to receive them by default so you don't miss any important messages. However, you can opt out of SMS notifications any time by replying "STOP" to any of the text notifications. This will only opt you out of SMS notifications for messages, you will still receive Alerts, like weather closings, from the school via text.

Where can I find events, dining, menus, and other school information?

- All other school information is now accessible from the "More" section in the bottom navigation menu.

Do I need to have the mobile app to view the Message?

- No. If you have the app, once you click the link in the notification, the app will open. If you do not have the app, you will be directed to the mobile web experience. This experience is fully optimized, giving you a seamless way to view and respond to the message, even without the app.

Built to keep you connected.

Never Miss a Message	All Conversations, In One Place	Talk to Teachers, Coaches, and More
SMS notifications ensure you always know when a new update is waiting for you.	See all your Messages in one place, no more switching classes.	Get in touch with anyone supporting your child's success.