



**Here Comes The Bus<sup>®</sup>**

## **Important Transportation Update**

Dear Families,

**Pride Transportation** is excited to announce the use of Here Comes the Bus (HCTB). HCTB is a mobile app and website that delivers real-time school bus arrival and departure notifications to parents via mobile push and email notifications. Notifications are sent when the bus is nearby practically eliminating the wait times at the bus stop. No need to stand outside for extended periods of time in the pouring rain, freezing cold or wet snow.

HCTB is trusted by more than 2 million registered users today in major metropolitan districts from New York, Virginia and Georgia to Indiana, Minnesota, and California, as well as scores of smaller districts across the U.S.

## **Customer Support for HCTB**

If you need support for the HCTB Application, please submit a support ticket at the link below:

<https://help.herecomesthebus.com/en/support/solutions/articles/22000203906-contact-support>

Please have the following prepared to enter:

1. Email associated with your account
2. Unique School Code = 30004
3. Issue

**Note:** For your student's safety and privacy HCTB cannot access unique school codes. Please contact your school district for your unique code if you are unable to access that information.