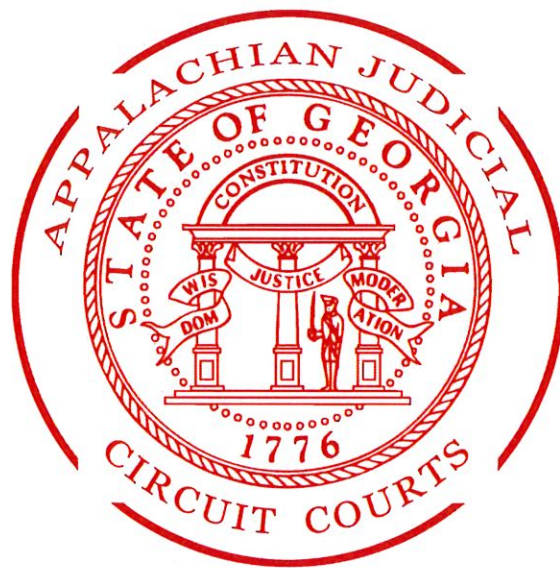


APPALACHIAN JUDICIAL CIRCUIT



Child Abuse Protocol

Revised August 31, 2022

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1. Introduction

This Child Abuse Protocol (CAP) is established for the **Appalachian Judicial Circuit** consistent with O.C.G.A. § 19-15-2 for the investigation and prosecution of alleged cases of child abuse.

WHAT IS THE PURPOSE OF THE CAP? The purpose of this protocol is to ensure coordination and cooperation between all agencies involved in a child abuse case so as to:

1. Increase the efficiency of all agencies handling such cases;
 2. Minimize the stress created for the allegedly abused child by the legal and investigatory process;
- and
3. Ensure that more effective treatment is provided for the perpetrator, the family, and the child, including counseling.

This protocol outlines in detail the procedures to be used in investigating and prosecuting cases arising from alleged child abuse and the methods to be used in coordinating treatment programs for the perpetrator, the family, and the child.¹ As agencies coordinate and collaborate through a multi-disciplinary approach, communities can identify and implement solutions to issues related to the care and well-being of children.

TO WHOM DOES THE CAP APPLY? Children (under the age of 18) who may be victims of child abuse.

WHO IS BOUND BY THE CAP? All statutorily mandated committee members and signatories. The protocol is a guideline, not intended to be legal evidence of a standard of care, and compliance or noncompliance therewith is not intended for use in trial or court as relevant evidence. In case of any interpretation or conflict, or for requirements not addressed herein, the law will always take precedence.

WHAT CAN I EXPECT FROM THE CAP? The CAP can:

- Reduce trauma to children by improving interagency coordination to reduce the number of times a child has to tell his/her story of abuse.
- Improve the opportunity for children to heal from trauma by encouraging the system to be responsive and accountable.
- Delineate professional roles and responsibilities.
- Establish standards for points of contact, methods of contact, and purposes of contact between these agencies.
- Identify the steps that must be completed as part of the investigation and prosecution processes, the time frames associated with those steps, and the persons responsible for completion of those steps.
- Strengthen and clarify relationships between child abuse response agencies.
- Inform and educate stakeholders and the community about the response to reports of abuse.
- Ensure that cases are handled in a consistent manner, while recognizing that each individual child and family requires a unique response.
- Provide a concrete and practical plan for addressing special issues that may arise.
- Improve communication, credibility, and accountability of committee members.

¹ O.C.G.A. § 19-15-2(e).

HOW DOES THE CAP DIFFER FROM THE MDT, LIPT, AND CFR? The CAP is a comprehensive guide to the handling of all child abuse cases, including sexual abuse and sexual exploitation. The Multi-Disciplinary Team (MDT) is one part of the process that should be incorporated into the CAP; this team is focused on reviewing individual cases of sexual abuse and severe physical abuse to collaborate for appropriate intervention and treatment. The Local Interagency Planning Team (LIPT) is another part of the process that should be incorporated into the CAP as it focuses on ensuring appropriate services are in place for children with mental health and behavioral health needs. The local Child Fatality Review (CFR), supported by the statewide Child Fatality Review housed within the Georgia Bureau of Investigation (GBI) is yet another part of the process that may be incorporated into the CAP as it focuses on reviewing cases where a child has died or suffered a near fatality or serious injury; part of CFR's goal is to understand what led to the incident and what prevention efforts are needed moving forward.

In preparing this protocol, we acknowledge that child abuse exists and that the experience of any such abuse has a negative impact on the child, and, ultimately, society. Each of us, as a signatory agency and as an individual, has a responsibility to respond to allegations of child abuse properly. It is necessary for each of us to be aware of our own biases and prejudices so as to reduce the potential for disproportionality² throughout the systems in which we operate. Further, we recognize that no one agency or discipline can address any one instance of child abuse alone, given the significant complexities that are involved. Appropriate responses and interventions are multi-faceted and require each participating agency, with its own body of knowledge, procedures, and mandates, to work with each other to ensure an individualized response for each situation. This protocol can be viewed as a strategy for effective intervention as we seek to mobilize our strengths to better serve child victims and their families. It is our collective and unified desire to minimize the trauma to the child and to prevent further abuse.

The following procedures represent a cooperative effort on the part of the protocol committee members in the **Appalachian Judicial Circuit** who respond to child abuse. This protocol recognizes that no protocol can purport to offer a comprehensive set of guidelines for the infinite number of circumstances that human service providers face daily. When workers face situations not specifically covered by this Protocol, they are urged to use the protocol in conjunction with agency supervision and their own judgment to provide safety and welfare for the children of the **Appalachian Judicial Circuit**. The signatories to this protocol are committed to continuing as an interagency committee as required by law and to periodically review and refine this interagency protocol for responding to child abuse. In so doing, the protocol committee will identify critical issues, needs, and resources required to facilitate and enhance the prevention, investigation, and prosecution of child abuse.

² See <https://www.childwelfare.gov/topics/systemwide/cultural/disproportionality/> for further information on disproportionality in the child welfare system.

II. The Protocol Committee

The chairperson³ of the **Appalachian Judicial Circuit** Child Abuse Protocol Committee is the Director of the Appalachian Children's Center as appointed by the Superior Court Chief Judge. This committee also consists of the following members⁴:

1. Sheriff, Fannin County
2. Sheriff, Gilmer County
3. Sheriff, Pickens County
4. Director, Fannin County DFCS
5. Director, Gilmer County DFCS
6. Director, Pickens County DFCS
7. District Attorney
8. Chief Juvenile Court Judge
9. Chief Magistrate, Fannin County
10. Chief Magistrate, Gilmer County
11. Chief Magistrate, Pickens County
12. Superintendent, Fannin County School System
13. Superintendent, Gilmer County School System
14. Superintendent, Pickens County School System
15. Representative, Mental Health Organization
16. Chief, Blue Ridge Police Department
17. Chief, McCaysville Police Department
18. Chief, Ellijay Police Department
19. Chief, East Ellijay Police Department
20. Chief, Jasper Police Department
21. Representative, Health Department
22. Coroner or county medical examiner, Fannin County
23. Coroner or county medical examiner, Gilmer County
24. Coroner or county medical examiner, Pickens County
25. Director Appalachian Children's Center, Inc.
26. Director, North Georgia Mountain Crisis Network, Inc.
27. Director, CASA

28. Director, North Georgia Family Partners, LLC

29. Forensic Medical Examiner, Wellstar Medical Group

³ The chairperson is responsible for ensuring that written protocol procedures are followed by all agencies.

⁴ If any designated agency fails to carry out its duties relating to participation on the protocol committee, the chief superior court judge of the circuit may issue an order requiring the participation of such agency. Failure to comply with such order shall be cause for punishment as for contempt of court. O.C.G.A. § 19-15-2(c)(6). If any member's agency experiences an issue with the operation of the protocol, that member needs to initiate contact with any other agencies involved with the issue and work to resolve the matter. The resolution of the matter should be forwarded as soon as possible to the Chairperson for tracking purposes and inclusion in the next quarterly meeting.

Consistent with O.C.G.A. § 19-15-2, this committee and the agencies subject to this protocol agree to:

1. Adhere to this protocol;
2. Receive training as necessary and consistent with O.C.G.A. § 19-15-2;
3. Collaborate, coordinate, and cooperate with each other and others⁵;
4. Interact respectfully and non-discriminatorily with each other as well as the children, parents, families, and alleged perpetrators with whom they encounter;
5. Respond to cases of alleged child abuse efficiently;
6. Minimize stress created for the child by the legal and investigatory process by being trauma-informed and operating in a trauma-responsive way⁶;
7. Ensure that effective treatment, including counseling, is provided for the child, the family, and the perpetrator;
8. Facilitate and support agencies, organizations and individuals whose efforts are directed toward abuse prevention;
9. Be familiar with each person's/agency's responsibilities, including their own, as well as other agency's responsibilities. Recognize how any one person's or agency's role affects other agencies and roles;
10. Consistent with confidentiality and privacy laws, share information with each other;
11. Close the committee's meetings to the public and participate in committee meetings⁷;
12. File the protocol with the Office of the Child Advocate and the Georgia Division of Family and Children Services. Meet at least twice annually for the purpose of evaluating the effectiveness of the protocol and modifying and updating the same. File updated protocols with these state agencies by September 1 of each year⁸;
13. Issue an annual report⁹ no later than July 1 of each year. Transmit this annual report to the county governing authority, the fall-term grand jury of the judicial circuit, the chief superior court judge of the circuit, and the Office of the Child Advocate for the Protection of Children and include the following¹⁰:
 - a. An evaluation of the extent to which investigations of child abuse during the 12 months prior to the report have complied with the protocol;
 - b. A recommendation of measures to improve such compliance; and
 - c. A description of which measures have been successful in preventing child abuse within the county or circuit. This could include prevention activities such as enhanced primary care; behavioral parent training programs; treatment to lessen harms of abuse exposure; and treatment to prevent problem behavior and later involvement in violence.

⁵ In some cases, it will be necessary to work with peers and colleagues from different counties, jurisdictions, and states. These stakeholders should be approached in the same collaborative and cooperative manner.

⁶ Each agency subject to this protocol shall ensure that its employees are familiar with adverse childhood experiences (ACEs) and are trained to be trauma responsive. See <https://www.childwelfare.gov/topics/responding/trauma/> for information on trauma-informed practice. It may be helpful to reference this self-assessment guide: https://www.nctsn.org/sites/default/files/resources/special-resource/trauma_informed_juvenile_court_self_assessment.pdf. When operating in a trauma-responsive manner, it is helpful to ask, "What happened to you?" as opposed to, "What is wrong with you?"

⁷ In the event a member of the committee fails to adhere to the protocol or is routinely absent from committee meetings, an appropriate course of action should be pursued which may include: 1. Notification/reminder to the offending person(s) of the requirements and proper procedures; 2. Notification to the offending person's immediate supervisor (continuing up the chain of command as necessary) of the failure to adhere to the protocol; 3. If not remedied, a subpoena may be requested to obtain cooperation; or 4. Revisions to the protocol, if any of its non-legally mandated provisions become outdated or are no longer practical. When determining the appropriate course of action, the committee shall bear in mind that the purpose of the protocol is to foster communication and cooperation amongst involved agencies.

⁸ O.C.G.A. § 19-15-2.

⁹ A sample annual report can be found in Appendix C.

¹⁰ O.C.G.A. § 19-15-2.

III. Child Abuse Prevention¹¹

Child abuse is preventable; it is not inevitable. It rests on the principle that all children should have safe, stable, nurturing relationships and environments. Child abuse is not typically caused by a single factor, but rather is influenced by multiple complex factors related to the individual, family, community, and greater society. As such, it requires a public health approach involving the entire community to prevent and treat child abuse. Much progress has been made in understanding how to prevent child abuse and many common informal and everyday actions in addition to formalized evidence-based prevention focused programs all count towards prevention efforts. Fortunately, preventing child abuse can also help prevent other forms of violence and lead to healthier individuals and communities.¹²

Effective prevention involves strategies, programs and connections to resources that support families within their communities. It is enhanced by a multi-disciplinary approach throughout the community that involves coordination, collaboration, and positive working relationships amongst all levels of public and private agencies, individuals, groups, and disciplines involved in prevention and treatment of child abuse. Prevention strategies can be implemented before abuse or trauma occurs or after abuse has occurred to prevent subsequent abuse. Prevention programs may fall under several different categories, including public awareness efforts, parent education and support groups, and community prevention efforts.¹³

The goals of prevention in the CAP include developing and maintaining healthy nurturing communities; identifying the methods that have been implemented to prevent child abuse; tracking statistical information relating to prevention methods and child abuse cases; and utilizing data to determine needed community prevention and treatment services.

Prevention efforts, including primary¹⁴, secondary¹⁵, and tertiary¹⁶ efforts, in place in **Appalachian Judicial Circuit** include but is not limited to:

- Appalachian Children's Center
- North Georgia Mountain Crisis Network
- North Georgia Family Partners
- Family Connection in Fannin, Gilmer and Pickens Counties
- District Attorney's Office

¹¹ See Appendix F for prevention-focused protective factors and examples of prevention efforts.

¹² Children who are abused may suffer from the following: immediate physical injuries; emotional and psychological problems; increased risks of injury; sexually transmitted infections; mental health problems; delayed cognitive development; reproductive health problems; and involvement in human trafficking. Research suggests that by stemming the early development of violent behavior, we can also reduce other types of violence to young people, such as youth violence, intimate partner and dating violence, sexual violence, and self-directed violence.

¹³ See <https://www.childwelfare.gov/topics/preventing/prevention-programs> to learn more.

¹⁴ Primary prevention activities support the general well-being of families and children and are directed toward the general public with a focus on preventing maltreatment before it occurs.

¹⁵ Secondary prevention supports families and children at higher risk for incidents of child abuse through early detection and intervention.

¹⁶ Tertiary prevention supports families and children after abuse has already occurred by intervening to prevent a recurrence of abuse and alleviating the effects of trauma and preventing additional trauma.

IV. **Procedures for Investigating and Prosecuting Child Abuse Cases**

4.1 Overview of Roles

Each committee member and the agencies/entities each member represents has an important role to fulfill in the investigation and prosecution of child abuse cases:

1. Mandated reporters, including education personnel and medical personnel among others, are primarily responsible for identifying and reporting suspected child abuse.
2. Law enforcement is primarily responsible for investigating a situation to determine whether a crime has been committed; identifying and apprehending the offender(s); and filing appropriate criminal charges.
3. DFCS is primarily responsible for responding to reports of abuse to determine if maltreatment occurred; assessing safety and risk; ensuring the safety of the alleged victim and any other children in the home; and ensuring the family has access to appropriate services.
4. Child advocacy centers (CACs) are primarily responsible for conducting forensic interviews to inform the investigations conducted by law enforcement and DFCS.
5. Medical personnel, mental health organizations and counselors, child advocacy centers, and sexual assault centers provide exams, diagnoses, and treatment.
6. Coroners and medical examiners evaluate and determine a person's manner and cause of death. Their findings may inform the criminal or civil response to cases involving child abuse.
7. Superior Courts maintain jurisdiction for felony criminal matters related to child abuse. State Courts handle misdemeanor trials (domestic violence cases). Magistrate courts are primarily involved in child abuse cases through the issuance of criminal warrants against perpetrators, the holding of probable cause hearings, and setting bond and/or conditions of bail. District attorneys and the Solicitor's office are responsible for prosecuting criminal actions of child abuse.
8. Juvenile Courts maintain jurisdiction for dependency matters¹⁷ related to child abuse.

4.2 Communicating with and Interviewing Children

At the time a child makes a disclosure of abuse or an adult otherwise has a suspicion that the child is being or has been abused, the adult should be careful to gather only enough information to determine if a report is necessary.

Any communication with a child should be respectful, trauma-informed and responsive, developmentally appropriate, and sensitive to that child's particular needs, culture, and language. When allegations or concerns of abuse exist, the child should be interviewed about these allegations outside of the presence of the parent/caregiver/alleged perpetrator, and by a trained, appropriate forensic interviewer. Under exigent circumstances a law enforcement officer may conduct an appropriate interview in relation to the health or safety of the child or other persons, preservation and recovery of evidence, and/or identification of suspect/s who may attempt to abscond. Give special consideration to the child's safety following a disclosure of abuse, especially if the parents/alleged perpetrator have been informed of the interview or disclosure and whether the alleged perpetrator continues to have access to the child.

¹⁷ Dependency proceedings may be commenced in the county in which a child legally resides; or in the county in which a child is present when the proceeding is commenced if such child is present without his or her parent, guardian, or legal custodian or the acts underlying the dependency allegation are alleged to have occurred in that county. O.C.G.A. § 15-11-125.

When conducting joint investigations, responders will work collaboratively to determine who will take the lead role on interviewing the child. Generally, it will be a forensic interviewer through the CAC.¹⁸

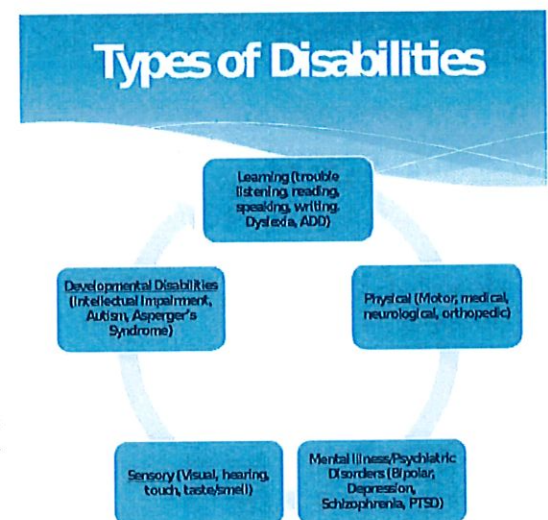
A rapport should be established between the child and the interviewer. Then the interviewer should assess the child's development and level of understanding in a manner consistent with the Child First protocol or another nationally recognized forensic interview protocol. The interview should be stopped if the child appears to be too distressed or too uncomfortable.

4.2.1 Children with Special Needs

All agencies are required to adhere to federal laws and regulations related to people with disabilities, specifically, Title II of the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act of 1973.¹⁹ Collectively, these laws prohibit public and private entities from discriminating against people²⁰ with disabilities and ensure equal opportunity to participate in and benefit from a wide range of services and programs. These requirements include accommodations for communication and requirements for accessibility to services, which requires "state and local government programs [to] ensure effective communication with individuals with disabilities by providing appropriate auxiliary devices." The requirements include "furnish[ing] auxiliary aids when necessary to ensure effective communication, unless undue burden or fundamental alteration would result." There should also be no discrimination on the basis of a disability by public accommodations.

Everyone that is subject to this protocol agrees to adhere to Title II of the ADA and Section 504 of the Rehabilitation Act throughout the entirety of their involvement with anyone to whom these laws are applicable. Adhering to these laws includes the following:

- Establish rapport and respectful communication with the child. Assume the child is competent unless/until you learn otherwise.
- Determine whether the child has a disability²¹. If so, determine how the child best communicates his or her wants and needs; determine what makes it easiest for the child to understand what others communicate; determine what, if any, accommodations²² are needed and when they are needed²³; and provide such accommodations.²⁴
- Create a safe and non-judgmental environment.
- Do not ask for a lot of details or rephrase questions as it may cause confusion.
- Do not touch the child as this could cause a fight or flight response in children with certain disabilities.



¹⁸ See Section 4.6 for further information regarding forensic interviews and evaluations.

¹⁹ Learn more here: <https://www2.ed.gov/about/offices/list/ocr/disabilityoverview.html>. Contact OCA for additional resources or training needed as it relates to the intersection of disability requirements and child welfare requirements.

²⁰ While the focus of this section is on children, these laws pertain to people of all ages. It may be appropriate to also include procedures relevant to interacting with and providing appropriate accommodations to adults with disabilities within this protocol.

²¹ This includes physical disabilities as well as cognitive or developmental delays.

²² This may include adaptive equipment or adjustments to environments or processes.

²³ For instance, someone may require an accommodation related to an interview but not related to accessing the physical location for the interview.

²⁴ Determining appropriate accommodations will likely involve asking the person with the disability what specific accommodations that person needs.

4.2.2 Interviewing Children at School

- Child abuse-related interviews by DFCS, the district attorney's office, and/or law enforcement may be conducted at the child's school during school hours. In such cases, school staff should assist these agencies by providing a private setting conducive to interviewing children. No school district employee or school-allied volunteer will contact a parent/guardian regarding the interview of their student in child abuse referrals.
- Anyone seeking to conduct an interview with a child at school will endeavor to reduce disruption at the school and for the child.
- When planning to conduct a preliminary or subsequent interview at school, DFCS staff or law enforcement may contact school personnel prior to being on site for the interview.
- Upon arrival to the school, the interviewer should be prepared to sign-in and show proper identification/authorization.
- The school personnel will facilitate arranging the private location and logistics for preliminary or subsequent interviews.
- A child not already in protective custody will not be detained beyond normal school hours by DFCS or Law Enforcement (LE) nor will the child be transported by DFCS or LE without the permission of the parent or legal guardian or an appropriate court authorization. If a child is removed from school by a DFCS caseworker or law enforcement officer, the child's parent or legal guardian will be notified by either DFCS or law enforcement. If the child's parent/legal guardian contacts the school, that person will be referred to DFCS or the appropriate law enforcement agency.
- School personnel will check in with the child following an interview that takes place at the school to determine whether the child would like some time to process the interview or otherwise receive support from a school counselor.
- If the school is part of the ongoing treatment plan for the child, DFCS will keep the school informed about the subsequent findings and plans for the child and family. The goal is to share information and it will be the responsibility of DFCS to attempt to include the school as part of their treatment plan through case documentation.
- If school is not in session or the child is pre-school age, the DFCS and law enforcement representatives will make a decision as how best to interview the child away from the alleged perpetrator.

4.2.3 Interviewing Children on Military Bases

- DFCS will provide notification of the initial report of child abuse to the respective Family Advocacy Program (FAP) and military law enforcement as outlined in O.C.G.A. § 19-7-5.
- When planning to conduct a preliminary or subsequent interview on a military installation, DFCS should contact the FAP or military law enforcement to obtain access to the military installation and/or government housing areas.
- Upon arrival to the military installation, DFCS should be prepared to show proper identification/authorization and sign in.
- The initial investigation of child abuse involving military personnel and their family members may be coordinated with the respective FAP and military law enforcement.
- DFCS will seek assistance from the FAP and military law enforcement in evaluating, assessing and determining an appropriate treatment plan for cases involving child abuse.

4.3 Reports of Child Abuse

WHAT IS CHILD ABUSE? Child abuse is defined as²⁵:

- Physical injury or death inflicted upon a child by a **parent or caretaker** thereof by other than accidental means (provided, however, that physical forms of discipline may be used as long as there is no physical injury to the child).²⁶
- Neglect²⁷ or exploitation of a child by a **parent or caretaker** thereof.²⁸
- Endangering a child,²⁹ which includes the following acts:
 - Cruelty to children in the third degree.³⁰ This includes a primary aggressor intentionally causing or permitting a child to be present and seeing or hearing a forcible felony, battery, or family violence battery.
 - Intentionally causing or permitting a child to be present where any person is manufacturing meth or possessing a chemical substance with the intent to manufacture meth.³¹
 - Driving under the influence with a child under the age of 17 years in the car.³²
 - Prenatal abuse.³³
- Sexual abuse of a child.³⁴
 - Includes consensual sex acts when the sex acts are between minors if any individual is less than 14 years of age.
 - Does not include consensual sex acts when the sex acts are between a minor and an adult who is not more than four years older than the minor.
 - This provision of the law shall not be deemed or construed to repeal any law concerning the age or capacity to consent.
- Sexual exploitation.³⁵
- Emotional abuse.³⁶

²⁵ This definition is found in O.C.G.A. § 19-7-5 and is relevant to mandated reporting. Similar and additional definitions of child abuse are included in O.C.G.A. § 15-11-2 and are relevant to legal proceedings conducted in juvenile court.

²⁶ O.C.G.A. § 19-7-5(b)(4)(A).

²⁷ Depending on the circumstances, truancy may be considered educational neglect and therefore treated as a dependency case or a status offense and therefore treated as a Child in Need of Services (CHINS) case. See O.C.G.A. § 15-11-2(11)(A)(i).

²⁸ O.C.G.A. § 19-7-5(b)(4)(B). Neglect or exploitation may include "failure to thrive" or Factitious Disorder/Pediatric Condition Falsification/Munchausen Syndrome by Proxy (MSBP) Disorder.

²⁹ O.C.G.A. § 19-7-5(b)(6.1).

³⁰ O.C.G.A. §§ 19-7-5(b)(6.1)(A) and 16-5-70.

³¹ O.C.G.A. §§ 19-7-5(b)(6.1)(B) and 16-5-73.

³² O.C.G.A. §§ 19-7-5(b)(6.1)(C) and 40-6-391.

³³ O.C.G.A. §§ 19-7-5(b)(6.1)(D) and 15-11-2(56).

³⁴ O.C.G.A. §§ 19-7-5(b)(10), 19-15-1(3)(C), and 15-11-2(69).

³⁵ O.C.G.A. §§ 19-7-5(b)(11), 19-15-1(12), and 15-11-2(70).

³⁶ O.C.G.A. § 15-11-2(30). Although "emotional abuse" is not included in O.C.G.A. 19-7-5 for reporting purposes, it is included in the juvenile code. For reporting purposes, "emotional abuse" may be consistent with "endangering a child" or "neglect".

REPORTING CHILD ABUSE. Reports of child abuse may come from mandated reporters³⁷ or non-mandated reporters. Mandated reporters³⁸ are required to make a report to DFCS immediately, but in no case later than 24 hours from the time there is reasonable cause to believe that suspected child abuse has occurred. Some mandated reporters may have the requirement to notify a designated person within their agency who will have the responsibility to notify DFCS of the report on that person's behalf. Mandated reporters will not conduct their own detailed interview, but will gather sufficient information to determine if a report is necessary.

WAYS TO REPORT ABUSE: Reports of suspected child abuse are made via DFCS's Child Protective Services (CPS) Intake Communication Center (CICC)³⁹ by phone⁴⁰,

email/fax⁴¹, or an online web form^{42,43} (See Appendix H for the Reporting Form and Instructions). When making a report of suspected child abuse, it is helpful for a reporter to include the following information when known:

Law allows for oral, written, electronic or facsimile...

- DFCS Reporting Options allows for all forms of reporting:
- Call - 1-855-GA-CHILD / 1-855-422-4453 (Centralized Intake)
- Fax - 229-317-9663
- Email - cpsintake@dhs.ga.gov
- OR
- Web-based reporting*
- <http://dfcs.dhs.georgia.gov/child-abuse-neglect>
- *Must Complete Mandated Reporter Training to get ID# at:
- <https://www.gocfrtrainingonline.com>
- Allows reporters to check on reports made
- Can you call Local DFCS? YES!

- The name(s), address(es) or physical location⁴⁴, and age(s) of the child(ren);
- The name(s) of the child(ren)'s parents or caretakers;
- The nature and extent of the allegations of abuse, including any knowledge or evidence of previous allegations of abuse; and
- Any other information, including photographs⁴⁵, in establishing the cause of the abuse, protective capacities of the parents, and the identity of the alleged maltreater(s) or any other information that



the reporter believes will be useful.

Mandated reporters will carefully consider whether it is appropriate to disclose to the parents/guardians or legal custodians of the child that a report is being made to protective services, especially given that the report is being made with the child's safety in consideration. DFCS will adhere to legal requirements by not disclosing from whom DFCS received a report.

³⁷ Most if not all of the protocol committee members are mandated reporters. Mandated reporters and non-mandated reporters alike should be familiar with potential indicators of different forms of child abuse. A listing of these indicators can be found in Appendix G.

³⁸ Mandated reporter training is available online or in person through Prevent Child Abuse (PCA) Georgia at <https://abuse.publichealth.gsu.edu/free-online-mandated-reporting/>.

³⁹ More details can be found here: <https://dfcs.georgia.gov/services/child-abuse-neglect>. A sample mandated reporter form can be found in Appendix H.

⁴⁰ The phone number for the CPS Intake Communication Center (CICC) is 1-855-GA-CHILD or 1-855-422-4453.

⁴¹ The email address is cpsintake@dhs.ga.gov. The fax number is 229-317-9663.

⁴² To use this option, DFCS requires the reporter to complete the Mandated Reporter Training at www.prosolutionstraining.com. This training is required one time and then the reporter will receive a code to use when making a web-based report.

⁴³ Reporters should maintain their own records of reports made to DFCS.

⁴⁴ If an address is unknown, it would help DFCS to be provided with any information about how to best get in touch with the child and family.

⁴⁵ Photographs of a child's injuries to be used as documentation in support of allegations by hospital employees or volunteers, physicians, law enforcement personnel, school officials, or employees or volunteers of legally mandated public or private child protective agencies may be taken without the permission of the child's parent or guardian. Such photographs shall be made available as soon as possible to the child welfare agency providing protective services, the appropriate police authority, and military law enforcement. O.C.G.A. § 19-7-5(e).

Mandated reporters will also maintain a child's right to confidentiality and adhere to privacy laws. Information regarding diagnosis, current condition, and prognosis should be shared only as necessary in response to pertinent questions posed by protective services personnel. No release of information is required to make this report.

Upon receipt of a report of child abuse for which DFCS has reasonable cause to believe such report is true or the report contains any allegation or evidence of child abuse, regardless of the intake disposition, DFCS will notify law enforcement or the district attorney, and will also notify military law enforcement and family advocacy programs, when the parent/guardian of the alleged victim child is on active duty in the U.S. armed forces.⁴⁶

Also upon receipt of an allegation of child abuse, the DFCS CPS Intake Communication Center (CICC) will make a determination whether a report contains allegations of maltreatment and assign a response time based on the indication of a safety threat to the child. This determination may result in acceptance for further assessment and intervention, a screen out with a referral for services, or a screen out. If accepted for further assessment and intervention, DFCS may assign it to the investigative track or for supportive family services.⁴⁷

Law enforcement⁴⁸, DFCS/the juvenile court⁴⁹, and physicians (in limited circumstances)⁵⁰ have the ability/authority to remove a child.⁵¹

Specifically as it relates to first responders:

- All first responders are mandated reporters. Mandated reporters⁵² are required to make a report to DFCS immediately, but in no case later than 24 hours from the time there is reasonable cause to believe that suspected child abuse has occurred. Some mandated reporters may have the requirement to notify a designated person within their agency who will have the responsibility to notify DFCS of the report on that person's behalf. Mandated reporters will not conduct their own detailed interview, but will gather sufficient information to determine if a report is necessary.

⁴⁶ O.C.G.A. § 19-7-5.

⁴⁷ Refer to DFCS Policy found at <https://odis.dhs.ga.gov/General> for further information on DFCS's processes for making an intake decision.

⁴⁸ Law enforcement may remove a child from his or her home, without the consent of his or her parents, guardian, or legal custodian if a child is in imminent danger of abuse if he or she remains in the home; or a child is a victim of trafficking for labor or sexual servitude under O.C.G.A. § 16-5-46. O.C.G.A. § 15-11-133.

⁴⁹ DFCS cannot remove a child without a court order. Local procedure, as outlined in this protocol, will determine the steps DFCS should follow to request a removal order from the juvenile court. The juvenile court will make a determination as to whether a removal is appropriate and either authorize the removal or deny the request.

⁵⁰ See O.C.G.A. § 15-11-131.

⁵¹ Any removal requiring transportation of a child under the age of 8 or 4'9" must be done with an approved child safety seat or booster seat. O.C.G.A. § 40-8-76.

⁵² Mandated reporter training is available online or in person through Prevent Child Abuse (PCA) Georgia at <https://abuse.publichealth.gsu.edu/free-online-mandated-reporting/>.

Specifically as it relates to school personnel:

- School personnel are mandated reporters. Mandated reporters⁵³ are required to make a report to DFCS immediately, but in no case later than 24 hours from the time there is reasonable cause to believe that suspected child abuse has occurred. Some mandated reporters may have the requirement to notify a designated person within their agency who will have the responsibility to notify DFCS of the report on that person's behalf. Mandated reporters will not conduct their own detailed interview, but will gather sufficient information to determine if a report is necessary.

Specifically as it relates to medical personnel:

- Medical Personnel are mandated reporters. Mandated reporters⁵⁴ are required to make a report to DFCS immediately, but in no case later than 24 hours from the time there is reasonable cause to believe that suspected child abuse has occurred. Some mandated reporters may have the requirement to notify a designated person within their agency who will have the responsibility to notify DFCS of the report on that person's behalf. Mandated reporters will not conduct their own detailed interview, but will gather sufficient information to determine if a report is necessary.

Specifically as it relates to mental health professionals:

- Mental Health Professionals are mandated reporters. Mandated reporters⁵⁵ are required to make a report to DFCS immediately, but in no case later than 24 hours from the time there is reasonable cause to believe that suspected child abuse has occurred. Some mandated reporters may have the requirement to notify a designated person within their agency who will have the responsibility to notify DFCS of the report on that person's behalf. Mandated reporters will not conduct their own detailed interview, but will gather sufficient information to determine if a report is necessary.

Specifically as it relates to the local child advocacy center:

- **Child Advocacy Center Personnel and any Child Advocates are mandated reporters.** Mandated reporters⁵⁶ are required to make a report to DFCS immediately, but in no case later than 24 hours from the time there is reasonable cause to believe that suspected child abuse has occurred. Some mandated reporters may have the requirement to notify a designated person within their agency who will have the responsibility to notify DFCS of the report on that person's behalf. Mandated reporters will not conduct their own detailed interview, but will gather sufficient information to determine if a report is necessary.

⁵³ Mandated reporter training is available online or in person through Prevent Child Abuse (PCA) Georgia at <https://abuse.publichealth.gsu.edu/free-online-mandated-reporting/>.

⁵⁴ Mandated reporter training is available online or in person through Prevent Child Abuse (PCA) Georgia at <https://abuse.publichealth.gsu.edu/free-online-mandated-reporting/>.

⁵⁵ Mandated reporter training is available online or in person through Prevent Child Abuse (PCA) Georgia at <https://abuse.publichealth.gsu.edu/free-online-mandated-reporting/>.

⁵⁶ Mandated reporter training is available online or in person through Prevent Child Abuse (PCA) Georgia at <https://abuse.publichealth.gsu.edu/free-online-mandated-reporting/>.

4.4 Multi-Disciplinary Response

A coordinated, multi-disciplinary response is a critical and vital component to the investigation and prosecution of child abuse cases and involves consistent communication; cross-reporting of allegations; joint investigations and collaborative interviewing; and multi-disciplinary case reviews. The goals of a coordinated response are to ensure an appropriate response to concerns of child abuse; minimize the number of interviews a child undergoes; ensure sensitive treatment of the child victim and their family; preserve the integrity of an investigation that may lead to court involvement; enhance the quality of evidence discovered for civil litigation or criminal prosecution while eliminating duplication of efforts; and provide information essential to family treatment agencies. Early cooperation minimizes the likelihood of conflicts among agencies and different philosophies or mandates and encourages consistent reporting practices.

While law enforcement and DFCS shoulder primary initial responsibility for responding to reports of child abuse, and therefore must work closely together, they cannot do their work well without an incredible number of partners. Each report of child abuse brings with it its own set of circumstances and uniqueness. Each entity has a critical role to serve in the child welfare and protection system and necessarily must refer to their own sets of policies and procedures. However, working as a larger team and relying on each other for consultation helps ensure a child receives the most appropriate response possible. As such, law enforcement, DFCS and their partners and participating disciplines should educate each other on their respective roles, abilities, and limitations when responding to child abuse cases such that everyone understands the dynamics of victimization, child development, and the civil and criminal justice process as it relates to children.

CONSISTENT COMMUNICATION.

- All committee members agree to maintain regular and ongoing contact and communication with each other for any case of child abuse for which they are involved. In doing so, committee members will ensure others involved are aware of the necessary contacts and contact information throughout the life of the case.

CROSS-REPORTING OF ALLEGATIONS. Any committee member that becomes aware of an allegation of child abuse will make a report consistent with the law and the preceding procedures. Law enforcement and DFCS will notify each other when they have received a report containing an allegation of child abuse and have reasonable cause to believe that the allegation is true.⁵⁷ Contact may be made with the reporter(s) to gather additional information and obtain any needed clarity. Notifications and cross-reporting of suspected child abuse and related communications will occur in cases including, but not limited to, the following:

⁵⁷ This is necessary regardless of whether either agency will be actively involved on an ongoing basis. In some instances, this notification may need to happen immediately, depending on the severity of the circumstances. If the alleged offense occurred outside of the responding officer's jurisdiction, that officer should advise the complainant and assist with filing a report with the appropriate law enforcement agency.

- Sexual abuse involving a child
- Sexual exploitation of a child
- Enticing
- Pornography
- Substance use in the home, including by parents or children
- Family violence, intimate partner violence, or domestic violence
- Physical abuse involving a child
- Bullying
- Severe emotional abuse
- Severe neglect involving a child
- Refusal by a family to allow a DFCS worker to see the child victim in any abuse investigation or response
- The presence of any serious injury on a child for which the explanation offered is inadequate to explain the injury
- Any referral of abuse indicated by a physician
- Munchausen by proxy/pediatric condition falsification/factitious disorder by proxy⁵⁸
- Any suspicious death of a child
- Cases involving child-on-child abuse
- Any other forms of trauma not covered above



JOINT INVESTIGATIONS AND COLLABORATIVE INTERVIEWING.

All committee members will:

- Be familiar with this protocol and adhere to it unless law dictates otherwise.
- Evaluate each situation case-by-case.
- Interact respectfully with each other and children, parents, alleged perpetrators, and any other person involved in a child abuse case, including colleagues from other jurisdictions.
- Give immediate consideration to the child's safety. If out-of-home placement is necessary for the child's safety, consideration will be given to relatives and fictive kin who may be able and willing to provide appropriate care for the child.⁵⁹
- Document (photos/videos/notes) any potential evidence, such as marks or bruises, as appropriate. Share documented information with other relevant protocol members.

Specifically as it relates to law enforcement and DFCS, Law Enforcement and DFCS will:

- Initiate investigations in accordance with relevant laws and internal policies. Arrange for medical attention, if necessary. Secure the crime scene, gather evidence, and obtain statements,

⁵⁸ This is a complex area. A coordinated plan of action is necessary and may involve the following tasks: review all of the child's available medical records; obtain verification of as many items as possible (records of drugs purchased, blood levels on child); seek report of child's condition when parent is absent; if appropriate, video monitoring in hospital with plan in place to intervene if child is found to be in danger from perpetrator's actions; follow up protection plan by DFCS; law enforcement and legal actions as dictated by evidence.

⁵⁹ In many cases, this will require at least a basic assessment by DFCS as to the safety and appropriateness of the out-of-home placement and caregiver(s). In some cases, appropriate placement options may reside out-of-state. Georgia DFCS maintains border agreements with Florida, Alabama, Tennessee, North Carolina, and South Carolina; these border agreements may allow a child to be placed in a home across state lines within a matter of hours. See DFCS Policy 15.8 on <https://odis.dhs.ga.gov/General> for more information.

as appropriate.⁶⁰ Law enforcement will receive all physical, biological, drug and gun evidence, including sexual assault kits.

- Law enforcement will accompany DFCS upon a request from DFCS to do so when necessary for securing parental cooperation, access to the child, or protection of the child.
- Conduct an initial screening/review their records and histories [of suspects] whenever possible prior to making a decision on the disposition of a referral and share information about past histories contained in their records with each other.
- Confer with each other and make a preliminary determination as to whether the allegations are founded, and, if so, whether it is appropriate to pursue it as a criminal and/or civil matter.
- Inform one another and any other relevant involved agency of their respective decisions⁶¹ regarding the disposition of any jointly investigated case.
- Notify, consult and communicate with the district attorney regarding prosecution, when appropriate.
- Make any necessary referrals for appropriate services, including those provided through the Victim Assistance Program.
- Have a representative with training as it relates to child abuse investigations, sexual assault, human trafficking, and related crimes. These representatives will operate as liaisons for each agency and serve as a resource for their colleagues.
- Ensure that an interview of the victim child and other children in the home, when appropriate, is conducted by a trained interviewer, in accordance with this protocol.⁶²
- Engage other agencies as necessary.
- Participate in subsequent judicial proceedings, including magistrate court hearings.
- For cases where there is a dependency proceeding before the juvenile court, ensure that all investigative, medical and other reports are provided to DFCS or the attorney representing the Department at the earliest opportunity due to the expedited time frames for juvenile court cases (generally 10-15 days from the date the child is taken into foster care).

Specifically as it relates to first responders:

- All first responders will share any information learned from their involvement with law enforcement and DFCS. This includes any conversations⁶³ had or observations⁶⁴ made during their involvement.

Specifically as it relates to school personnel:

- School personnel will share any information learned from their involvement with law enforcement and DFCS. This includes any conversations⁶⁵ had or observations⁶⁶ made during their involvement. Release of information may apply.

⁶⁰ When appropriate, a re-enactment doll may be used to conduct a re-enactment with a suspect and/or witness. GBI's Child Fatality Review Unit offers access to re-enactment dolls free of charge and may be contacted by calling 404-270-8715.

⁶¹ Nothing contained in this protocol shall be construed to require law enforcement and DFCS agree on any particular disposition.

⁶² Law enforcement and DFCS should ask only basic, non-detailed questions to allow for a more detailed interview by a trained interviewer through the local Child Advocacy Center.

⁶³ This may include but is not limited to conversations with the alleged child victim, other children present, caregivers on scene or in an ambulance, or other household members, neighbors, bystanders, or witnesses.

⁶⁴ This may include but is not limited to appearance/initial response of parents/caregivers on scene and observations around sleep environments even if the reason for involvement is not related to sleep safety.

⁶⁵ This may include but is not limited to conversations with the alleged child victim, other children present, caregivers on scene or in an ambulance, or other household members, neighbors, bystanders, or witnesses.

⁶⁶ This may include but is not limited to appearance/initial response of parents/caregivers on scene and observations around sleep environments even if the reason for involvement is not related to sleep safety.

Specifically as it relates to medical personnel:

- Medical personnel will share any information learned from their involvement with law enforcement and DFCS. This includes any conversations⁶⁷ had or observations⁶⁸ made during their involvement. Release of information may apply.

Specifically as it relates to mental health professionals:

- Mental Health Professionals will share any information learned from their involvement with law enforcement and DFCS. This includes any conversations⁶⁹ had or observations⁷⁰ made during their involvement. Release of information may apply.

Specifically as it relates to the local child advocacy center:

- Refer to Appendix L

Specifically as it relates to the Child Fatality Review Committee:

- Policies and Procedures for Child Fatality Review included in the Appendix N

MULTI-DISCIPLINARY TEAMS AND CASE REVIEW. A multi-disciplinary team (MDT) is a group of professionals representing various disciplines, many of whom are parties to this protocol. The MDT works collaboratively to conduct multi-disciplinary case reviews to thoroughly understand case issues; assure the most effective system response possible by sharing information so as to determine applicable resources and/or additional action necessary on cases; enhance communication between team members; and address problems in service delivery. MDT meetings provide agency members with a forum to discuss complex cases with other professionals, and as a result, enhance both the decision-making and intervention processes.

The following relates to the multi-disciplinary team and case review:

- The agencies will assist each other in making the child available for interviewing if necessary to fulfill their duties and will inform each other immediately upon learning of a change of location, address, or phone number of the child.
- The MDT⁷¹ will be scheduled and coordinated by Appalachian Children's Center, Inc.(ACC) . This agency will ensure all MDT members receive the meeting schedules and agenda. The case list will be generated by the ACC. MDT members may request to staff any additional case they believe can benefit from the collaborative input of the team, including but not limited to sexual abuse, severe physical abuse, and unexplained injuries or injuries with inconsistent explanations.
- All MDT members will review their files and come to the MDT meeting prepared to discuss their agency's involvement with the relevant cases.

⁶⁷ This may include but is not limited to conversations with the alleged child victim, other children present, caregivers on scene or in an ambulance, or other household members, neighbors, bystanders, or witnesses.

⁶⁸ This may include but is not limited to appearance/initial response of parents/caregivers on scene and observations around sleep environments even if the reason for involvement is not related to sleep safety.

⁶⁹ This may include but is not limited to conversations with the alleged child victim, other children present, caregivers on scene or in an ambulance, or other household members, neighbors, bystanders, or witnesses.

⁷⁰ This may include but is not limited to appearance/initial response of parents/caregivers on scene and observations around sleep environments even if the reason for involvement is not related to sleep safety.

⁷¹ The local protocol should include the specific name for the local MDT if such a name exists.

- Whenever possible, all agencies will cooperate fully in sharing information with each other concerning the abuse allegation, the child, and any other persons involved in the incident in order to fulfill their respective duties. In order to make this possible, confidentiality is imperative.
 - Team members agree to maintain the confidentiality of information shared within the meeting and not to divulge case-related information to anyone not directly involved in the investigation, case management or treatment of the child.
 - At each meeting, team members sign an attendance sheet that incorporates a confidentiality agreement
 - Unless a client has specifically authorized a therapist to share information with MDT partners, details regarding the child and family's therapy are confidential.
- The child's best interest⁷² will always be the primary consideration in decision-making.
- At the end of each MDT meeting, any participant will have the opportunity to note any concerns regarding non-compliance with the CAP.⁷³
- MDT Policies and Procedures can be found in Appendix L

4.5 **Special Types of Investigations**

➤ **4.5.1 Department of Early Care and Learning (DECAL)**

The Child Care Services Division of DECAL monitors and licenses child care programs and investigates complaints of child care programs, licensing violations and reports of unlicensed child care operations. Two (2) types of licensed child care programs include child care learning centers and family child care learning homes⁷⁴.

In addition to contacting DFCS and law enforcement when a child is harmed in a licensed or unlicensed child care center or family child care learning center, also contact DECAL at 404-657-5562 or 404-656-5957.

DECAL investigations include conducting interviews with adults and children and assessing the history of the center to determine whether there is any immediate danger to the children there. Possible consequences could range from providing technical assistance to emergency closure of the center.

➤ **4.5.2 Residential Facilities including Child Caring Institutions (CCIs), Youth Detention Centers (YDCs) or Regional Youth Detention Centers (RYDCs), and Psychiatric Residential Treatment Facilities (PRTFs):**

- When an intake report involves a Child Placing Agency (CPA), Child Caring Institution (CCI), Outdoor Child Caring Program, Children's Transitional Care Center, or Maternity Home, contact the Department of Human Services' Office of Residential Child Care (ORCC) at RCCREPORTS@dhs.ga.gov or 404-657-9651.
- When an intake report involves a Youth Detention Center (YDC) or Regional Youth Detention Center (RYDC), contact the Department of Juvenile Justice (DJJ) at djjombudsman@djj.state.ga.us or (855) 396-2978.
- When an intake report involves a Psychiatric Residential Treatment Facility (PRTF),

⁷² There are many factors that should be taken into account when evaluating a child's best interests. These factors can be found in O.C.G.A. § 15-11-26.

⁷³ This information may be used to assist with compiling the annual report.

⁷⁴ <http://www.dec.al.ga.gov/CCS/rulesandregulations.aspx>.

contact the Healthcare Facility Regulation Division at the Department of Community Health (HFRD/DCH) through the intake fax line at (800) 878-6442 or (404) 657-8935, or by contacting the HFRD/DCH central intake line at 404-232-1717, 404-657-5728, or 404-657-5726, or online at <https://dch.georgia.gov/divisionsoffices/healthcare-facility-regulation/facility-licensure/hfr-file-complaint>.

➤ **4.5.3 Allegations of abuse in a school setting**

If abuse is alleged against an employee of the school system, DFCS, law enforcement, and the District Attorney's office will conduct all necessary investigations as to the allegations and any resulting criminal or civil action. The school will consider whether it is appropriate to ensure the employee does not have access to the alleged victim pending the investigation outcome. The investigating officer or agency department head will report its findings to the School Superintendent or Board of Education for the school's use in determining appropriate disciplinary action pertaining to employment and/or licensing.

4.6 Forensic Interviews and Evaluations⁷⁵

A forensic interview is a single session, recorded interview designed to elicit a child's unique information when there are concerns of possible abuse or when the child has witnessed violence against another person. An extended forensic interview, sometimes referred to as a forensic evaluation, is a multi-session forensic interview conducted with children who may experience difficulty relaying their information during a single interview session.⁷⁶

Forensic interviews and evaluations are conducted by specially trained individuals⁷⁷ and may result in a child providing a statement about events involving abuse. The goal of the forensic interview is to allow the child to describe their experience in their own words in a neutral and supportive environment. A benefit of this process is that it minimizes the number of times the child must provide a narrative of the events throughout the investigative process, thereby minimizing additional trauma incurred by the child and increasing the efficiency of coordinated investigative efforts between DFCS and law enforcement.

Forensic interviews and evaluations are conducted at **Appalachian Children's Center/ Appalachian Judicial Circuit** The following procedures are related to forensic interviews and evaluations within **Appalachian Judicial Circuit**:

- Referrals for a forensic interview may be made by DFCS, law enforcement, District Attorney's office or any other investigative body.
- Upon receipt of a referral, the ACC will schedule an interview time. The referring party is required to be present for the interview. That referring party is required to inform the family of the scheduled interview. Both DFCS and law enforcement⁷⁸ representatives should be present to ensure all relevant information is obtained. If the referring agency is not DFCS or law

⁷⁵ <https://www.nationalcac.org/forensic-interview-services/>

⁷⁶ See Appendix I for further detailed information about forensic interviews and evaluations.

⁷⁷ Forensic interviewers are trained through nationally recognized trainings which usually consist of an intensive three to five day course in which they learn the necessary skills to conduct an investigative forensic interview of a suspected victim of child abuse. Forensic interviewers must also have a minimum of eight (8) hours of specialized training on an annual basis and meet best practice standards as set forth by Children's Advocacy Centers of Georgia (CACGA). Forensic interviewers maintain knowledge and skills related to a child's development, memory, and suggestibility; children as witnesses; interviewing techniques; use of anatomical dolls; characteristics of abuse; false allegations; criminal codes; effects of childhood trauma and stress; and recantation.

⁷⁸ This may also include FBI representatives in certain situations.

enforcement, a representative of the referring agency must also attend. The representatives present during the interview will have access to observe the interview from a separate viewing room. Once recording begins, it should not be discontinued until the interview is complete.

- Law enforcement, DFCS, and prosecutors may receive copies of the recorded forensic interview. Permitted agencies shall make written request for such records in accordance with state law.
- The child victim should understand that even though a forensic interview has been conducted, he or she may still be asked to testify in court.
- The ACC will coordinate a multi-disciplinary team⁷⁹ meeting to further discuss the results of the forensic interview and support ongoing collaboration amongst involved agencies.
- *Policies and Procedures for Forensic Interviews are included in Appendix L*

4.7 Prosecution and Court Processes

The court process can be complex and lengthy. Because of the complexities and overlapping processes, it is imperative that committee members and stakeholders communicate regularly and work collaboratively. This section is designed to help stakeholders understand the roles each person/agency plays in the court process and ensure those involved in court proceedings keep the child's best interest at the forefront.

Court intervention does not always result in a removal of a child or a conviction of a crime. Removal is one option of several and these decisions should not be made lightly as the removal of a child from his or her parents can create significant and long-lasting negative impacts on a child. When an investigation of child abuse results in pursuing criminal and/or civil proceedings, the joint investigative efforts will be useful since much of what is learned during the investigative phase is relevant and necessary to the prosecution phase.

Judicial Procedures Magistrate, State, and Superior Courts

Magistrate Court	State Court	Superior Court
<ul style="list-style-type: none"> • Issues criminal warrants against perpetrators • Holds probable cause hearings • Sets bond and/or conditions of bail 	<ul style="list-style-type: none"> • Handles misdemeanor trials: Domestic Violence cases 	<ul style="list-style-type: none"> • Handles <u>felony</u> child abuse trials • May issue warrants and set bonds in certain child abuse cases • Sets the trial calendar priority

The superior court⁸⁰, state court⁸¹, and magistrate court⁸² are responsible for criminal proceedings related to child abuse in Georgia. **There is no State Court in the Appalachian Judicial Circuit.** Contact information for all court related personnel can be found in Appendix A and the website, www.appalachiancourts.com.

- The courts will create a trauma-informed and trauma-responsive environment.
- The courts will adhere to all laws, including those related to child testimony, with a focus on minimizing additional trauma to the child when feasible, such that proceedings are conducted in a manner which is protective of the child and absent of perpetrator intimidation, consistent with the defendant's constitutional rights. Note that it is unnecessary for a child abuse victim to appear at a magistrate court probable cause hearing as hearsay is allowed at this hearing.

⁷⁹ Refer to Section 4.4 Multi-Disciplinary Response for more information regarding multi-disciplinary team meetings.

⁸⁰ Superior Court prosecutes felony offenses and hears child custody cases.

⁸¹ State Court prosecutes misdemeanor offenses.

⁸² Magistrate Court issues warrants and handles probable cause and bond hearings.

- The courts will give priority to child abuse cases on the trial calendar, and otherwise schedule cases timely and in accordance with the law, minimizing the number of continuances granted and only grant continuances in accordance with the law and for the shortest time possible.
- The courts will consider all circumstances, paying particular attention to the child's safety when setting bail and bail conditions. The court will consider the potential for further abuse to the child occurring if the accused is released on bond, and the seriousness of the offense in determining the amount of the bond being set. Any conditional bond request should be made by law enforcement at the time the warrant is requested. Restrictive conditions of bond including, but not limited to, an order to have no contact with the alleged child victim or any other child prior to finalization of the case may be considered. Any and all bond conditions will be communicated to DFCS and the juvenile court.
- The courts will ensure that a child who has been abused has a victim advocate to provide support and information throughout the duration of the proceedings. The court and the victim advocate will ensure the victim is familiar with the Crime Victims' Bill of Rights⁸³ and that all parties adhere to these laws.
- The courts will ensure the child and perpetrator receive appropriate treatment in response to abuse.
- Sentencing will reflect the need to protect the victim from the perpetrator.

The **District Attorney's office** will prosecute criminal cases of child abuse. Contact information for the district attorney is found in Appendix A and D.

- The district attorney and staff will coordinate with law enforcement and DFCS during the course of the investigation and preparing a case for criminal prosecution, including offering advice as to the preparation and execution of search warrants, logistics, and substance of suspect and witness interviews. The district attorney will communicate with others to further support and ensure a well-organized investigation.
- The district attorney and staff will be trauma-informed and trauma-responsive.
- The district attorney and staff will ensure the victim is appointed a victim advocate and receives any necessary and appropriate services through the victim advocate program.
- The district attorney and victim advocate will provide or facilitate a courtroom orientation with a child victim prior to that child being called to testify at trial.
- The district attorney and staff will strive to limit the child's court appearances and need to testify; however, it cannot always be prevented. Regardless, the district attorney and staff will keep the child's emotional well-being a high priority issue throughout the entire process. In the event it is necessary for the child to testify at trial, the district attorney will ensure any necessary and appropriate accommodations or arrangements are in place to minimize the potential trauma to the child.
- The district attorney and staff will discuss any plans for disposition, whether by trial or plea negotiations, with the victim's guardian and/or the victim prior to disposition. The input of the victim and/or the victim's guardian will be noted in the file and taken into consideration during the decision-making process.
- The district attorney and staff will notify DFCS and the SAAG of all case dispositions.

⁸³ O.C.G.A. § 17-17-1 et al.

The Juvenile Court in the **Appalachian Judicial Circuit** is responsible for civil proceedings related to dependency⁸⁴, delinquency⁸⁵, and Children in Need of Services (CHINS)⁸⁶ cases and has the ability to authorize a child's removal from his or her parents. Contact information for the juvenile court is found in Appendix A .

- The juvenile court will create a trauma-informed and trauma-responsive environment.
- The juvenile court will consistently consider and evaluate the child's best interest in accordance with O.C.G.A. § 15-11-26⁸⁷.
- The juvenile court will adhere to laws related to child testimony, with a focus on minimizing additional trauma to the child when feasible.
- The juvenile court will schedule cases timely and in accordance with the law, minimizing the number of continuances granted and only grant continuances in accordance with the law⁸⁸ and for the shortest time possible. The juvenile court will take into account the child's daily routine and schedule hearings at times that will be as minimally disruptive to the child as possible; this will require consulting with the child and/or child's caregiver to determine what schedule works best for the child.
- The juvenile court will ensure the child is appointed an attorney and guardian ad litem at the earliest possible stage and throughout the duration of the dependency proceedings.
- The juvenile court will consider the use of protective orders and temporary alternatives to foster care when appropriate in an effort to minimize trauma to the child.⁸⁹
- The juvenile court will ensure the child and family receive appropriate treatment in response to child abuse.

The Department of Family and Children's Services (DFCS) is responsible for responding to and investigating reports of child abuse. Contact information for DFCS is included in the Appendix A and D. When DFCS petitions the juvenile court for custody of a child, DFCS, represented by their attorney (referred to as a Special Assistant Attorney General (SAAG)), will "prosecute" civil cases of abuse in juvenile court.

- DFCS and the SAAG(s) will be trauma-informed and trauma-responsive.
- DFCS and the SAAG(s) will provide advance notice to witnesses who will be asked to testify during dependency proceedings.
- DFCS and the SAAG(s) will notify the District Attorney's office of all related judicial proceedings involving the child victim.
- DFCS and the SAAG(s) will communicate and collaborate with protocol members to connect families to the appropriate agencies to receive services to address their safety, permanency, and well-being needs to ultimately achieve the best outcome for children and families.

Other protocol committee members involved in a case of child abuse will remain willing and available to participate in criminal and/or civil court proceedings as necessary.

⁸⁴ Dependency actions pertain to children who have been alleged to be abused.

⁸⁵ Delinquency actions pertain to children who have been alleged of committing a crime.

⁸⁶ CHINS actions pertain to children who have been alleged of committing a status offense, such as being unruly, truant, or running away. CHINS cases focus on whether a child is in need of care, guidance, counseling, treatment, rehabilitation or supervision relating to the status offense.

⁸⁷ Refer to Appendix B for the best interest factors.

⁸⁸ Refer to O.C.G.A. § 15-11-110 for specifics about continuances in dependency proceedings.

⁸⁹ This may also include placing a child in the home of appropriate relative or fictive kin pursuant to an Interstate Compact on the Placement of Children (ICPC) Border Agreement. See DFCS Policy 15.8 on <https://odis.dhs.ga.gov/General> for more information.

4.8 Additional Investigation and Prosecution Procedures by Topic

4.8.1 Family Violence (FV)⁹⁰

In addition to standard procedures, make every reasonable effort to:

- Determine whether children are or were present at the residence and obtain their name, age, demeanor, relationship to the parties and whether the child(ren) witnessed, heard or were physically harmed during the incident (intentionally or accidentally).
- Ask the parties where the child(ren) is/are and observe/interact with the child(ren).
- If the parties will not or are unable to answer as to the child(ren)'s welfare, and the officer has reason to believe a child(ren) is present by evidence of toys, clothes, etc. or other reason, follow law enforcement protocol for further search of the house.
- If the child(ren) are found at the house, determine whether to seek protective custody and if so, contact the DFCS on-call case worker or director and make a report to DFCS' CPS Intake Communication Center (CICC) so that DFCS can conduct a safety assessment.
- Make a referral or give the adult victim information on the nearest domestic violence shelter and otherwise discuss available services for him/her/their and the child(ren) if needed.
- Include the name of the child and date of birth in the incident reports.
- Try to separate children from the situation and where possible, avoid interviewing parties in the presence of the child or subduing or arresting someone in the child's presence.
- Consider a forensic interview of the child.

4.8.2 Physical Abuse⁹¹

In addition to standard procedures, the following is relevant when physical abuse is present:

- Medical and forensic exams will be offered
- If medical treatment has previously been sought, obtain medical records and communicate with the medical provider(s).
- If there is a concern that a child's injuries may have been sustained through non-accidental means, consult a medical provider who specializes in child abuse to obtain an expert medical opinion.⁹²
- If a medical provider suspects the child's injuries are consistent with non-accidental trauma, ensure you understand and document their concerns and obtain medical explanations to clarify whether any alternative explanations as to how the child's injuries were sustained are consistent or inconsistent with the medical provider's examination of the child.

4.8.3 Sexual Abuse⁹³

Children who may be victims of sexual abuse need to be assessed for their safety, taking into account the physical and/or psychological indications that may exist.⁹⁴ Instances of sexual interaction between children should be reported to determine whether sexual abuse existed as part of the interaction and to determine whether either child has otherwise been a victim of sexual abuse to provide appropriate

⁹⁰ Also referred to as Intimate Partner Violence (IPV) or Domestic Violence (DV).

⁹¹ O.C.G.A. §§ 19-7-5(b)(4)(A) and 15-11-2(2)(A).

⁹² Children's Healthcare of Atlanta (CHOA) is available for such consultation; contact CHOA at 404-785-7778 for additional information.

⁹³ O.C.G.A. §§ 19-15-1(3)(C) and 15-11-2(69).

⁹⁴ A victim-centered approach should be utilized during this process wherein the child has a say in whether or not they have an exam.

intervention.

- Law enforcement and DFCS will notify each other as soon as they are made aware of a potential victim of sexual abuse. If there is any suspicion that a child who has been sexually abused is also a victim of human trafficking, make a referral to the Children's Advocacy Centers of Georgia (CACGA)⁹⁵ for further assessment and also see the next section related to sexual exploitation.
- Law enforcement will properly gather evidence from various sources in the course of its investigation.
- **Medical and forensic exams** will be offered in all cases of sexual abuse, regardless of the length of time that may have elapsed between the most-recently reported sexual contact and the examination. Clinical providers will contact an appropriate medical expert if a consultation is needed.
- **Forensic medical examinations (FMEs)** and sexual assault examinations can help to: 1) screen for injuries and medical conditions and initiate medical treatment; and 2) answer questions and reassure victims and parents about the child's physical well-being; and 3) identify medical evidence to prosecute the offender(s).
 - Forensic medical examinations⁹⁶ and sexual assault exams will be conducted using a trauma-informed, culturally sensitive, rights-based approach.
 - Payment for these exams is available and supported through the Georgia Criminal Justice Coordinating Council (CJCC); victims should not be asked for payment.
 - Victim advocacy services⁹⁷ during the exam process will be offered.
 - The evidence collection kit will be sent to the GBI Crime Lab by the investigating law enforcement agency.⁹⁸
 - A debrief with the doctor, nurse, or SANE who conducted the exam is an integral part of the investigation.

⁹⁵ Referrals to CACGA for victims of human trafficking can be made via phone at 1-866-END-HTGA (842-4842), HIPAA-compliant web form at <https://www.cacga.org/referral-form/> or email at referrals@cacga.org.

⁹⁶ These may be conducted through the local Child Advocacy Center (CAC) or Sexual Assault Center (SAC) that has a Sexual Assault Nurse Examiner (SANE) and a Sexual Assault Victim Advocate (SAVA). Some CACs also have an on-site medical examination room. Other places that conduct these exams are SafePath, Children's Healthcare of Atlanta (CHOA). Consult the child advocacy for appropriate medical services. Hospital emergency rooms are able to conduct medical evaluations for the health of the child. Some hospitals may have a pediatric SANE who can conduct the sexual assault examination. If the child is taken to the Receiving Hope Center (RHC), this exam may be conducted there.

⁹⁷ The National Protocol for Sexual Assault Medical Forensic Examinations – Pediatric recommends the provision of timely access to victim advocacy services during the exam process. Victim advocates typically function to aid victims and their families in getting help to cope with the impact of sexual abuse in their lives and to promote healing. Advocates also encourage coordination and collaboration among responders so that interventions are child-focused and trauma-informed.

⁹⁸ Victims of sexual assault may come to a hospital located outside of their county or state of residence or outside of the jurisdiction where the assault took place. The law enforcement agency in the jurisdiction where the assault occurred is the law enforcement agency charged with investigating the assault and facilitating transfer of the evidence collected from the hospital to the appropriate forensic lab in the jurisdiction where the assault took place.

4.8.4 Sexual Exploitation⁹⁹

Children who may be victims of sexual exploitation or human trafficking need to be assessed for their safety, taking into account the physical and/or psychological indications that may exist. In addition to standard procedures and the procedures related to sexual abuse, the following also apply in situations of sexual exploitation or human trafficking:

- All protocol members should familiarize themselves with the following:
 - Indicators/risk factors of sexual exploitation¹⁰⁰
 - Georgia's Human Trafficking Notice¹⁰¹
 - Georgia's Human Trafficking Service Delivery Plan
 - Georgia's Human Trafficking Service Delivery Protocol
 - DFCS policies related to commercial sexual exploitation of children (CSEC) and trafficking, as well as DFCS' Human Trafficking Case Management Statewide Protocol
 - DJJ policies related to commercial sexual exploitation referrals¹⁰²
 - CACGA's contact information to refer suspected victims of human trafficking¹⁰³
 - GBI's HEAT unit
 - The Human Trafficking Unit within the Georgia Attorney General's office
- Law enforcement and DFCS will notify each other as soon as they are made aware of a potential victim of sexual exploitation or trafficking. Notification should also be provided to GBI's Child Exploitation and Computer Crimes Unit.¹⁰⁴
- Refer individuals who are suspected to be victims of human trafficking to the CSEC Response Team of Children's Advocacy Centers of Georgia (CACGA)¹⁰⁵. The CSEC Response Team of CACGA will conduct a comprehensive assessment to include, but will not be limited to: the CSE-IT, a forensic interview¹⁰⁶, and a bio-psycho-social evaluation.¹⁰⁷ Confirmation status will be provided and when appropriate, recommendations will be made to refer a child for additional evaluations and services¹⁰⁸.
- A request by law enforcement for DFCS or others not to make contact with the child's parents for the safety of the child should be respected. Revealing confidential law enforcement investigatory information to potential suspects could easily place that child that has been recovered or other children that have yet to be recovered in danger. The Juvenile Court should be fully advised of this request when applying for a Shelter Care Order.

⁹⁹ O.C.G.A. §§ 19-15-1(12) and 15-11-2(70).

¹⁰⁰ See Appendix G.

¹⁰¹ This is required by O.C.G.A. § 16-5-47. The notice is available through GBI; see <https://gbi.georgia.gov/human-trafficking-notice>. Protocol committees should ensure this notice is in the required places throughout the county/circuit.

¹⁰² <https://djj.georgia.gov/commercial-sexual-exploitation-children>.

¹⁰³ Referrals to CACGA for victims of human trafficking can be made via phone at 1-866-END-HTGA (842-4842), HIPAA-compliant web form at <https://www.cacga.org/referral-form/> or email at referrals@cacga.org.

¹⁰⁴ During regular business work days, this notice should be provided to the unit's agent on call via 404-270-8870. On nights, weekends, and holidays, this notice should be provided to the unit's agent on call by calling the GBI communications center at 404-244-2600 or 1-800-282-8746. For further information: <https://investigative-gbi.georgia.gov/investigative-offices-and-services/specialized-units/child-exploitation-and-computer-crimes-unit>.

¹⁰⁵ Referrals to CACGA for victims of human trafficking can be made via phone at 1-866-END-HTGA (842-4842), HIPAA-compliant web form at <https://www.cacga.org/referral-form/> or email at referrals@cacga.org.

¹⁰⁶ If a child is denying victimization, and/or is not cooperative, it may be better to delay the forensic interview until some trust has been established with the child.

¹⁰⁷ The assessment may also include a medical evaluation or mental health assessment.

¹⁰⁸ Therapy is an integral part of treatment for many children who have been sexually exploited. Therapists must be knowledgeable about trauma and skilled in the delivery of trauma-focused treatment in addition to being well-informed about sexual exploitation.

- Law enforcement will properly gather evidence¹⁰⁹ from various sources in the course of its investigation.¹¹⁰
- The statewide CSEC multi-disciplinary team, led by Children’s Healthcare of Atlanta (CHOA) and CACGA’s CSEC Response Team, will be available to provide assistance as needed.
- A forensic interview will be conducted consistent with the procedures previously outlined in the “Forensic Interview” section. The process for forensic interviews for children who have been sexually exploited may differ slightly from traditional forensic interviews. Effective information gathering requires that service providers and interviewers work to empower the child and help him or her understand their victimization. Trust should be established over time, and the formal forensic interview needs to occur after this trust has been established.
- If it is necessary for DFCS to seek custody of a child who has been sexually exploited or is otherwise a victim of human trafficking¹¹¹, DFCS will adhere to internal policies and procedures related to such victims, including ensuring a current photo of the child is on file, and also refer such victim to CACGA for assessment and further response/treatment if such a referral has not already been made.¹¹²
- Even if a child is not in DFCS custody, a child may be referred to the CSEC Response Team and Receiving Hope Center for further assessment and short-term placement.¹¹³

4.8.5 Substance Use

Prenatal substance use. The state¹¹⁴ is required to develop a Plan of Safe Care (POSC) for families with infants identified as being affected by substance use, or withdrawal symptoms resulting from prenatal drug exposure or a Fetal Alcohol Spectrum Disorder (FASD). A POSC can be implemented with or without DFCS involvement at the outset or on an ongoing basis. The Plan of Safe Care is a process that involves multi-agency partnership with families to develop a written plan that ensures the safety and well-being of infants following release from the care of healthcare providers and addresses the health and substance use treatment needs of the infant and parent/caregiver and the needs of the other family members affected by the substance use. The Plan of Safe Care will be monitored to ensure referrals are made and appropriate services are delivered to the affected infant, family, or caregiver.¹¹⁵

¹⁰⁹ Evidence may include, but is not limited to, the following: electronic devices, numbers, and records; online ads, screenshots of applicable internet sites, usernames and passwords for accounts, or other electronic activity; photographs of victim and scene where victim was located; photographs of victim’s tattoos and what they mean to victim; relevant security video; hotel workers’ statements and hotel records, if applicable; ‘exploitation clothing’ worn by the victim; anything bought for the victim by the accused person; sheets, blankets, and condoms; fake or stolen IDs along with statements from ID victims; and anything that can corroborate the victim’s statement, potentially including a receipt, journal, diary, calendar, or agenda.

¹¹⁰ It may be necessary to put a cell phone in airplane mode or in a faraday bag to prevent the cell phone from being remotely wiped. It may also be necessary for law enforcement to submit a preservation letter to social media sites.

¹¹¹ Traffickers fit the definitions of a “caregiver” or “person responsible for the care of a child” found in O.C.G.A. § 15-11-2.

¹¹² DFCS’ State Office Care Coordination Treatment Unit (CCTU), formerly known as the Placement Resources Operations (PRO) Unit may serve as a support for county DFCS offices to assist with finding an appropriate placement for a child in DFCS custody.

¹¹³ Referrals to the Receiving Hope Center (RHC) may be coordinated through CACGA or directly to RHC via email at RHCreferrals@wellspringliving.org or phone at 470-467-3669.

¹¹⁴ This is a federal requirement through the Child Abuse Prevention and Treatment Act (CAPTA) for the state as a whole and is not necessarily a requirement for DFCS specifically. However, DFCS maintains policies related to plans of safe care (see DFCS Policy 19.27 available through <https://odis.dhs.ga.gov/General>) and is typically well-situated to coordinate and partner with other agencies to develop, implement, and monitor this plan. Even when DFCS is not involved, this Plan of Safe Care is still required and this protocol should include procedures for determining which agency will maintain responsibility for monitoring the Plan of Safe Care. (Responsibility may change from family to family and be assigned as the need arises during a Plan of Safe Care meeting.)

¹¹⁵ When customizing this protocol, ensure that procedures for determining which agency will take responsibility for monitoring the POSC are included.

When encountering prenatal substance use and developing a Plan of Safe Care, the following information contributes to a comprehensive plan and should be shared amongst all those responding to and intervening in such situations:

- Current medical condition of the infant and mother;
- Written detail regarding substance(s) used (includes prescribed or non-prescribed substances);
- Level of substance in the mother and/or child's system and whether the mother was receiving medication-assisted treatment (MAT) for a substance use disorder;
- Impact of the substance on the infant, including descriptions of withdrawal symptoms;
- Anticipated date of discharge; and
- Necessary medical follow-up that will be required for the care of the infant (e.g. heart or apnea monitors).

When allegations of prenatal abuse¹¹⁶ exist, DFCS will need to interview the parent and observe the infant; determine the level of extended family support which might reduce risk to the child; assess the mother's acceptance and responsibility for the situation and her willingness to accept treatment for substance use related problems; refer the mother, child, and family to appropriate prevention or intervention providers; and seek court intervention when necessary.

Postnatal substance use. A parent's substance use on its own does not constitute child abuse; there must be a correlation between the parent's substance use and its interference with the parent's ability to appropriately care for the child(ren). To this end, evidence of substance use and the impact on the child(ren) will be necessary for related court proceedings. In the event that court intervention is sought, stakeholders should consider whether it is appropriate for the parent to participate in family dependency treatment court.¹¹⁷

4.8.6 Mental Health¹¹⁸

Mental health needs may be applicable to children or adults. Children should not enter foster care solely to receive mental health or behavioral health services. Instead, protocol committee members will work together, and in conjunction with the local interagency planning team (LIPT) as necessary, to support access to appropriate services and resources in an effort to maintain a child in his or her home when it

¹¹⁶ Prenatal substance use may constitute "prenatal abuse" as defined in O.C.G.A. § 15-11-2(56): "exposure to chronic or severe use of alcohol or the unlawful use of any controlled substance...which results in: (A) Symptoms of withdrawal in a newborn or the presence of a controlled substance or a metabolite thereof in a newborn's body, blood, urine, or meconium that is not the result of medical treatment; or (B) Medically diagnosed and harmful effects in a newborn's physical appearance or functioning."

¹¹⁷ Family dependency treatment court is a type of accountability court that has realized significant success in helping parents with substance use concerns and should be considered a viable option when the jurisdiction has such an accountability court in existence. If your jurisdiction does not have such an accountability court in existence, consider establishing one. Learn more here: <https://cacj.georgia.gov/>.

¹¹⁸ All protocol committee members should consider becoming trained in Youth Mental Health First Aid to learn how to help a child who is experiencing a mental health or addiction challenge or is in crisis. Learn more here: <https://www.mentalhealthfirstaid.org/population-focused-modules/youth/>.

is otherwise safe to do so. In addition to standard procedures, the following also apply when mental health concerns are present:

- Mental health needs of a child or an adult may constitute a disability under Title II of the ADA and Section 504 of the Rehabilitation Act of 1973. Ensure all responses are consistent with these laws.¹¹⁹
- Contact the Georgia Crisis and Access Line (GCAL) when necessary. For immediate access to routine or crisis services, call 1-800-715-4225.¹²⁰
- Ensure all protocol committee agencies are educated about suicide prevention. Suicide prevention, intervention and aftercare education, information, resources, and PSAs are available through Georgia's Department of Behavioral Health and Developmental Disabilities (DBHDD)¹²¹, the Georgia Suicide Prevention Action Network (SPAN-GA)¹²², and the Georgia Bureau of Investigation's Child Fatality Review.¹²³

What to do when children shows signs that they may be considering suicide:

- Remain calm.
- Ask the youth directly if he or she is thinking about suicide.
- Focus on your concern for their wellbeing and avoid being accusatory.
- Listen.
- Reassure them that there is help and they will not feel like this forever.
- Do not judge.
- Provide constant supervision. Do not leave the youth alone.
- Remove means for self-harm.
- **Get help:**
 - Peers: do not agree to keep the suicidal thoughts a secret and instead tell an adult, such as a teacher, parent, or school psychologist.
 - Parents: seek help from school or community mental health resources as soon as possible.
 - School staff: take the student to the designated school mental health professional or administrator

Recommendations for Schools

- Always notify parents, even if a child appears to be at low risk for suicidal behavior. Parent notification is a critical part of suicide prevention.
- Provide supportive mental health services for students
- Promote a positive school climate through positive student/adult relationships and establishing student behavioral expectations
- Establish protocols for helping students at risk of suicide and responding to suicide deaths
- Provide educator trainings in suicide awareness and prevention

4.8.7 Child Death, Near Fatalities, and Serious Injuries

When a child dies, suffers a near fatality, or serious injury, the following needs to occur:

- All first responders will gather information that may be pertinent to the incident. This information will be provided to law enforcement and DFCS to inform the investigation and further response to these incidents. Appropriate information includes, but is not limited to: the circumstances surrounding the incident; the protective capacity of the caregiver; the condition of the caregiver at the time of the incident; possible contributing factors to the incident, such as substance use, smoking, and/or medical history of the child; and the sleep environment of the child if the incident was sleep-related.¹²⁴
- Notification to other protocol members as appropriate to further coordinate investigation efforts, i.e. to DECAL if the child's death, near fatality, or serious injury occurred in a child care program.

¹¹⁹ Refer to Section 4.2.1 "Children with Special Needs" for further information.

¹²⁰ GCAL is available 24 hours a day, 7 days a week and 365 days a year to help you or someone you care for in a crisis. GCAL professionals will: provide telephonic crisis intervention services; dispatch mobile crisis teams; assist individuals in finding an open crisis or detox bed across the state; link individuals with urgent appointment services; and help you access a local state funded provider for non-emergencies.

¹²¹ <https://dbhdd.georgia.gov/bh-prevention/suicide-prevention>

¹²² <https://www.span-ga.org/>

¹²³ <https://gbi.georgia.gov/CFR>

¹²⁴ In this section, it may be appropriate for local protocols to identify and incorporate information regarding which agency specific first responders will provide information to. It may also be appropriate to include additional specific information that law enforcement, DFCS, or other protocol members may find necessary and helpful.

- Engagement with relevant collaterals to obtain or verify information as appropriate.
- A re-enactment of the incident, using a re-enactment doll with the suspect and/or witness(es). Any re-enactment should be video recorded, if possible.
- Coordination with the Coroner or Medical Examiner's Office to arrange an autopsy of the child, when warranted. All pertinent information needs to be shared with the Coroner or Medical Examiner's Office. Law enforcement should attend the autopsy and obtain photographs from the autopsy.
- Law enforcement needs to obtain crime lab reports (e.g., autopsy, toxicology, blood alcohol, etc.) and share this information as appropriate.
- All agencies should complete any relevant forms related to internal or external procedures related to child death, near fatalities, and serious injuries.
- The incident will be reviewed as part of the local Child Fatality Review¹²⁵.
- This protocol committee will work with the Child Fatality Review Committee to identify trends and implement prevention efforts¹²⁶.
- Child Fatality Procedures and Protocols are located in appendix N¹²⁷

5 Methods to be used in coordinating treatment programs¹²⁸ for the child, the family, and the perpetrator

The goal of treatment is to facilitate healing. Therapy¹²⁹ can help children (and parents):

- Learn about trauma and child sexual abuse as well as healthy sexuality
- Develop effective coping and body safety skills
- Overcome problematic thoughts, feelings, and behaviors
- Therapeutically process traumatic memories

Providing therapeutic interventions for children who have been abused requires: 1) an understanding of normal child development and the processes of abnormal development or psychopathology as well as an ability to assess the severity and types of behavioral, emotional, developmental, and psychological problems that children who have been abused may present; 2) familiarity with the major issues common to children who have been abused; and 3) the skills necessary to manage these types of cases. Providing treatment to children who have been abused is a significant undertaking requiring clinical training and education.

The primary involved agency will coordinate referrals for evaluation, assessment, treatment and counseling.¹³⁰ If appropriate, the referring agency will complete demographic information and release of information forms needed by the provider. The Multi-Disciplinary Team (MDT) may assist in

¹²⁵ It may be helpful to identify a local contact person to ensure they are made aware of the need to review a case as part of the local Child Fatality Review (CFR).

¹²⁶ Statewide, sleep-related deaths and suicides continue to be a leading cause of death for children in Georgia. There are statewide initiatives underway to provide awareness and prevention. Additional local efforts may also be included here.

¹²⁷ Some jurisdictions have previously opted to include the protocol for the local child fatality review committee within the local child abuse protocol. This would be an appropriate place to include this information if the jurisdiction so chooses.

¹²⁸ The Child Welfare Information Gateway provides a very comprehensive free manual which provides an overview of the treatment of sexually abused, physically abused, and neglected children. The manual may be found at <https://www.childwelfare.gov/pubs/usermanuals/treatment/>.

¹²⁹ Therapy should be trauma-focused. Many providers utilize trauma-focused cognitive behavioral therapy (TF-CBT), which is widely regarded as the most effective treatment for sexually abused and traumatized children. Other treatment modalities that are trauma-focused may include, but are not limited to, talk therapy, play therapy, and animal assisted therapy.

¹³⁰ The primary involved agency will provide additional assistance in selecting a provider based on the needs of the child, the financial resources of the family, and the availability of the provider. The provider selected should be a licensed clinician trained and experienced in the treatment of child abuse and trauma.

determining if there is a need of referral for treatment and treatment providers may participate in the MDT and/or the Local Interagency Planning Team (LIPT) to discuss findings and recommendations.

For physical abuse, sexual abuse, and neglect cases, the following are resources in **the Appalachian Judicial Circuit** that may provide treatment, resources and/or referrals:

- Appalachian Children's Center
- North Georgia Mountains Crisis Network
- See Appendix L and M for more information

For sexual exploitation and human trafficking cases, contact the Child Advocacy Centers of Georgia (CACGA) at 1-866-END-HTGA (1-866-363-4842) to assist in the assessment and identification of appropriate services and resources.

For Superior Court cases, Adult Probation and Parole will coordinate referrals for perpetrator treatment¹³¹ by state licensed clinicians. For Juvenile Court cases, DJJ will do the same.

6 Additional Considerations

Secondary traumatic stress, vicarious trauma, compassion fatigue, and burnout.¹³² It is important to recognize that professionals encountering child abuse as a nature of their work frequently experience emotional stress including Secondary Traumatic Stress (STS), vicarious trauma, compassion fatigue, or burnout. STS cannot be prevented since it is a normal human and universal response to helping victims of abnormal events such as violence and/or disasters, but negative STS effects can be prevented from developing into a more serious condition. Management of STS and similar emotional stresses is essential to mitigating its negative impact and individual coping skills can be developed that can assist in the management of these stressors and symptoms. Increasing awareness of STS as a normal part of child protection and welfare work, STS symptoms and risk factors, and protective factors and self-care strategies can help to mitigate the effects of STS. This awareness may serve to improve the work performance and retention of such professionals and reduce the stress-induced physical and mental health problems that may result from STS. All committee members should be educated about STS and similar stresses, recognizing that we each have our own adverse childhood experiences (ACEs) that may exacerbate some of the STS encountered. All committee members should also show each other and themselves compassion, understanding, and support to mitigate the effects of these stresses and build worker resiliency.¹³³

Refer to Appendix O for additional information on Compassion Fatigue, Vicarious Trauma, Burnout and resources.

¹³¹ Treatment for perpetrators may involve an evaluation of the perpetrator's mental status and social and psychiatric history, and will include recommendations, which may involve counseling or other treatment.

¹³² While these terms are technically slightly different in definition, each of them has similar effects on child welfare professionals and the prevention and intervention opportunities are largely similar.

¹³³ Resources include: <https://www.acf.hhs.gov/trauma-toolkit/secondary-traumatic-stress>; <https://www.nctsn.org/trauma-informed-care/secondary-traumatic-stress>; <https://ovc.ojp.gov/program/vtt/what-is-vicarious-trauma>; <https://www.compassionfatigue.org/>; <https://www.who.int/news/item/28-05-2019-burn-out-an-occupational-phenomenon-international-classification-of-diseases>; <https://www.ncbi.nlm.nih.gov/books/NBK279286/>; <https://www.mayoclinic.org/healthy-lifestyle/adult-health/in-depth/burnout/art-20046642>

7 Resources

Refer to Appendix D

8 Understanding and Agreement

The foregoing document reflects a cooperative effort on the part of *the Appalachian Judicial Circuit* social services, mental health, education, and criminal justice organizations to continue to improve and refine their response to cases of child abuse in **the Appalachian Judicial Circuit**.

The undersigned agencies, departments and judicial representatives commit themselves and their organizations to the implementation of the procedures as outlined in this protocol. It is understood that the adoption of this protocol is an ongoing process of cooperation and coordination to facilitate the effective handling of child abuse cases in **the Appalachian Judicial Circuit** in such a way as to minimize trauma to the child and obtain effective remedies to prevent further abuse.

The protocol is not intended to, does not, and may not be relied upon to create any rights, substantive or procedural, enforceable at law by any party in any matter civil or criminal. The protocol shall not limit or otherwise restrict a prosecuting attorney in the exercise of his or her discretion nor in the exercise of any otherwise lawful litigative prerogatives. The law controls the provisions of the Protocol.

The signatories to this protocol are committed to continuing as an interagency committee as required by law and to periodically review and refine this interagency protocol for effectively preventing and responding to child abuse in **the Appalachian Judicial Circuit**. In so doing, the protocol committee will identify critical issues, needs and resources required to facilitate and enhance the prevention, investigation, prosecution, and treatment of child abuse in **the Appalachian Judicial Circuit**.

The protocol committee will meet at least semiannually for the purpose of evaluating the effectiveness of the protocol and appropriately modifying and updating the same and for the purpose of preparing and issuing its annual report required by law.

9 Appendices

- A. O.C.G.A. § 19-15-2 (Child Abuse Protocol Governing Legislation)
- B. O.C.G.A. § 15-11-26 (Best Interest of the Child Factors)
- C. Sample Annual Report
- D. Local, State, and National Resources
- E. Child Developmental Stages and Milestones
- F. Prevention-Focused Protective Factors and Efforts
- G. Potential Indicators of Abuse
- H. DFCS Mandated Reporter Form
- I. Additional Information Regarding Forensic Interviews and Evaluations
- J. Children's Advocacy Centers of Georgia CSEC Response Team
- K. Investigating Child Homicide Factsheet
- L. Appalachian Children's Center Policies
- M. North Georgia Mountain Crisis Network
- N. Child Fatality Review
- O. Compassion Fatigue, Vicarious Trauma, Burnout

10 Signatures

Chief Superior Court Judge

Sheriff, Fannin County

Sheriff, Gilmer County

Sheriff, Pickens County

Director, Fannin County DFCS

Director, Gilmer County DFCS

Director, Pickens County DFCS

District Attorney

Chief Juvenile Court Judge

Chief Magistrate, Fannin County

Chief Magistrate, Gilmer County

Chief Magistrate, Pickens County

Superintendent, Fannin County School System

Superintendent, Gilmer County School System

Superintendent, Pickens County School System

Representative, Mental Health Organization

Chief, Blue Ridge Police Department

Chief, Ellijay Police Department

Chief, East Ellijay Police Department

Chief, Jasper Police Department

Representative, Health Department

Coroner or county medical examiner, Fannin County

Coroner or county medical examiner, Gilmer County

Coroner or county medical examiner, Pickens County

Director Appalachian Children's Center, Inc.

Director, North Georgia Mountain Crisis Network, Inc.

Director, CASA

Executive Director, North Georgia Partners

Forensic Medical Provider, Wellstar Health

Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022

The undersigned agency, department and judicial representatives commit themselves and their organizations to the implementation of the procedures as outlined in this protocol. It is understood that the adoption of this protocol is an ongoing process of cooperation and coordination to facilitate the effective handling of child abuse cases in the Appalachian Judicial Circuit in such a way as to minimize trauma to the child and obtain effective remedies to prevent further abuse. The protocol is not intended to, does not, and may not be relied upon to create any rights, substantive or procedural, enforceable at law by any party in any matter civil or criminal. The protocol shall not limit or otherwise restrict a prosecuting attorney in the exercise of his or her discretion nor in the exercise of any otherwise lawful litigative prerogatives. The law controls the provisions of the Protocol. The signatories to this protocol are committed to continuing as an interagency committee as required by law and to periodically review and refine this interagency protocol for effectively preventing and responding to child abuse in the Appalachian Judicial Circuit. In so doing, the protocol committee will identify critical issues, needs and resources required to facilitate and enhance the prevention, investigation, prosecution, and treatment of child abuse. The protocol committee will meet at least semiannually for the purpose of evaluating the effectiveness of the protocol and appropriately modifying and updating the same and for the purpose of preparing and issuing its annual report required by law.

This the 31 day of August, 2022.



Chief Superior Court Judge Brenda S. Weaver, Appalachian Judicial Circuit

Name, Title, Department

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 28 day of August, 2022.

Joe King SHERIFF


FANNIN Co.

Name, Title, Department

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 30 day of August, 2022.



SHEPARD CAPT. GILMER COUNTY

Name, Title, Department

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 31 day of August, 2022.





Name, Title, Department

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 29 day of August, 2022.

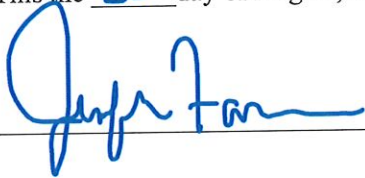
Mark Knowles County Director Fannin County DFCS

Name, Title, Department

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 30 day of August, 2022.



County Director - Gilmer DFLS

Name, Title, Department

Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022

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This the 30th day of August, 2022.

Heidi M. Smith


Heidi Smith, Pickens County DFCS Director

Name, Title, Department

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 30th day of August, 2022.



B. Alison Sosebee, AJC District Attorney

Name, Title, Department

Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022

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This the 30 day of August, 2022.



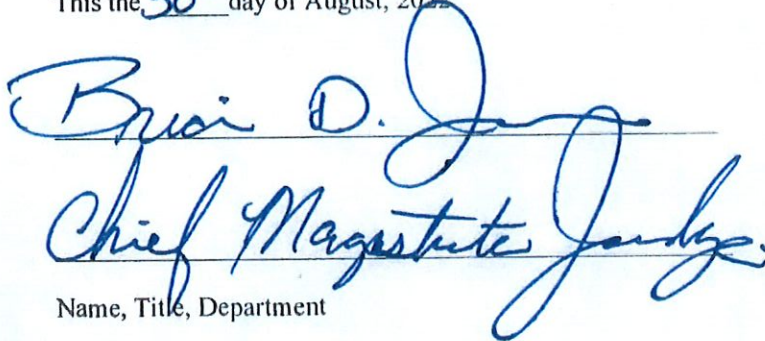
Juvenile Judge

Name, Title, Department

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 30th day of August, 2022



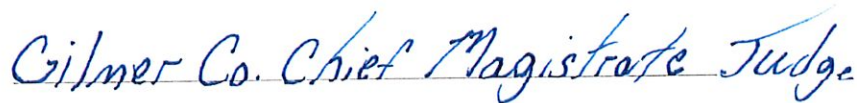
Chief Magistrate Judge
Name, Title, Department

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 29th day of August, 2022.





Name, Title, Department

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 30th day of August, 2022.

Ala Morris

Chief Magistrate Pickers County

Name, Title, Department

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 29 day of August, 2022.

Shannon D. Miller

Shannon D. Miller, Director of Student Services, Fannin County
School System

Name, Title, Department

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 30th day of August, 2022.

Jessica Chastain

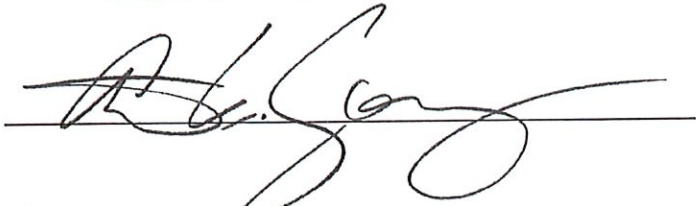
Director of Student Services, Gilmer County Schools

Name, Title, Department

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 30th day of August, 2022.



Superintendent, Pickens County School District

Name, Title, Department

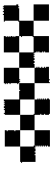
Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2021

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This the 31st day of August, 2021.



Name, Title, Department



**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 30th day of August, 2022.

Mark Colby

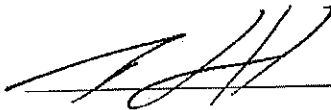
Coroner / Pickens County

Name, Title, Department

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 31 day of August, 2022.



R. A. Hurst, Asst Chief, Blue Ridge Police Dept.

Name, Title, Department

Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022

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This the 29th day of August, 2022.



Edward D. Lacey III, Chief of Police

Name, Title, Department

Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022

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This the 30 day of August, 2022.

Chief of Police Larry Callahan

East Elizay Police Dept.

Name, Title, Department



**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 30th day of August, 2022.



Matt Dawkins, Chief, Jasper Police

Name, Title, Department

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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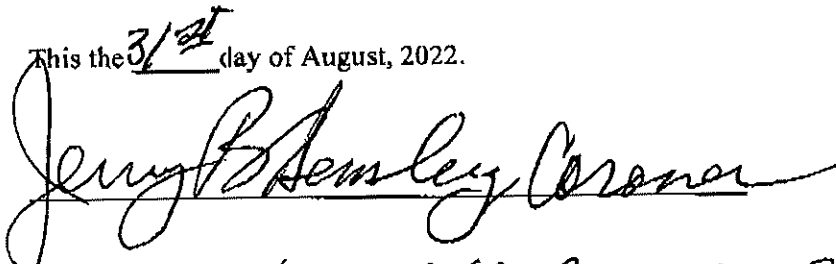
Holly Collier, RN
Alison Collier, RN DPH

Name, Title, Department

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

The undersigned agency, department and judicial representatives commit themselves and their organizations to the implementation of the procedures as outlined in this protocol. It is understood that the adoption of this protocol is an ongoing process of cooperation and coordination to facilitate the effective handling of child abuse cases in the Appalachian Judicial Circuit in such a way as to minimize trauma to the child and obtain effective remedies to prevent further abuse. The protocol is not intended to, does not, and may not be relied upon to create any rights, substantive or procedural, enforceable at law by any party in any matter civil or criminal. The protocol shall not limit or otherwise restrict a prosecuting attorney in the exercise of his or her discretion nor in the exercise of any otherwise lawful litigative prerogatives. The law controls the provisions of the Protocol. The signatories to this protocol are committed to continuing as an interagency committee as required by law and to periodically review and refine this interagency protocol for effectively preventing and responding to child abuse in the Appalachian Judicial Circuit. In so doing, the protocol committee will identify critical issues, needs and resources required to facilitate and enhance the prevention, investigation, prosecution, and treatment of child abuse. The protocol committee will meet at least semiannually for the purpose of evaluating the effectiveness of the protocol and appropriately modifying and updating the same and for the purpose of preparing and issuing its annual report required by law.

This the 31st day of August, 2022.



JERRY B. HENSLEY, CORONER - GILMER COUNTY

Name, Title, Department



**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 30th day of August, 2022.

Mark Coffey

Coroner / Pickens County

Name, Title, Department

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 29 day of August, 2022.

Rebecca J Callihan

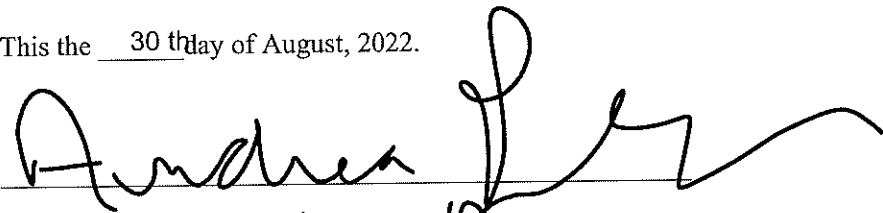
Coroner Tarrant Co.

Name, Title, Department

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 30 day of August, 2022.


Andrea J. [unclear]
Executive Director, ACR

Name, Title, Department

Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022

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This the 30th day of August, 2022.

Erin Pritchett

Erin Pritchett, Executive Director, North Georgia Mountain Crisis Network

Name, Title, Department

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 30 day of August, 2022.

Melanie Davis

Melanie Davis Executive Director

Name, Title, Department CASA of the Appalachian Judicial Circuit

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 29 day of August, 2022.



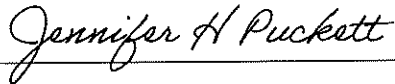
June Ash, Executive Director, North Georgia Family Partners aka Prevent Child Abuse Pickens

Name, Title, Department

**Appalachian Judicial Circuit
Child Abuse Protocol
August 31, 2022**

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This the 30 day of August, 2022.



Jennifer Puckett, PhD, APRN, CPNP-PC, SANE-P
Wellstar Medical Group/Pediatric
at SafePath Children's Advocacy Center

Name, Title, Department

APPENDIX A: O.C.G.A. § 19-15-2
(Child Abuse Protocol Governing Legislation)

§ 19-15-2. Protocol committee on child abuse; written protocol; training of members; written sexual abuse and exploitation protocol

(a) Except as provided in paragraph (3) of subsection (b) of this Code section, each county shall be required to establish a protocol for the investigation and prosecution of alleged cases of child abuse as provided in this Code section.

(b)

(1) The chief superior court judge of the circuit in which the county is located (**Chief Judge Brenda S. Weaver, Superior Courts, Appalachian Circuit, Phone, 706-253-8729, www.appalachiancourts.com/judges/**) shall establish a protocol committee as provided in subsection (c) of this Code section and shall appoint an interim chairperson (**Andrea, Gibby, Director, Appalachian Children's Center, Phone, 706-273-2225, www.appalachianchildrensctr.org**) who shall preside over the first meeting, and the chief superior court judge shall appoint persons to fill any vacancies on the protocol committee.

(2) After the establishment of a protocol committee, the committee members shall elect a chairperson, *Appalachian Children's Center Director, Andrea Gibby*, from the protocol committee's membership. The protocol committee shall be charged with developing local protocols for the investigation and prosecution of alleged cases of child abuse.

(3) When a judicial circuit is composed of more than one county, the protocol committee shall determine if it shall be established for each county in the judicial circuit or if it will serve all of the counties within the judicial circuit.

(c) (1) Each of the following individuals, agencies, and entities shall designate a representative to serve on a protocol committee established pursuant to paragraph (1) of subsection (b) of this Code section:

(A) The sheriff of each county in the judicial circuit;

- Sheriff Dane Kirby, Fannin County, Phone, 706-632-6022, <https://fanninsheriffga.us>
- Sheriff Stacy Nicholson, Gilmer County, Phone, 706-635-4162, www.gilmersheriff.com
- Sheriff Donnie Craig, Pickens County, Phone, 706-253-8900, <https://pickensgasheriff.com>

(B) The county department of family and children services of each county in the judicial circuit;
DFCS Reporting Line (State of Georgia): 1-855-422-4453

- Mark Knowles, Fannin County DFCS Director
- Jennifer Farmer, Gilmer County DFCS Director
- Heidi Smith, Pickens County DFCS Director

(C) The district attorney for the judicial circuit;

- Alison Sosebee, District Attorney, Phone, 706-632-2496, www.ajcda.org

(D) The presiding juvenile court judge of each county in the judicial circuit;

- Hon. Keith Galligan, Chief Juvenile Judge, Phone, 706-632-2225
www.appalachiancourts.com/judges/

(E) The chief magistrate of each county in the judicial circuit;

www.appalachiancourts.com/county-courts/

- Hon. Brian Jones, Chief Magistrate Judge, Fannin County, Phone, 706-632-5558
- Hon. Kevin Johnson, Chief Magistrate Gilmer County, Phone, 706-635-2515
- Hon. Alan Morris, Chief Magistrate Pickens County, Phone, 706-253-8747

(F) Each board of education in the judicial circuit;

- Michael Gwatney, Fannin County School Superintendent, Phone, 706-632-3771,
www.fannin.k12.ga.us/superintendentmainpage
- Brian Ridley, Gilmer County School Superintendent, Phone, 706-276-5000,
<http://gilmerschools.ss19.sharpschool.com>
- Tony Young, Pickens County School Superintendent, Phone, 706-253-1700,
www.pickenscountyschools.org

(G) The county mental health organization of each county in the judicial circuit;

- Ryan Swartz, Highland Rivers, Program Manager, 770-877-0795,
www.highlandrivershealth.com

(H) The chief of police of each county in the judicial circuit, if any;

- Johnny Searce, Chief of Police, Blue Ridge, Phone, 706-632-3451,
www.cityofblueridgega.gov/Police.aspx
- Mike Earley, Chief of Police, McCaysville, Phone, 706-492-4921,
www.cityofmccaysvillega.gov
- Ed Lacey, Chief of Police, Ellijay, Phone, 706-635-7430 x101,
www.ellijay-ga.gov/police
- Larry Callahan, Chief of Police, East Ellijay, Phone, 706-276-3111
- Matt Dawkins, Chief of Police, Jasper, Phone, 706-692-9110, <https://www.jasper-ga.us/police.htm>

(J) The county public health department of each county in the judicial circuit;

<https://www.nghd.org/>

- Zachary Taylor, District 1-2 Health Director
- Angela Blevins, Fannin County Nurse Manager
- Krystal Sumner Gilmer County Nurse Manager
- Tiffany Morgan (Pickens County Nurse Manager)
- Louise Hamrick (District 1-2 Deputy Director)
- Ashley Deverell (District 1-2 Infectious Disease Manager)

- Holli Collier (District 1-2 Children with Special Needs, Babies can't Wait, Children 1st manager)
- Marie Smith (District 1-2 Director of Nursing)

(K) The coroner or county medical examiner of each county in the judicial circuit.

- Becky Callihan, Fannin County Coroner, Phone, 706-946-6749, <https://www.fannincountyga.com/coroner/>
- Jerry Hensley, Gilmer County Coroner, Phone, 706-889-4100, <https://gilmercounty-ga.gov/county-coroner/>
- Mark Godfrey, Pickens County Coroner, Phone, 706-253-8985

(2) Each of the following individuals, agencies, and entities shall designate a representative to serve on a protocol committee established pursuant to paragraph (3) of subsection (b) of this Code section:

- (A) The sheriff;
- (B) The county department of family and children services;
- (C) The district attorney for the judicial circuit;
- (D) The presiding juvenile court judge;
- (E) The chief magistrate;
- (F) The county board of education;
- (G) The county mental health organization;
- (H) The chief of police of a county in counties which have a county police department;
- (I) The chief of police of the largest municipality in the county;
- (J) The county public health department; and
- (K) The coroner or county medical examiner.

(3) A representative of a local child advocacy center shall serve on a protocol committee established under paragraph (1) or (3) of subsection (b) of this Code section if one exists in such location.

- Andrea, Gibby, Director, Appalachian Children's Center, Phone, 706-273-2225, www.appalachianchildrensctr.org

(4) A representative of a sexual assault center shall serve on a protocol committee established under paragraph (1) or (3) of subsection (b) of this Code section if one exists in such location.

- Kimberly O'Neal, Director, North Georgia Mountain Crisis Network, Phone, 706-632-8400, www.ngmcn.com

(5) In addition to the representatives serving on the protocol committee as provided for in paragraphs (1) through (4) of this subsection, the chief superior court judge shall designate a representative from a local citizen or advocacy group which focuses on child abuse awareness and prevention to serve on such protocol committee.

- June Ash, Director, North Georgia Family Partners, Phone, 706-253-6488, www.northgeorgiafamilypartners.org,
- Melanie Davis, Director, CASA, Phone, 706-276-2272, www.appalachiancasa.com,

(6) If any designated agency fails to carry out its duties relating to participation on the protocol committee, the chief superior court judge of the circuit may issue an order requiring the participation of such agency. Failure to comply with such order shall be cause for punishment as for contempt of court.

- (d) Each protocol committee chairperson shall be responsible for ensuring that written protocol procedures are followed by all agencies. Such person may be independent of agencies listed in paragraph (1) of subsection (c) of this Code section. The protocol committee may appoint such additional members as necessary and proper to accomplish the purposes of the protocol committee.
- (e) The protocol committee shall adopt a written protocol which shall be filed with the Division of Family and Children Services of the Department of Human Services and the Office of the Child Advocate for the Protection of Children, a copy of which shall be furnished to each agency in the county handling the cases of abused children. The protocol shall be a written document outlining in detail the procedures to be used in investigating and prosecuting cases arising from alleged child abuse and the methods to be used in coordinating treatment programs for the perpetrator, the family, and the child. The protocol shall also outline procedures to be used when child abuse occurs in a household where there is violence between past or present spouses, persons who are parents of the same child, parents and children, stepparents and stepchildren, foster parents and foster children, or other persons living or formerly living in the same household. The protocol adopted shall not be inconsistent with the policies and procedures of the Division of Family and Children Services of the Department of Human Services.
- (f) The purpose of the protocol shall be to ensure coordination and cooperation between all agencies involved in a child abuse case so as to increase the efficiency of all agencies handling such cases, to minimize the stress created for the allegedly abused child by the legal and investigatory process, and to ensure that more effective treatment is provided for the perpetrator, the family, and the child, including counseling.
- (g) Upon completion of the writing of the protocol, the protocol committee shall continue in existence and shall meet at least semiannually for the purpose of evaluating the effectiveness of the protocol and appropriately modifying and updating the same. The protocol committee shall file the updated protocol with the Division of Family and Children Services of the Department of Human Services and the Office of the Child Advocate for the Protection of Children not later than the first day of September each year.
- (h) Each protocol committee shall adopt or amend its written protocol to specify the circumstances under which law enforcement officers shall and shall not be required to accompany investigators from the county department of family and children services when these investigators investigate reports of child abuse. In determining when law enforcement officers shall and shall not accompany investigators, the protocol committee shall consider the need to protect the alleged victim and the need to preserve the confidentiality of the report. Each protocol committee shall establish joint work efforts between the law enforcement and investigative agencies in child abuse investigations. The adoption or amendment of the protocol shall also describe measures which can be taken within the county or circuit, as the case may be, to prevent child abuse and shall be filed with and furnished to the same entities with or to which an original protocol is required to be filed or furnished. The protocol shall be further amended to specify procedures to be adopted by the protocol committee to ensure that written protocol procedures are followed.
- (i) The protocol committee shall issue a report no later than the first day of July each year. Such report shall evaluate the extent to which investigations of child abuse during the 12 months prior to the report have complied with the protocols of the protocol committee, recommend measures to improve compliance, and describe which measures taken within the county or circuit, as the case may be, to prevent child abuse have been successful. The report shall be transmitted to the county governing authority, the fall term grand jury of the judicial circuit, the Office of the Child Advocate for the Protection of Children, and the chief superior court judge of the circuit.
- (j) Each member of each protocol committee shall receive appropriate training within 12 months after his or her appointment. The Office of the Child Advocate for the Protection of Children shall provide such training.

(k) The protocol committee shall include a written sexual abuse and sexual exploitation section within its protocol which shall be filed with the Division of Family and Children Services of the Department of Human Services and the Office of the Child Advocate for the Protection of Children, a copy of which shall be furnished to each agency in the county handling the cases of sexually abused or exploited children. The sexual abuse and sexual exploitation section of the protocol shall outline in detail the procedures to be used in investigating and prosecuting cases arising from alleged sexual abuse and sexual exploitation and the procedures to be followed concerning the obtainment of and payment for sexual assault examinations. The sexual abuse and sexual exploitation section of the protocol shall be consistent with the policies and procedures of the Division of Family and Children Services of the Department of Human Services. The sexual abuse and sexual exploitation section of the protocol is not intended to, does not, and may not be relied upon to create any rights, substantive or procedural, enforceable at law by any party in any matter civil or criminal. Such section of the protocol shall not limit or otherwise restrict a prosecuting attorney in the exercise of his or her discretion nor in the exercise of any otherwise lawful litigative prerogatives.

APPENDIX B: O.C.G.A. § 15-11-26
(Best Interest of the Child Factors)

§ 15-11-26. Best interests of child

Whenever a best interests determination is required, the court shall consider and evaluate all of the factors affecting the best interests of the child in the context of such child's age and developmental needs. Such factors shall include:

- (1) The physical safety and welfare of such child, including food, shelter, health, and clothing;
- (2) The love, affection, bonding, and emotional ties existing between such child and each parent or person available to care for such child;
- (3) The love, affection, bonding, and emotional ties existing between such child and his or her siblings, half siblings, and stepsiblings and the residence of such other children;
- (4) Such child's need for permanence, including such child's need for stability and continuity of relationships with his or her parent, siblings, other relatives, and any other person who has provided significant care to such child;
- (5) Such child's sense of attachments, including his or her sense of security and familiarity, and continuity of affection for such child;
- (6) The capacity and disposition of each parent or person available to care for such child to give him or her love, affection, and guidance and to continue the education and rearing of such child;
- (7) The home environment of each parent or person available to care for such child considering the promotion of such child's nurturance and safety rather than superficial or material factors;
- (8) The stability of the family unit and the presence or absence of support systems within the community to benefit such child;
- (9) The mental and physical health of all individuals involved;
- (10) The home, school, and community record and history of such child, as well as any health or educational special needs of such child;
- (11) Such child's community ties, including church, school, and friends;
- (12) Such child's background and ties, including familial, cultural, and religious;
- (13) The least disruptive placement alternative for such child;
- (14) The uniqueness of every family and child;
- (15) The risks attendant to entering and being in substitute care;
- (16) Such child's wishes and long-term goals;
- (17) The preferences of the persons available to care for such child;
- (18) Any evidence of family violence, substance abuse, criminal history, or sexual, mental, or physical child abuse in any current, past, or considered home for such child;
- (19) Any recommendation by a court appointed custody evaluator or guardian ad litem; and
- (20) Any other factors considered by the court to be relevant and proper to its determination.

APPENDIX C: Sample Annual Report

PROTOCOL COMMITTEE - ANNUAL REPORT

County/Counties:

Judicial Circuit:

Date of Submission: *(Pursuant to O.C.G.A. § 19-15-2(i) the protocol committee is issuing this annual report no later than the first day of July.)*

- 1. (Evaluate the extent to which the child abuse investigations during the 12 months prior to the report have complied with the child abuse protocol):*
- 2. (Recommend measure(s) to improve compliance):*
- 3. (Describe which measures taken within the county to prevent child abuse have been successful):*

Activities/Concerns:

Chair - Printed Name and Title

Address:

Phone:

Email:

The report shall be submitted to the:

1. County governing authority
2. Fall term grand jury of the judicial circuit
3. Office of the Child Advocate, 7 Martin Luther King, Jr. Drive, Suite 347, Atlanta, GA 30334
4. Chief superior court judge

APPENDIX D: Local, State, and National Resources

Local, state and national resources listed below promote the general welfare of children and families, provide prevention activities to children, families and the community, provide prevention of the recurrence of abuse and neglect, and support the work of CAP committees.

Local Resources:

Appalachian Children's Center	706-273-2225
<u>Department of Family and Children Services</u>	
Fannin County	706-632-2296
Gilmer County	706-635-2361
Pickens County	706-692-4701
<u>District Attorney's Office</u>	
Fannin County	706-632-2496
Gilmer County	706-635-5381
Pickens County	706-253-3511
<u>Victim Advocate</u>	
Fannin County	706-946-2496
Gilmer County	706-635-5122
Pickens County	706-253-8708
<u>Sheriff Offices</u>	
Fannin County	706-632-2044
Gilmer County	Non-Emergency: 706-635-8911
	Uniform Patrol: 706-515-2868
	Investigations: 706-635-4646
Pickens County	706-253-8900
<u>Police Departments</u>	
Blue Ridge PD	706-632-3451
McCaysville PD	706-492-4636
Ellijay PD	706-635-7430
East Ellijay PD	706-276-3111
Jasper PD	706-253-9110
Appalachian Family Law Info Center	706-299-1444
CASA Main office	706-276-2272x2
North Georgia Family Partners	706.253-6488
Highland Rivers	706-635-2739
<u>Local Schools:</u>	
Fannin County Schools	706-632-3771
Gilmer County Schools	706-273-5000
Pickens County Schools	706-253-1700
<u>Public Health:</u>	
District 1-2 Health Director,	zachary.taylor@dph.ga.gov
Fannin County Nurse Manager	angela.blevins@dph.ga.gov
Gilmer County Nurse Manager	krystal.sumner@dph.ga.gov
Pickens County Nurse Manager	tiffany.morgan@dph.ga.gov
District 1-2 Deputy Director	louise.hamrick@dph.ga.gov

District 1-2 Infectious Disease Manager: sherry.gregory@dph.ga.gov
District 1-2 Children with Special Needs, Babies can't Wait, Children 1st manager) Holli.collier@dph.ga.gov
District 1-2 Director of Nursing Marie.smith@dph.ga.gov

Additional local resources, include but are not limited to the following:

Fannin County Family Connection	706-632-6063
Gilmer County Family Connection	706-276-2319
Pickens County Family Connection	706-253-2319

Go to Appendix A and www.appalachiancourts.com for more information and additional resources.

North Georgia Mountain Crisis Network offers the following services:

- 24 HOUR CRISIS HOTLINE: VICTIMS/SURVIVORS/SECONDARY VICTIMS WHO NEED INFORMATION, CRISIS INTERVENTION, SAFE SHELTER, CAN CALL NGMCN AT 706-632-8400 OR 1-800-33HAVEN.
- EMERGENCY SHELTER: NGMCN OFFERS EMERGENCY TEMPORARY SHELTER FOR VICTIMS OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT AND THEIR CHILDREN. SHELTER IS ALSO OFFERED TO NON-OFFENDING PARENTS OF ABUSED CHILDREN TO PROVIDE SAFE SHELTER FOR THE PARENT AND CHILDREN.
- SAFETY PLANNING: CUSTOM SAFETY PLANNING WITH A TRAINED ADVOCATE TO ASSIST VICTIMS AND SURVIVORS IN STAYING SAFE.
- INFORMATION AND REFERRAL SERVICES: WHEN NGMCN CANNOT PROVIDE THE NEEDED SERVICES WE CAN ADVOCATE FOR YOU AND OFFER APPROPRIATE REFERRALS AND LINKAGE WITH COMMUNITY AND SOCIAL SERVICE ORGANIZATIONS.
- LEGAL ADVOCACY: LEGAL ADVOCATES CAN ASSIST CLIENTS THROUGH THE PROCESS OF FILING FOR A TEMPORARY PROTECTIVE ORDER, OFFER ACCOMPANIMENT TO COURT PROCEEDINGS FOR SUPPORT, GIVE REFERRALS TO COMMUNITY PARTNERS FOR OTHER LEGAL PROCEEDINGS.
- SEXUAL ASSAULT SERVICES: NGMCN PROVIDES ACCESS TO FORENSIC MEDICAL EXAMS, SUPPORT AND ADVOCACY WITH LAW ENFORCEMENT, COURT PROCEEDINGS, MEDICAL FOLLOW UP AND MORE.
- HOUSEHOLD ESTABLISHMENT ASSISTANCE: NGMCN CAN PROVIDE ASSISTANCE AND REFERRALS TO GUIDE VICTIMS IN THE PROCESS OF ESTABLISHING A SAFE HOME, FREE FROM VIOLENCE.
- TRANSPORTATION ASSISTANCE: NGMCN WILL PROVIDE TRANSPORTATION ASSISTANCE AS NEEDED FOR APPOINTMENTS DIRECTLY RELATED TO THE VICTIMIZATION SUCH AS LEGAL, COUSE LING, MEDICAL, SUPPORT GROUPS, ETC. .. AS FUNDING ALLOWS.
- COMMUNITY EDUCATION: COMMUNITY OUTREACH/EDUCATION/PREVENTION INCLUDES PRESENTATIONS ABOUT DOMESTIC VIOLENCE, SEXUAL ASSAULT, TEEN DATING VIOLENCE, BULLYING AND ELDER ABUSE BY NGMCN STAFF WITHIN OUR SERVICE AREA OF FANNIN, GILMER AND PICKENS COUNTIES UPON REQUEST BY SCHOOLS, CLUBS ORGANIZATIONS AND SOCIAL SERVICE ENTITIES.
- COUNSELING: NGMCN OFFERS ACCESS TO COUNSELING SERVICES FOR VICTIMS WHO COMPLETE AN INTAKE WITH OUR ORGANIZATION. FINANCIAL ASSISTANCE IS AVAILABLE FOR THESE SERVICES AS FUNDS ARE AVAILABLE.
- SUPPORT GROUPS: ACCESS TO SUPPORT GROUPS FOR SURVIVORS OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT. CHILDREN'S SERVICES: REFERRALS TO CHILDREN'S COUNSELING AND SUPPORT GROUPS. IN SHELTER SUPPORT FROM CHILD ADVOCATE WITH HOMEWORK, CHILDREN'S SUPPORT GROUPS FOR ALL AGE GROUPS AND MORE.
- PARENTING SUPPORT AND EDUCATION: PARENTING CLASSES FOR ALL AGES AND CO-PARENTING CLASSES ARE AVAILABLE. FOLLOW UP SERVICES:
- FOLLOW UP BY ADVOCATES TO SEE IF ADDITIONAL SERVICES OR SUPPORT ARE NEEDED.

North Georgia Family Partners, formerly known as Prevent Child Abuse Pickens

is a non-profit service organization founded in 1994 to prevent child abuse and neglect in Pickens, Gilmer & Fannin County, Georgia.

North Georgia Family Partners, an affiliate of Prevent Child Abuse Georgia, is committed to raising the value society places on children and to preventing abuse and neglect so that all children can grow to their full potential. Every child deserves to be cherished and nurtured in a safe environment. Harming a child in any way is unacceptable. NGFP is committed to strengthening families and preventing child abuse and neglect by providing families with the information, support, and resources necessary to be successful in raising children. Furthermore, NGFP is committed to engaging communities in the development and implementation of prevention strategies and programs. NGFP targets these areas, where the need for prevention services is greatest: Advocacy; Children's programs; Community involvement; Parent programs; Professional education; Strategic partnerships. Through statewide programs like a toll-free Helpline, Healthy Families Georgia, and First Steps, NGFP is helping break the cycle of child abuse in Georgia.

Additional Services:

Strengthening families, supporting children, and making a difference in Pickens and Gilmer Counties.

Programs offered through North Georgia Family Partners:

First Steps

The First Steps Program at Piedmont MountainSide Hospital provides families of newborns with emotional support, parenting education, and referrals to community services. Trained service providers offer these services for a minimum of three months.

Parents as Teachers

Parents as Teachers is a voluntary home visitation program that offers early childhood parent education and family support. The program provides parents with activities and support that will enhance parent child bonding and provides information on child development in addition to community resources.

Parenting Classes

Services are offered in individual settings utilizing a one-on-one approach as needed in the families homes.

Parent Cafe Groups

Fun and educational group activities are offered monthly to provide concrete support to families and children in the community.

The Appalachian Children's Center: Helping Children and Families Heal From Trauma:

The mission of the Appalachian Children's Center, Inc. is to advocate for the safety of all children and to reduce the trauma of child abuse victims and their families by facilitating a multidisciplinary team approach to prevention, intervention, and treatment of child abuse.

History of the ACC...

The Appalachian Children's Center, Inc. was originally developed from the efforts of the North Georgia Mountain Crisis Network, Inc., the Judges, the District Attorney's Office, and some other valuable community members. The Center operated under the umbrella of the North Georgia Mountain Crisis Network before separating into its own entity in October 2002. The Appalachian Children's Center, Inc. is a children's advocacy center serving the Appalachian Judicial Circuit, which encompasses the counties of Fannin, Gilmer, and Pickens. The Center is located in Ellijay, Georgia, which is the geographic center of the Circuit.

Purpose of the ACC...

The ACC is a therapeutic, child advocacy center, specializing in services that range from forensics interviews and crisis intervention to therapy and education. All programs and services of the ACC are free. The following is a list of our services:

- Forensic Interviews
- Extended Interviews
- Crisis Intervention
- Mental Health Assessments
- Individual Therapy, utilizing TF-CBT, TF-CBT, grief, EMDR, TheraPlay
- Family therapy, utilizing TF-CBT and AF-CBT
- Support and Therapy groups
- Parent Education, utilizing Triple P, Parent, Teen and Group Training
- Advocacy
- Community Education
- Yoga for children who have experienced trauma is sometimes incorporated into treatment
- All clinical staff is trained in evidenced-based models of treatment.
- All forensic interviewers are trained in a nationally recognized model

State Resources:

- 2-1-1/United Way
 - 2-1-1: <http://211online.unitedwayatlanta.org/>
 - United Ways in Georgia <https://www.unitedway.org/local/united-states/georgia#>
- Barton Child Law and Policy Center at Emory Law School
 - <http://bartoncenter.net/>
- Center of Excellence for Children's Behavioral Health, Georgia Health Policy Center, Georgia State University
 - <https://gacoeonline.gsu.edu/>
 - 404-413-0075
- Children's Advocacy Centers of Georgia (CACGA)
 - <https://www.cacga.org/>
 - State CAC Network: 770-319-6888;
 - Human Trafficking Concerns: 1-866-END-HTGA (842-4842)
- Children's Healthcare of Atlanta, Stephanie V. Blank Center for Safe and Healthy Children
 - <https://www.choa.org/medical-services/child-protection-advocacy-center>
- Committee on Justice for Children, Judicial Council of Georgia/Administrative Office of the Courts
 - <https://georgiacourts.gov/j4c/>
 - 404-656-5171
- Georgia Bureau of Investigation (GBI):
 - <https://gbi.georgia.gov/>
 - 24 Hour Communications Center: 404-244-2600
 - Child Exploitation and Computer Crimes Unit: <https://investigative-gbi.georgia.gov/investigative-offices-and-services/specialized-units/child-exploitation-and-computer-crimes-unit>; 404-270-8870
 - Child Fatality Review: <https://gbi.georgia.gov/CFR>; 404-270-8715
 - Crisis Intervention Team: <https://gbi.georgia.gov/divisions/crisis-intervention-team>
 - Georgia Crime Information Center (GCIC) for attorneys requesting information for trial preparation: gcic.attorneys@gbi.state.ga.us; 404-244-2639
 - Sex Offender Registry: GCICSexOffenders@gbi.ga.gov; 404-270-8465
- Georgia Coalition Against Domestic Violence
 - <https://gcadv.org>
 - 404-209-0280
- Georgia Commission on Family Violence
 - <https://gcfv.georgia.gov/>
 - 404-657-3412
 - Hotline: 1-800-33-HAVEN (1-800-334-2836)
- Georgia Coroners Association
 - <https://www.georgiacoronersassoc.org/>

- Georgia Court Appointed Special Advocates (GA CASA)
 - <https://www.gacasa.org/>
 - 800-251-4012
 - info@gacasa.org

- Georgia Criminal Justice Coordinating Council (CJCC)
 - <https://cjcc.georgia.gov/>
 - 404-657-1956

- Georgia Department of Behavioral Health and Developmental Disabilities (DBHDD)
 - <https://dbhdd.georgia.gov/>
 - 404-657-2252
 - Georgia APEX Program (school-based mental health services and supports):
<https://dbhdd.georgia.gov/georgia-apex-program>
 - Georgia Crisis and Access (GCAL) Line: 1-800-715-4225 (24/7)
 - Mental Health for Children, Young Adults, and Families:
<https://dbhdd.georgia.gov/be-dbhdd/be-supported/mental-health-children-young-adults-and-families>

- Georgia Department of Community Affairs (DCA)
 - <https://www.dca.ga.gov/>
 - 404-679-4840

- Georgia Department of Community Health (DCH)
 - <https://dch.georgia.gov/>
 - 404-656-4507

- Georgia Department of Community Supervision
 - <https://dcs.georgia.gov/>
 - 678-783-4337

- Georgia Department of Early Care and Learning (DECAL), Bright from the Start
 - <http://www.dec.al.ga.gov/>
 - 404-656-5957
 - Childcare and Parent Services (CAPS) <https://caps.dec.al.ga.gov/en/>

- Georgia Department of Education (GaDOE)
 - <https://www.gadoe.org/Pages/Home.aspx>

- Georgia Department of Juvenile Justice (DJJ)
 - <https://djj.georgia.gov/>
 - 404-508-6500

- Georgia Department of Public Health (DPH)
 - <https://dph.georgia.gov/>
 - 404-657-2700
 - Babies Can't Wait (Early identification, screening, and intervention for children 0-3 for developmental delays and certain health conditions): <https://dph.georgia.gov/babies-cant-wait>; 404-657-2850

- Children 1st (Early intervention services for children 0-5 who may be at risk for poor health outcomes and developmental delays): <https://dph.georgia.gov/children1st>; 404-657-2850
- Children's Health: <https://dph.georgia.gov/childrens-health>; 404-657-2850
- Women, Infants, and Children (WIC): <https://dph.georgia.gov/WIC>; 800-228-9173
- Georgia Division of Family and Children Services (DFCS)
 - www.dfcs.dhs.ga.gov
 - 1-855-GA-CHILD (1-855-422-4453)
 - Prevention and Community Support: <https://dfcs.georgia.gov/services/prevention-and-community-support-section>; gadfcs.prevention@dhs.ga.gov
- Georgia Early Education Alliance for Ready Students (GEEARS)
 - <https://geears.org/>
 - 404-410-8564
- Georgia Family Connection Partnership
 - <https://gafcp.org/>
 - 404-527-7394
- Georgia Legal Services Program
 - <https://www.glsp.org/>
 - 1-800-498-9469
 - Atlanta Legal Aid: <https://atlantalegalaid.org/>
 - Georgia Legal Aid <https://www.georgialegalaid.org/>
- Georgia Office of the Attorney General
 - <https://law.georgia.gov/>
 - 404-651-8600
- Georgia Office of the Child Advocate
 - www.oca.ga.gov
 - 404-656-4200
- Georgia Governor's Office of Student Achievement (GOSA)
 - <https://gosa.georgia.gov/>
- Georgia Vocational Rehabilitation Agency
 - <https://gvs.georgia.gov/>
- Get Georgia Reading Campaign for Grade Level Reading
 - <https://getgeorgiareading.org/>
 - GGR@gafcp.org
- Healthy Mothers, Healthy Babies
 - <https://www.resourcehouse.com/hmh/b/>
 - 1-800-300-9003
 - thecoalition@hnhbga.org
 - Georgia Family Health Line (Help with finding services/referrals for medical care; interpreters available in 170+ languages): 1-800-300-9003

- Prevent Child Abuse Georgia (PCA GA)
 - <https://abuse.publichealth.gsu.edu/>
 - 404-413-1296
 - 1-800-CHILDREN (1-800-244-5373)
- Prosecuting Attorneys' Council of Georgia
 - <https://pacga.org/>
 - 770-282-6300
 - info@pacga.org
- Technical College System of Georgia (TCSG)
 - <https://www.tcsg.edu/>
- Together Georgia
 - <https://togetherga.net/>
 - 404-572-6170
 - office@togetherga.net
- University System of Georgia (USG)
 - <https://www.usg.edu/>
- Voices for Georgia's Children
 - <https://georgiavoices.org/>

National Resources:

- American Academy of Pediatrics
 - www.aap.org
 - 800-433-9016
- American Bar Association (ABA) Center on Children and the Law
 - https://www.americanbar.org/groups/public_interest/child_law/
- American Professional Society on the Abuse of Children (APSAC)
 - <https://www.apsac.org/>
 - 877-402-7722
- Capacity Building Center for States
 - <https://capacity.childwelfare.gov/states/>
- Centers for Disease Control (CDC)
 - <https://www.cdc.gov/>
 - Child Abuse and Neglect Prevention:
https://www.cdc.gov/violenceprevention/childabuseandneglect/index.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fviolenceprevention%2Fchildmaltreatment%2Findex.html
- Center for the Study of Social Policy

- <https://cssp.org/>
- Child Welfare Information Gateway
 - <https://www.childwelfare.gov/>
- Children's Bureau, an Office of the Administration for Children and Families (ACF)
 - <https://www.acf.hhs.gov/cb>
- Children's Defense Fund (CDF)
 - <https://www.childrensdefense.org/>
- FRIENDS National Resource Center for Community-Based Child Abuse Prevention (CBCAP)
 - <https://friendsnrc.org/>
- National Association of Counsel for Children (NACC)
 - <https://www.naccchildlaw.org/>
- National Association for Education of Young Children (NAEYC)
 - <https://www.naeyc.org/>
- National Center for Children in Poverty
 - <https://www.nccp.org/>
- National Center for Missing and Exploited Children (NCMEC)
 - <https://www.missingkids.org/HOME>
 - 1-800-THE-LOST (1-800-843-5678)
- National Center on Shaken Baby Syndrome
 - <https://www.dontshake.org/>
 - 801-447-9360
 - mail@dontshake.org
- National CASA/GAL Association
 - <https://nationalcasagal.org/>
 - 800-628-3233
- National Children's Advocacy Center
 - <https://www.nationalcac.org/>
 - 256-533-KIDS (5437)
- National Children's Alliance
 - <https://www.nationalchildrensalliance.org/>
- National Council on Child Abuse and Family Violence (NCCAFV)
 - <https://www.preventfamilyviolence.org/>
 - 202-857-9778
- National Council of Juvenile and Family Court Judges (NCJFCJ)
 - <https://www.ncjfcj.org/>

- National Domestic Violence Hotline
 - <https://www.thehotline.org/>
 - 1-800-799-SAFE (1-800-799-7233)
- National Fatherhood Initiative (NFI)
 - <https://www.fatherhood.org/>
- National Institute of Health
 - <https://www.nih.gov/>
 - National Safe to Sleep Public Education Campaign: <https://safetosleep.nichd.nih.gov/>
- Polaris Project
 - <https://polarisproject.org/>
- Prevent Child Abuse America
 - <https://preventchildabuse.org/>
- Prevention Institute
 - <https://www.preventioninstitute.org/>
- Rape, Abuse, and Incest National Network (RAINN)
 - <https://www.rainn.org/>
- Zero to Three
 - <https://www.zerotothree.org/>

APPENDIX E: Child Developmental Stages and Milestones

What most babies do by 2 months old:

- *Social/Emotional*
 - Begins to smile at people
 - Can briefly calm himself (may bring hands to mouth and suck on hand)
 - Tries to look at parent
- *Language/Communication*
 - Coos, makes gurgling sounds
 - Turns head toward sounds
- *Cognitive (learning, thinking, problem-solving)*
 - Pays attention to faces
 - Begins to follow things with eyes and recognize people at a distance
 - Begins to act bored (cries, fussy) if activity doesn't change
- *Movement/Physical Development*
 - Can hold head up and begins to push up when lying on tummy
 - Makes smoother movements with arms and legs

What most babies do by 4 months old:

- *Social/Emotional*
 - Smiles spontaneously, especially at people
 - Likes to play with people and might cry when playing stops
 - Copies some movements and facial expressions, like smiling or frowning
- *Language/Communication*
 - Begins to babble
 - Babbles with expression and copies sounds he hears
 - Cries in different ways to show hunger, pain, or being tired
- *Cognitive (learning, thinking, problem-solving)*
 - Lets you know if she is happy or sad
 - Responds to affection
 - Reaches for toy with one hand
 - Uses hands and eyes together, such as seeing a toy and reaching for it
 - Follows moving things with eyes from side to side
 - Watches faces closely
 - Recognizes familiar people and things at a distance
- *Movement/Physical Development*
 - Holds head steady, unsupported
 - Pushes down on legs when feet are on a hard surface
 - May be able to roll over from tummy to back
 - Can hold a toy and shake it and swing at dangling toys
 - Brings hands to mouth
 - When lying on stomach, pushes up to elbows

What most babies do by 6 months old:

- *Social/Emotional*
 - Knows familiar faces and begins to know if someone is a stranger
 - Likes to play with others, especially parents
 - Responds to other people's emotions and often seems happy

- Likes to look at self in a mirror
- *Language/Communication*
 - Responds to sounds by making sounds
 - Strings vowels together when babbling (“ah,” “eh,” “oh”) and likes taking turns with parent while making sounds
 - Responds to own name
 - Makes sounds to show joy and displeasure
 - Begins to say consonant sounds (jabbering with “m,” “b”)
- *Cognitive (learning, thinking, problem-solving)*
 - Looks around at things nearby
 - Brings things to mouth
 - Shows curiosity about things and tries to get things that are out of reach
 - Begins to pass things from one hand to another
- *Movement/Physical Development*
 - Rolls over in both directions (front to back, back to front)
 - Begins to sit without support
 - When standing, supports weight on legs and might bounce
 - Rocks back and forth, sometimes crawling backward before moving forward

What most babies do by 9 months old:

- *Social/Emotional*
 - May be afraid of strangers
 - May be clingy with familiar adults
 - Has favorite toys
- *Language/Communication*
 - Understands “no”
 - Makes a lot of different sounds like “mamamama” and “bababababa”
 - Copies sounds and gestures of others
 - Uses fingers to point at things
- *Cognitive (learning, thinking, problem-solving)*
 - Watches the path of something as it falls
 - Looks for things he sees you hid
 - Plays peek-a-boo
 - Puts things in her mouth
 - Moves things smoothly from one hand to the other
 - Picks up things like cereal o’s between thumb and index finger
- *Movement/Physical Development*
 - Stands, holding on
 - Can get into sitting position
 - Sits without support
 - Pulls to stand
 - Crawls

*At 9 months old, the AAP recommends a general developmental screening.

What most children do by 1 year old:

- *Social/Emotional*
 - Is shy or nervous with strangers
 - Cries when mom or dad leaves

- Has favorite things and people
- Shows fear in some situations
- Hands you a book when he wants to hear a story
- Repeats sounds or actions to get attention
- Puts out arm or leg to help with dressing
- Plays games such as "peek-a-boo" and "pat-a-cake"
- *Language/Communication*
 - Responds to simple spoken requests
 - Uses simple gestures, like shaking head "no" or waving "bye-bye"
 - Makes sounds with changes in tone (sounds more like speech)
 - Says "mama" and "dada" and exclamations like "uh-oh!"
 - Tries to say words you say
- *Cognitive (learning, thinking, problem-solving)*
 - Explores things in different ways, like shaking, banging, throwing
 - Finds hidden things easily
 - Looks at the right picture or thing when it's named
 - Copies gestures
 - Starts to use things correctly; for example, drinks from a cup, brushes hair
 - Bangs two things together
 - Puts things in a container, takes things out of a container
 - Lets things go without help
 - Pokes with index (pointer) finger
 - Follows simple directions like "pick up the toy"
- *Movement/Physical Development*
 - Gets to a sitting position without help
 - Pulls up to stand, walks holding on to furniture ("cruising")
 - May take a few steps without holding on
 - May stand alone

What most children do by 18 months old:

- *Social/Emotional*
 - Likes to hand things to others as play
 - May have temper tantrums
 - May be afraid of strangers
 - Shows affection to familiar people
 - Plays simple pretend, such as feeding a doll
 - May cling to caregivers in new situations
 - Points to show others something interesting
 - Explores alone but with parent close by
- *Language/Communication*
 - Says several single words
 - Says and shakes head "no"
 - Points to show someone what he wants
- *Cognitive (learning, thinking, problem-solving)*
 - Knows what ordinary things are for; for example, telephone, brush, spoon
 - Points to get the attention of others
 - Shows interest in a doll or stuffed animal by pretending to feed
 - Points to one body part
 - Scribbles on his own

- Can follow 1-step verbal commands without any gestures; for example, sits when you say "sit down"
- *Movement/Physical Development*
 - Walks alone
 - May walk up steps and run
 - Pulls toys while walking
 - Can help undress herself
 - Drinks from a cup
 - Eats with a spoon

*At 18 months old, the AAP recommends a general developmental screening and an autism screening.

What most children do by 2 years old:

- *Social/Emotional*
 - Copies others, especially adults and older children
 - Gets excited when with other children
 - Shows more and more independence
 - Shows defiant behavior (doing what he has been told not to)
 - Plays mainly beside other children, but is beginning to include other children, such as in chase games
- *Language/Communication*
 - Points to things or pictures when they are named
 - Knows names of familiar people and body parts
 - Says sentences with 2 to 4 words
 - Follows simple instructions
 - Repeats words overheard in conversation
 - Points to things in a book
- *Cognitive (learning, thinking, problem-solving)*
 - Finds things even when hidden under two or three covers
 - Begins to sort shapes and colors
 - Completes sentences and rhymes in familiar books
 - Plays simple make-believe games
 - Builds towers of 4 or more blocks
 - Might use one hand more than the other
 - Follows two-step instructions such as "Pick up your shoes and put them in the closet."
 - Names items in a picture book such as a cat, bird, or dog
- *Movement/Physical Development*
 - Stands on tiptoe
 - Kicks a ball
 - Begins to run
 - Climbs onto and down from furniture without help
 - Walks up and down stairs holding on
 - Throws ball overhand
 - Makes or copies straight lines and circles

*At 2 years old, the AAP recommends a general developmental screening and an autism screening.

What most children do by 3 years old:

- *Social/Emotional*
 - Copies adults and friends
 - Shows affection for friends without prompting
 - Takes turns in games
 - Shows concern for a crying friend
 - Understands the idea of "mine" and "his" or "hers"
 - Shows a wide range of emotions
 - Separates easily from mom and dad
 - May get upset with major changes in routine
 - Dresses and undresses self
- *Language/Communication*
 - Follows instructions with 2 or 3 steps
 - Can name most familiar things
 - Understands words like "in," "on," and "under"
 - Says first name, age, and sex
 - Names a friend
 - Says words like "I," "me," "we," and "you" and some plurals (cars, dogs, cats)
 - Talks well enough for strangers to understand most of the time
 - Carries on a conversation using 2 to 3 sentences
- *Cognitive (learning, thinking, problem-solving)*
 - Can work toys with buttons, levers, and moving parts
 - Plays make-believe with dolls, animals, and people
 - Does puzzles with 3 or 4 pieces
 - Understands what "two" means
 - Copies a circle with pencil or crayon
 - Turns book pages one at a time
 - Builds towers of more than 6 blocks
 - Screws and unscrews jar lids or turns door handle
- *Movement/Physical Development*
 - Climbs well
 - Runs easily
 - Pedals a tricycle (3-wheel bike)
 - Walks up and down stairs, one foot on each step

What most children do by 4 years old:

- *Social/Emotional*
 - Enjoys doing new things
 - Plays "Mom" and "Dad"
 - Is more and more creative with make-believe play
 - Would rather play with other children than by himself
 - Cooperates with other children
 - Often can't tell what's real and what's make-believe
 - Talks about what she likes and what she is interested in
- *Language/Communication*
 - Knows some basic rules of grammar, such as correctly using "he" and "she"
 - Sings a song or says a poem from memory such as the "Itsy Bitsy Spider" or the "Wheels on the Bus"

- Tells stories
- Can say first and last name
- *Cognitive (learning, thinking, problem-solving)*
 - Names some colors and some numbers
 - Understands the idea of counting
 - Starts to understand time
 - Remembers parts of a story
 - Understands the idea of “same” and “different”
 - Draws a person with 2 to 4 body parts
 - Uses scissors
 - Starts to copy some capital letters
 - Plays board or card games
 - Tells you what he thinks is going to happen next in a book
- *Movement/Physical Development*
 - Hops and stands on one foot up to 2 seconds
 - Catches a bounced ball most of the time
 - Pours, cuts with supervision, and mashes own food

What most children do by 5 years old:

- *Social/Emotional*
 - Wants to please friends
 - Wants to be like friends
 - More likely to agree with rules
 - Likes to sing, dance, and act
 - Is aware of gender
 - Can tell what’s real and what’s make-believe
 - Shows more independence (for example, may visit a next-door neighbor by himself [adult supervision is still needed])
 - Is sometimes demanding and sometimes very cooperative
- *Language/Communication*
 - Speaks very clearly
 - Tells a simple story using full sentences
 - Uses future tense; for example, “Grandma will be here.”
 - Says name and address
- *Cognitive (learning, thinking, problem-solving)*
 - Counts 10 or more things
 - Can draw a person with at least 6 body parts
 - Can print some letters or numbers
 - Copies a triangle and other geometric shapes
 - Knows about things used every day, like money and food
- *Movement/Physical Development*
 - Stands on one foot for 10 seconds or longer
 - Hops; may be able to skip
 - Can do a somersault
 - Uses a fork and spoon and sometimes a table knife
 - Can use the toilet on her own
 - Swings and climbs

Source: https://www.cdc.gov/ncbddd/actearly/pdf/checklists/Checklists-with-Tips_Reader_508.pdf

Additional resources:

- CDC's quick reference checklist for children birth to 5: https://www.cdc.gov/ncbddd/actearly/pdf/parents_pdfs/milestonemomentseng508.pdf
- 1-pager quick reference checklist for children birth to 5: <http://aapdc.org/wp-content/uploads/2014/01/Early-Stages-Milestones-EN-2011.pdf>
- Variety of checklists covering milestones and abilities: <https://pathways.org/topics-of-development/milestones/checklists/>
- American Academy of Pediatrics (AAP): <https://www.healthychildren.org/English/ages-stages/Pages/default.aspx> (need to click on each stage individually to learn more)
- AAP's schedule for well-child visits: <https://www.healthychildren.org/English/family-life/health-management/Pages/Well-Child-Care-A-Check-Up-for-Success.aspx>

APPENDIX F: Prevention-Focused Protective Factors and Efforts

Georgia's vision and goals promote a collective, strength-based approach that can help increase family assets, enhance child development, and reduce the likelihood of child abuse. This approach, known as Strengthening Families™, is based on engaging families, programs, and communities in building key protective factors, which are characteristics that make a parent or caregiver, child, or family more likely to thrive despite whatever risk factors (characteristics that make a parent or caregiver, child, or family more likely to experience a negative outcome) they might face.

All families benefit from having strong protective factors:

- Parental resilience: managing stress and functioning well when faced with challenges, adversity, and trauma.
- Social connections: positive relationships that provide emotional, informational, instrumental, and spiritual support.
- Knowledge of parenting and child development: understanding child development and parenting strategies that support physical, cognitive, language, social and emotional development.
- Concrete support in times of need: Access to concrete support and services that address a family's needs and help minimize stress caused by challenges.
- Social and emotional competence of children: family and child interactions that help children develop the ability to communicate clearly, recognize and regulate their emotions, and establish and maintain relationships.

Source: Georgia's Child Abuse and Neglect Prevention Plan. Review the entire plan here:
<https://dfcs.georgia.gov/document/publication/vision-child-and-family-wellbeing-georgia-canpp2020/download>

Examples of preventive efforts:

- In-service training for all disciplines involved with this protocol
- Programs of public awareness and trauma-informed education for everyone in the community
- Home-based visiting programs; well-child medical appointments
- Assessments, evaluations, and services available through the Babies Can't Wait program
- Pre-K programs; school breakfast/lunch programs; after-school and summer programs
- Educational programs in schools, including those focused on sexual abuse prevention strategies and programs. (See Georgia's Child Sexual Abuse and Exploitation Prevention Technical Assistance Resource Guide (TARG) found here: <https://abuse.publichealth.gsu.edu/targ/> for recommendations of evidence-based programs for educators to use to comply with the Georgia mandate contained in O.C.G.A. § 20-2-143(b) to provide sexual abuse and assault awareness and prevention education to students in kindergarten through grade nine.)
- Child care programs in high schools
- Parent education and support groups; parent aide services
- Counseling and treatment services, including for mental health, behavioral health, and substance use needs; Local Interagency Planning Teams (LIPTs)
- Programs that teach anger and stress management skills, impulse control, and problem solving skills; family violence prevention and intervention programs and services
- Substance use education and awareness programs, such as the DARE program
- Accountability courts; community-based risk reduction programs through the juvenile court system, such as those focused on Children in Need of Services (CHINS)

- Concrete support in times of need, including financial assistance
- Services available through Family Connection Partnership; literacy programs
- Programs, supports, and services available through churches; food pantries
- Programs to ensure parents, adults, and children have someone to listen to their concerns and link them to appropriate community resources
- Supports and services which help others build resilience and support social and emotional competence and social and community connections
- A community collaborative where stakeholders facilitate the sharing of ideas, expertise, and resources to meet needs and resolve issues

APPENDIX G: Potential Indicators¹³⁴ of Abuse¹³⁵

Physical Abuse

- Unexplained bruises or welts on the face, lips, mouth, torso, back, buttocks, thighs, or injuries in various stages of healing. The bruises may be in clusters or in patterns. They may appear on several different surface areas. May include bald patches on scalp.
- Unexplained fractures/dislocations to various parts of the body, including long bones, ribs, skull, nose, and/or facial structure or in various stages of healing. Fractures may also include multiple or spinal fractures.
- Unexplained burns from cigars or cigarettes, especially on palms, soles, back or buttocks. This may also include immersion burns (sock-like, glove-like, or doughnut shaped on buttocks or genitals). Infected burns may indicate a delay in seeking treatment.
- Unexplained missing or loosened teeth.
- Inadequate explanation of how injury sustained or explanation is otherwise inconsistent with actual type of injury.
- Child wears concealing clothing, regardless of weather.

Neglect or Exploitation

- Underweight/hungry
- Exhibit poor growth patterns or a failure to thrive
- Have poor hygiene or inappropriate dress
- Consistent lack of supervision
- Have unattended physical or medical needs
- Obvious abandonment
- Bald patches on the scalp
- Poor school attendance or chronic lateness
- Parent lacks interest in child's activities

Factitious Disorder/Pediatric Condition Falsification/Munchausen Syndrome By Proxy (MSBP)/Medical Child Abuse

- Unexplained seizures
- Life threatening events
- Chronic unexplained symptoms that resolve when child is protected
- Family history of similar sibling illnesses, unexplained sibling illness, or suspicious circumstances surrounding a death
- Discrepancies between history, clinical findings and general health of child
- Unusual signs and symptoms that do not fit clinical diagnosis
- Repeated hospitalizations and evaluations with definite medical diagnosis

¹³⁴ This list of indicators is not exhaustive and these indicators may suggest abuse but any one indicator or multiple indicators may not necessarily mean that a child has suffered abuse. Indicators should be considered as red flags necessitating further inquiry.

¹³⁵ Refer to CHOA training for more in-depth discussion and training of medical signs of abuse; contact CHOA at 404-785-5004 or cpctraining@choa.org for additional information.

- Caregiver welcomes invasive medical testing and displays considerable medical knowledge
- Family history of similar sibling illnesses, unexplained sibling illness, or suspicious circumstances surrounding a death
- Rare or unexplained lab findings
- Falsification of medical history
- Repeated requests for sexual abuse evaluations, especially if previously addressed or no other indication of sexual abuse
- Passive, abusive, or defensive spouse/partner
- “Doctor shopping”

Endangering a Child

- Family violence
- Living in or frequenting a “meth house”
- Substance use by the mother during pregnancy
- Withdrawal symptoms in a newborn
- Driving under the influence with a child in the vehicle

Sexual Abuse

- Difficulty walking or sitting
- Torn, stained, or bloody clothing
- Pain, discomfort, swelling, or itching in the genital area
- Pain upon urination
- Bruises, bleeding, or lacerations in the external genitals or anus area
- Poor sphincter control in previously toilet-trained child
- Vaginal or penile discharge of a sexually transmitted infection
- Victims may act out sexually or on younger children
- Self-harm
- Infantile behavior
- Parent/caregiver has extreme reaction to sex education or prevention education in the schools

Sexual Exploitation

- Child frequently runs away
- Child is in possession of gifts/money, the origin of which is unknown
- Unexplained bruises or injuries
- New pattern of doing poorly in school or otherwise disengaged
- Sleeping in class
- Truancy and/or chronic absenteeism
- Gang involvement
- Changes in temperament/mood
- Withdrawn, uncommunicative, and/or isolated from family
- Not eating
- Little to no eye contact

- Substance use

Emotional Abuse¹³⁶

- Regressive habits, such as rocking or thumb sucking in an older child
- Daytime anxiety and unrealistic fears
- Speech disorders
- Lags in physical development
- Failure to thrive
- Hyperactive/disruptive behavior
- Displays low self-confidence/self-esteem
- Parent has unrealistic expectations of child
- Parent consistently displays ridicule and shame toward child or does not reward, praise, or acknowledge child's positive qualities or achievements
- Blames and punishes child for things over which the child has no control
- Threatens the child with abandonment or placement in an institution

¹³⁶ "Emotional abuse" means acts or omissions by a person responsible for the care of a child that cause any mental injury to such child's intellectual or psychological capacity as evidenced by an observable and significant impairment in such child's ability to function within a child's normal range of performance and behavior or that create a substantial risk of impairment, if the impairment or substantial risk of impairment is diagnosed and confirmed by a licensed mental health professional or physician qualified to render such diagnosis.
O.C.G.A. § 15-11-2(30).

Appendix H

BRIAN P. KEMP
GOVERNOR



CANDICE L. BROCE
DIRECTOR

Georgia Child Protective Services Mandated Reporter Form

A report can be made by calling **1-855-422-4453**, 24 hours a day, 7 days a week, 365 days per year. A Centralized Intake Specialist will respond to your call quickly and gather necessary information needed to assess the child's safety.

Mandated Reporters also have three additional CPS reporting options.

Please use only one CPS reporting option per family:

Option One: Complete your report on the CPS mandated reporter website at: <https://cps.dhs.ga.gov>. Upon submission of the report, you will receive an autoreply from the website stating the CPS report has been received. You will receive a return phone call within 2 hours if additional information is needed. Once the report is entered and stage progressed in SHINES, you will receive a mandated reporter letter via email to the email address used to log into your account.

Before you can register on the mandated reporter website, you must take a short, free online mandated reporter training offered by Pro Solutions training at: <https://www.prosolutionstraining.com>

Option Two: E-mail this form to cpsintake@dhs.ga.gov. You will receive an autoreply stating that the CPS report has been received. You will receive a return phone call within 2 hours if additional information is needed. Once the report is entered and stage progressed in SHINES, you will receive a mandated reporter letter via email to the email address provided on this form.

Option Three: Fax this form to **229-317-9663**. Once the report is entered and stage progressed in SHINES, you will receive a mandated reporter letter via email to the email address provided on your fax. You will receive a return phone call within 2 hours if additional information is needed.

To request a PDF version of this form or mandated reporter letter, please contact customer_services_dfcs@dhs.ga.gov

All reporters have the ability to make an anonymous report. Your information will be kept confidential and will not be shared. If court action is initiated, the case record may be subpoenaed as a result of court proceedings and the reporter cannot be assured confidentiality will be fully protected. It may be necessary for you to appear in court to protect the child. All reporters are immune from liability when the report is made in good faith.

Please note that you may be called for additional information regarding this report.

DATE: Click here to enter text.

Time: Click here to enter text. **County where child resides:** Click here to enter text.

Location of child at time of report: Click here to enter text.
Reporter's Name, Title, Telephone, & e-mail address: Click here to enter text.
Reporter's Organization and Organization address: Click here to enter text.

Primary Caretaker of Child: Click here to enter text.
Address of Primary Caretaker: Click here to enter text.
Reporter's relationship to Child: Click here to enter text.

Additional person (and contact information) who can be contacted if you, the reporter, are not available and additional information is needed: Click here to enter text.
If you are the designated reporter for your agency (i.e. school counselor, law enforcement dispatch...), please indicate the primary staff-person in your organization who has firsthand knowledge of the suspected child maltreatment and/or knows the child and family. DFCS's ability to speak directly with those having firsthand knowledge of the suspected child maltreatment and/or knows the child and family is critical for assessment of short- and long-term safety and well-being of the alleged victim child.

Name, Contact Information and Best Time to Reach Staff-person with firsthand knowledge of child/family: Click here to enter text.

Family Name/Who has custody of child(ren): Click here to enter text.

Mother's Name: Click here to enter text. **RACE:** Click here to enter text. **DOB:** Click here to enter text.
SSN: Click here to enter text. **Alleged Maltreater:** Click here to enter text.

Mother's Residence: Click here to enter text.
Mother's Employment: Click here to enter text.
Mother's Telephone Number: Click here to enter text. **Marital Status:** Click here to enter text.

Father's Name: Click here to enter text. **RACE:** Click here to enter text. **DOB:** Click here to enter text.
SSN: Click here to enter text. **Alleged Maltreater:** Click here to enter text.

Father's Residence: Click here to enter text.
Father's Employment: Click here to enter text.
Father's Telephone Number: Click here to enter text. **Marital Status:** Click here to enter text.
Language: Click here to enter text. **ALT Contact Info:** Click here to enter text.

If a school reporter, please indicate all Emergency Contact information on file with the school and date this information was obtained from family: Click here to enter text.

CHILDREN

Child's Name	Victim	Sex	Race	DOB	SSN	Grade Level

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OTHER HOUSEHOLD MEMBERS:

Name	Relationship To Primary Caretaker	Language	Marital status	Race	DOB	SSN	Maltreater

OTHER ADULTS OF SIGNIFICANCE NOT RESIDING IN HOME:

Name	DOB	SSN	Relationship to Primary Caretaker	Language	Marital Status	Race	Address/ Phone number	Maltreater

Would you like to be notified if an investigation is completed and whether abuse is substantiated or unsubstantiated? Please indicate Yes _____ or No _____

Have you previously made this same report by phone call, email or website reporting?

____ Yes ____ No ____ Unknown

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Is the either parent/guardian active military?

Yes No Unknown

Location/Station (if yes): Click here to enter text.

Does the child and/or parent/primary caregiver have, or is believed to have, American Indian heritage?

Yes No Unknown

Tribe Information (if yes): Click here to enter text.

To your knowledge, has anyone in the home either recently or currently been ill or running a fever?

Yes No Unknown

Narrative:

The following information is critical to ensuring that we respond appropriately to this report of suspected child maltreatment. The importance of you supplying as much and as detailed information as possible for each of these areas cannot be stressed enough. (The sections will expand to accommodate as much information as you enter.) Please provide the following information in the Narrative section below:

Please tell how the maltreater neglected or abused the child. Response required.

How has the neglect or abuse harmed/affected the child? Response required.

When did the maltreatment last occur? Response required.

How often does the maltreatment occur? Response required.

Is the maltreatment happening now? Response required.

How did you become aware of the maltreatment? Response required.

Does the maltreater have access to this child now? Response required.

Where is the child at this time? Response required.

Family supports, worker safety concerns, or other comments: Click here to enter text.

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APPENDIX I: Additional Information Regarding Forensic Interviews and Evaluations

Forensic interviews and evaluations are conducted in a sensitive and unbiased manner that will support accurate and fair decision-making in the criminal justice and child protection systems. Forensic interviews are developmentally, culturally, and linguistically appropriate and allow for the child's narrative recall of events.¹³⁷ They are also conducted in a legally defensible manner, as no leading or suggestive questions are asked, and are video recorded. Additionally, they are designed to overcome potential legal obstacles related to the competence and objectivity of the interviewer; the quality of the interview; a child's developmental stage and varying ability to recall events and use specific language; and the impact of the trauma on the child.

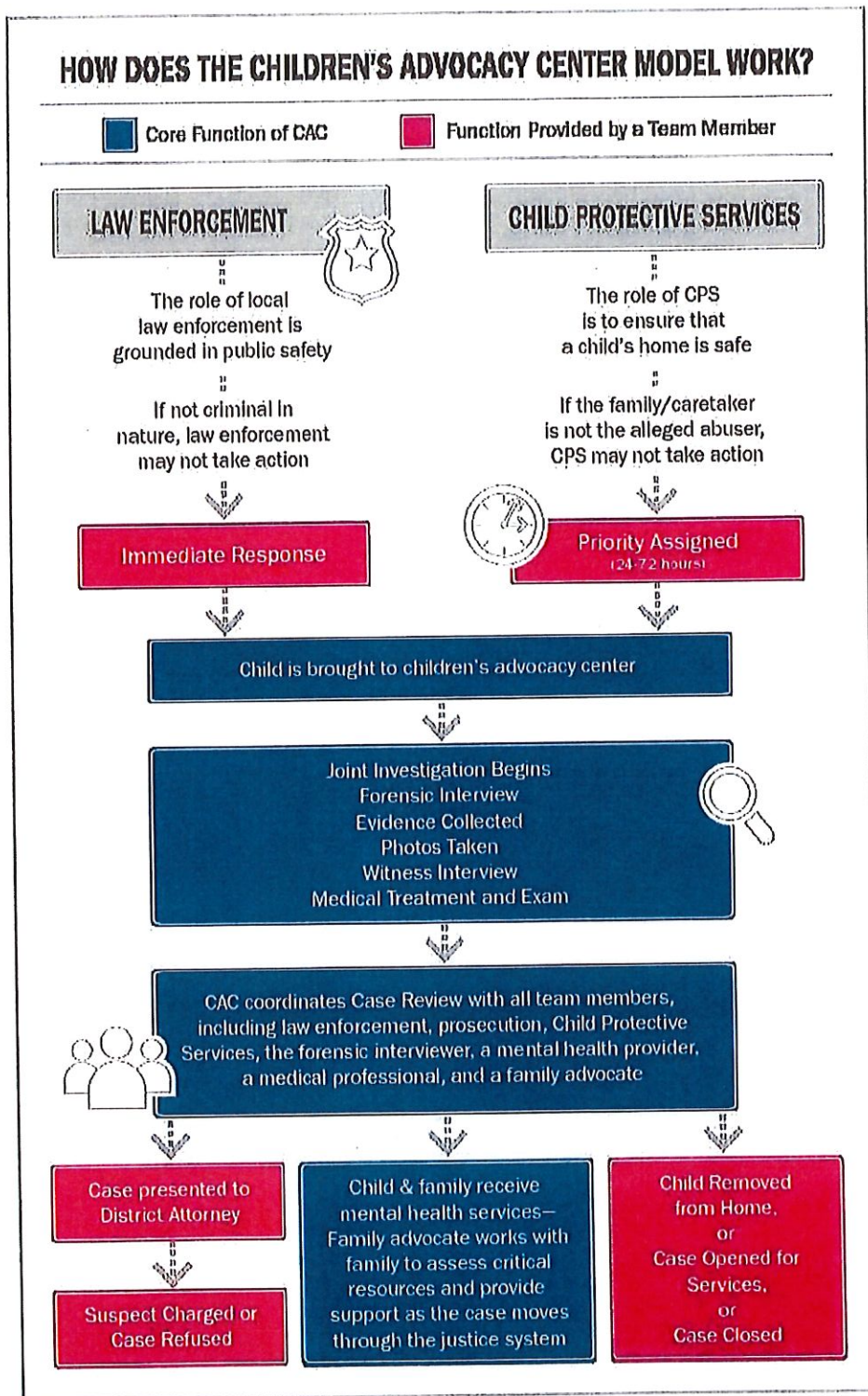
In general, a forensic interview is most appropriate for children aged 3-17 or 18 and over if the child is still in high school who have either 1) suffered physical abuse with injuries, severe negligence, emotional abuse, sexual abuse, or sexual exploitation¹³⁸, or 2) witnessed any type of violence including, but not limited to, domestic violence, rape, or murder. A forensic interview is likely appropriate when a child has made a disclosure regarding abuse; has medical evidence of abuse; or exhibits behaviors suggestive of abuse. Forensic interviews may also be appropriate based on special circumstances that may include young adults disclosing abuse that occurred during childhood, or adults with special needs who may have experienced abuse or exploitation. Children who are insufficiently verbal for an interview but who present with medical evidence of sexualized behaviors should be referred for multi-disciplinary review.

Forensic evaluations are a series of forensic interviews (between 2-6 sessions, typically as dictated by the needs of the child) and may be planned from the beginning or decided upon the initial forensic interview. Forensic evaluations may be warranted/appropriate/necessary when a child was unable to complete the initial forensic interview and needs additional time or to fit a particular child's needs to engage/participate, which may be related to age, social/emotional/physical functioning, developmental/cognitive abilities or other special needs, ability to communicate, being multi-lingual and/or requiring an interpreter; multiple allegations, offenders and/or types of victimization, such as CSEC victims, long-term victims, or poly-victims; for those who have been severely traumatized; when the outcome of the initial forensic interview is inconclusive; or other reason when information could not be fully or effectively gathered in the single session. Forensic evaluations may also be needed when the child did not disclose abuse to investigators or during the initial forensic interview but there are other such concerning indicators or factors strongly suggesting possible victimization, such as sexualized behaviors, medical evidence or findings, statements of other children and/or adult witnesses, pornography, or access by known offender; child didn't disclose to investigators or during the initial forensic interview but allegedly disclosed to some other person; the child disclosed additional information following the initial forensic interview or indicated the reason he/she could not disclose; external evidence or corroboration emerges; prosecution and/or child protective decisions

¹³⁷ Regardless of the number of sessions, best practice indicates that forensic interviews are: linguistically appropriate; purposeful in nature (a valid reason can be articulated for conducting more than one interview); forensically sound; non-duplicative; neutral and objective; child-friendly; child-focused; developmentally appropriate; and culturally competent.

¹³⁸ Although normally best practice suggests that children should have a forensic interview as soon as possible, interviews with children who have been sexually exploited may require an interval of time to assess their readiness to be interviewed. More than one forensic interview, or a forensic evaluation/extended forensic interview, may be required due to dynamics related to exploitation. The format and dynamics of interviews involving sexual exploitation may differ from sexual abuse cases due to additional special considerations such as: a history of sexual abuse, physical abuse, neglect and/or domestic violence in the home; victims not identifying themselves as victims; victims having a strong distrust of authority; victims fearing for the safety of their families or others due to threats made by their exploiter; and victims rejecting any outreach that is perceived as condescending.

cannot be made based on the initial forensic interview results; or due to changes in the situation/ circumstances.



APPENDIX J: Children's Advocacy Centers of Georgia CSEC Response Team



Children's Advocacy Centers of Georgia

CSEC Response Team

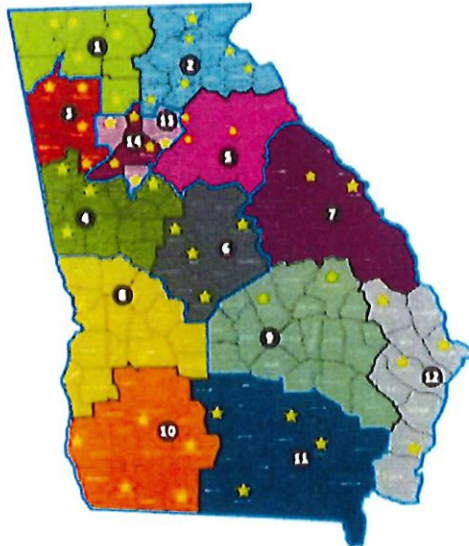
24-Hour Hotline
1 (866) - END-HITGA
(363-4842)



Direct Line for
Responders
(706)-850-7799

CSEC Response Team Services:

- Comprehensive Assessments
- Case Plans
- Forensic Interviews
- Specialized Medical Exams
- Advocacy
- Intensive Case Management
- Trauma Focused Therapy
- Information Referrals
- Website with a HIPAA Compliant referral form
www.cacga.org or email referrals at referrals@cacga.org



CSEC Response Team Regions

North Region: DFCS Regions 1, 2, and 5
Metro Region: DFCS Regions 13 and 14
West Region: DFCS Regions 3, 4, and 6
East Region: DFCS Regions 7, 9, and 12
South Region: DFCS Regions 8, 10, and 11

Appendix K

BACK TO BASICS: INVESTIGATING CHILD HOMICIDE

THE CHILD ABUSE PROSECUTION PROJECT'S BACK TO BASICS SERIES

The Association of Prosecuting Attorneys' Child Abuse Prosecution Project is pleased to offer its Back-to-Basics Series, a "to-do" list for both new and experienced child abuse prosecutors and their multi-disciplinary teams.

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To join our mailing list or for more information, please contact us at info@apainc.org



GOLDEN RULE: Every child fatality could be the result of child abuse. Proceed with each incident as if it were a homicide. Failure to do so could result in the loss or degradation of crucial evidence that could be used down the line to prosecute the case. Remember these cases are usually proven by circumstantial evidence.

Arriving at the Scene

First Responders (Fire Department, EMTs, Paramedics, Patrol Officers, etc.)

First responders should keep the following in mind when arriving on scene:

Who was in the house when you arrived? Who was with the child at the time of the reported event? Who discovered the child? Note the demeanor of the caregivers.

What did the child look like when you arrived? What was the child wearing? Were there marks or injuries on the child prior to resuscitation? What happened? Obtain details. What did the caregiver do after the event or after finding the child?

When did the reported event or trauma happen? When was the child last seen active and well? When was the child last seen alive? Note that these are two distinct questions.

Where was the child located when you arrived? Where was child found by caregiver? Inspect for blood, vomit, feces, bottles, etc. nearby. Be observant about the environment around the child - are there any drugs/drug paraphernalia, could the child have accessed medications or toxic substances?

Why did the caregiver/other call 911? If delayed, who was the first person called? Why was there a delay?

How exactly was the child injured (if caregiver reported an injury)? Was the injury witnessed? By whom?

Information First Responders Should Get from Caregivers

- **Obtain basic information about the child**
 - Age
 - General health
 - Any medical problems (chronic diseases, recent illnesses, hospital visits, etc.)
- **Get a narrative** from when the child was last seen healthy to when the child was in this state
- **Obtain basic information about all of the child's caregivers** and their relationship to the child

Documentation of Your Involvement

- Document what you **did** at the scene
- Document what you **observed** at the scene
- Document what you did **NOT observe** at the scene if it seems relevant
- Document **what the caregivers told you**
- Make sure that you **do not move or remove** anything from the location

Investigation

Investigators (law enforcement agencies--police, sheriffs, DAs; child protective services; coroner/medical examiner's investigators)

Crime Scene

- Patrol officers need to preserve the scene for other investigators
 - Ensure no one is contaminating the crime scene or removing evidence
 - Log who came in when and where
- Do you need a search warrant?
 - Consult with the prosecutor's office to determine the scope of the warrant and items to be seized
- Document the scene
 - Take photographs/videotape the scene before moving anything or removing evidence
 - Take measurements
 - Seize any evidence potentially relevant to the crime, including:
 - Dangerous instruments, such as
 - Belts
 - Blunt objects
 - Sharp instruments, etc.
 - Bloodstained materials
 - Clothing
 - Rags
 - Diapers
 - Bedding
 - Clothing child was wearing at time of incident
 - Baby bottles
 - Drugs/paraphernalia
 - Medications
- Document what you did **NOT observe** at the scene if it seems relevant
- Document **what the caregivers told you**

PRO TIP: Interviews done within hours of the child's discovery can be vital to the outcome of cases. You need to establish a timeline and who had exclusive access to and control of the child. These interviews should help you identify the responsible party/parties and assist in ruling out other caregivers or responsible parties.

Interviews

Parents and Caregivers

- Meet with caregivers separately
- Establish narrative about what happened from caregivers
 - Establish a precise timeline (hour by hour) for the last 24-48 hours or from the time that the child was last known to be well. For the purposes of this timeline, establish:
 - When was the child last seen well?
 - What was the child's sleep/nap schedule?
 - What were the child's hour-by-hour activities? Get as many details as possible.
 - What did the child do? Watch TV (what was on)? Play games (which games)?
 - What did the child eat? What time were meals?
 - Did the child complain of anything?
 - What did the caregiver(s) do during the last 24-48 hours?
 - Ask the caregiver to identify all individuals who visited the home or saw the child over the last 24-48 hours.
 - Determine whether caregiver has cell phone and/or computer. Try to obtain all passwords and determine whether written consent or search warrant is required (see *Technology and Records* section below)
 - Ask the caregiver if there was prior CPS/ACS involvement

- Establish a timeline (day by day) for the last week:
 - Where has the child been within the last week?
 - Who did the child see? Did the child visit any relatives? Day care? Neighbors?
 - Did the child stay or spend time with any friends or relatives outside the home?
 - Was the child in the care of any other adults during the week?

If the caregiver provides a history of trauma or injury:

- Establish precise details of the trauma or injury.
 - **Where** did the injury occur? At home? Playground? Etc.
 - **Who** was at the scene at the time of the injury? Who was with the child at the time of the reported injury? Was the injury witnessed? Who discovered the child?
 - **What** happened? What did the child look like? Did the trauma result in any visible marks or injuries? Where on the child's body? Did the caregiver treat the injuries in any way? What happened after the injury? Get a medical history of the child as well (was the child premature? Any medical issues at birth? When was last doctor's visit and what was the reason? Etc.)
 - **Did** the caregiver dial 911? When? If delayed, why? Who did they call first?

If there is a potential smothering/suffocation or no evidence of trauma and the child dies suddenly, determine the following:

- When was the child last seen alive?
- Where was the child put down? Were there blankets or pillows or anything around the child?
- What was the child wearing?
- What position was the child in when found?
- What position was the child put down in?
- What did the caregiver do in response to finding the child? CPR? Etc.
- Who did the caregiver call?
- Do recorded video reenactment with caregivers (consider using a doll for reenactment).
- Has the parent/caregiver ever had a child die suddenly and unexpectedly? If yes, obtain all applicable information.

Other Individuals

- Interview everyone else who had access to the child
- Interview everyone else who had knowledge of the child
- Interview all relatives
- Interview neighbors
- Interview day care, nannies, etc.

Establish Exclusive Custody

- Identify and interview all caregivers
- Obtain detailed information from each interviewee
- Compare interview data with medical data by reviewing with medical experts
- Determine the timeframe of injuries from your expert
- Make sure that the investigation includes accounting for anyone else who might have cared for the child during that time period - eliminate them as a possible source of any injuries the child may have sustained

Professionals Involved with the Case

Child Protective Services

- Have they been contacted? If not, immediately notify them
 - If your jurisdiction has a critical incident protocol for the Multidisciplinary Team (MDT), initiate immediately
- Identify and contact assigned CPS worker at beginning of investigation
 - Inquire and obtain information about current investigation
 - Collaborate on current case including providing information that would assist their investigation
 - Prior history and involvement, including domestic violence and child abuse
- Obtain records for current and all previous cases
- Maintain continuous communication with agency throughout investigation

Medical Professionals

- Talk to medical provider(s)
 - First responders/EMTs/Paramedics/Ambulance workers
 - Emergency department providers
 - Pediatrician (hospital providers and primary care physician)
 - Attending physician caring for the child and other relevant specialists
 - Nurses
 - EMS
 - Hospital social worker
- Obtain the following information:
 - What injuries were identified by the clinical physicians?
 - What medical diagnoses were made by the clinical physicians?
 - What is/was the leading diagnosis made by the hospital provider?
 - What is the basis of this diagnosis?
 - Are there other potential diagnoses (i.e. what are other potential causes for these injuries) and what rules these out?
- Obtain all medical records
 - Birth records, including mother's prenatal records
 - All pediatric medical records, including well and sick visits, ED and urgent care visits
 - Hospital records (including previous hospitalizations)
 - Radiographs, including skeletal surveys, CT and MRI scans, and other x-rays
 - Laboratory records
- Identify the following information:
 - Determine whether the child had any underlying medical problems.
 - Was the child healthy or ill in the days or weeks leading up to death?
 - Was the child seen by any providers in the days or weeks leading up to the child's death?

Medical Examiner/Pathologist/Coroner

- Detective/investigator must attend autopsy
- Assigned prosecutor should attend autopsy, if possible
- Provide ME/pathologist/coroner with all medical records, including hospital, primary care, and birth records
- Speak to ME/pathologist/coroner about initial clinical findings obtained from clinical physicians, including pending results from the hospitalization
- Speak to ME/pathologist/coroner about their initial findings and interpretations
 - Review photographs, slides, x-rays with ME/pathologist/coroner
 - Discuss possible causes of death and additional testing required and/or pending
- Determine and provide additional information that would assist with the ME/pathologist/coroner's final conclusions
- Facilitate visits to the location where the child died for ME/pathologist/coroner
- Should the ME/pathologist/coroner give an opinion that seems contradictory to the investigative information or to common sense, ask them to provide authoritative and credible medical evidence to support their opinion.

Pro Tip: In addition to the treating physicians and pathologists, determine whether your case requires other medical experts to evaluate and provide assistance/testimony. Potential experts include child abuse pediatricians, neurologists, toxicologists, burn specialists, ophthalmologists, odontologists, or others.

Technology and Records

- Obtain and listen to all 911 calls
- Identify the sources of technology that are likely to contain evidence, including: cell phones, computers, email accounts, cloud storage, text messages, digital photographs, social media accounts, cell phone geolocation, surveillance footage/nanny cams
 - Identify the specific carriers/companies responsible for the records of these resources
 - Send letters of preservation to all potential companies with identifying information to request they preserve records while you prepare formal process
- Seek appropriate search warrants/court orders/written consent from owner of device (i.e. cell phone, computer, etc.)
- Run criminal, domestic incident reports, and child abuse history searches for all relevant parties
- Run the address and prior addresses to determine if the police department had previous contact with that family

Once You Have Identified a Suspect

- Preparation is essential before conducting a suspect interview
 - Review case file and all available information
- As with all criminal cases, this is a search for the truth
- Great deliberation should be given to timing and specifics of conducting the suspect interviews
 - Do not interview potential suspects until you have a command of the facts and have spoken to the medical professionals
 - Determine which investigator/prosecutor is in the best position to get the most information from the suspect
 - Ensure entire interview session is videotaped
- One must get a detailed account of the suspect's narrative and compare that narrative to the other information obtained during the investigation
 - That includes speaking to the medical professionals to see if the suspect's narrative of events explains the medical findings
 - Do a taped reenactment of what happened using a doll
 - Compare the suspect's narrative to other witness interviews
 - Compare the evidence collected, including the technological data, to the suspect's narrative
- Do not arrest or authorize an arrest prematurely
 - Speak to the medical professionals and other members of the MDT
 - Consult with national and regional organizations for guidance and technical assistance
 - Any arrest decision should be made after careful deliberation and discussion between investigator and prosecutor

REMEMBER: These are challenging cases and not every case can be proven beyond a reasonable doubt. Communication, collaboration, attention to detail, and thorough investigation provide the best opportunity for determining the truth and obtaining justice.

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APPENDIX L: Appalachian Children's Center

MISSION/GOALS

The mission of the Appalachian Children's Center, Inc. is to advocate for the safety of all children and to reduce the trauma of child abuse victims and their families by facilitating a multidisciplinary team approach to prevention, intervention, and treatment of child abuse.

SERVICE DESCRIPTIONS

The Appalachian Children's Center (ACC) provides intervention, treatment and prevention services to children, their families, and to the community. *Services are available and accessible to all CAC clients regardless of ability to pay: (Please see procedural sections for more detail)*

A. Intervention:

1. Forensic Interviews

The center assists the investigative and protective efforts of law enforcement and child protective services by providing digitally recorded forensic interviews. Forensic Interviews are free to families and children. Forensic Interviews are conducted at the ACC, by specially trained staff, for children ages 3-17 who have disclosed maltreatment or abuse or there are allegations of maltreatment or abuse. The primary service area for the ACC is the Appalachian Judicial District, which includes the counties of Fannin, Gilmer, and Pickens. The ACC aids other counties as requested and where space is available. Secondary service areas are counties surrounding this judicial district. Additionally, the ACC works collaboratively with other CACs to aid when needed.

2. Extended Forensic Interviews (EFI)

When necessary, extended forensic interviews are conducted. This forensic interview process is extended over 2-8 sessions. Possible reasons for EFIs are the age of the child, limited verbal skills, disabilities, or numerous incidents of abuse that could be overwhelming for the child to talk about in one session.

3. Crisis Intervention

Crisis intervention at the ACC focuses on acute, critical situations (such as depressive episodes or attempted suicides) which fall within the scope of the ACC with the aim of restoring the person to the level of functioning before the crisis. This is, generally, a one-time intervention that results in referrals to the appropriate agency or program.

4. Multidisciplinary Team Facilitation

Agencies involved in the investigation, prosecution, and treatment of maltreatment and neglect in the Appalachian Judicial District agree that a

team approach is the best approach to dealing with the issue. The ACC facilitates monthly MDT meetings which bring together representatives from law enforcement, child protective services, the district attorney's office, and medical and therapy providers to ensure that agency decision-making for children is fully informed of every aspect of the child's case. The ACC prepares and distributes an agenda before the meeting. The agenda includes a list of new and active cases, as well as cases awaiting prosecution. The MDT staffs all cases through completion of case.

B. Clinical Services

1. Treatment

Individual, group and family therapy are provided on-site to children, siblings, and NOC (non-offending caregivers). Primary service areas are Fannin, Gilmer, or Pickens County. Secondary service areas are those outside the Appalachian Judicial District but who require the services of the ACC and fall within the scope of services for this center. Treatment providers are licensed in the State of Georgia. They are also trained in evidenced-based treatment approaches, including TF-CBT, AF-CBT, Theraplay, and EMDR, as well as other interventions for children and families who have experienced trauma.

2. Support

The ACC provides therapeutic support and education to non-offending parents, siblings, and other family members, including non-offending caregiver support group, family assessment, parenting education and referral for needed resources.

Education is provided regarding investigative and legal processes, which empowers families and facilitates cooperation with the "system."

3. Trauma Assessment

The ACC provides trauma assessments as part of the clinical services program. The ACC believes that formal trauma assessments are necessary to assess the impact of trauma and determine the best treatment options available effectively, accurately, and ethically.

4. Research

The Child Advocacy Centers of Georgia (CACGA) in which ACC is a member, is committed to providing quality services which meet the needs of the children and agencies we serve. We are also committed to furthering understanding of the process and impact of maltreatment and neglect and the most effective ways of intervening and treating child victims. Toward this end, we are committed to best practices, including continually developing effective program evaluation tools to make sure we provide the highest quality services. We are also engaged in research partnerships with local universities and with the state and national networks of children's advocacy centers. Client confidentiality is always strictly protected. Data

utilized in research endeavors is reported in group form, and not associated with any identifying information.

C. Prevention

1. Training

1) Workshops and In-services: Training is offered to the MDT, civic groups and community on specific and general topics including education about the counties' child abuse protocols, reporting requirements, center services, and the impact of sexual abuse. Advanced training is also offered to agency partners (e.g., law enforcement, DFCS, DA, school social workers, CASA) and includes topics such as child development and the dynamics of sexual abuse. Fees may apply for training; rates are determined by the Clinical Director, in cooperation with the Board of Directors.

2) Internships: Graduate and Undergraduate students may apply for internship experiences at ACC. Students are supervised by appropriate senior clinical staff (as required by their respective programs).

2. Outreach and Advocacy

Children, Families, and the community learn about the ACC in various manners: from police, the Departments of Family and Children's Services, juvenile courts, the District Attorney's offices, public mental health services, psychotherapists, physicians, the, hospitals, schools, and churches. ACC staff persons also increased awareness of center services by participating in local conferences and public service "fairs," and by providing in-services to child and family-serving organizations. ACC is strongly committed to outreach toward underserved minority populations and is proactive in seeking community partnerships with organizations with a minority focus.

Forensic Interview Intake Procedures:

Referral sources: Forensic interviews are conducted by specially trained center staff at the request of DFCS, law enforcement, the District Attorney's offices, or in certain cases, the courts (though these cases will always be coordinated with the appropriate agency). The staff member that completes a Forensic Interview will not provide therapy services for that same individual.

Forensic interviews are provided for the investigation of incidents or alleged incidents of abuse and/or neglect. The primary services area is the Appalachian Judicial District, which includes Fannin, Gilmer, and Pickens counties. Secondary service areas include surrounding counties.

In certain cases, the ACC will provide requested service to another county or district. The center may conduct a complimentary interview for another county and/or state if the center and/or interviewer schedule permits and, if, the request is made by

appropriate agency personnel. A complimentary interview will require appropriate coordination with local law enforcement and/or DFCS agencies.

Forensic interviews are conducted for children who are alleged to be victims or witnesses of maltreatment and/or neglect, including sexual abuse, physical abuse, or witnesses to domestic violence, homicide/suicide and/or any other crime which the child may have witnessed or experienced.

Children interviewed at ACC are between the ages of 3 and 17. Services provided to children under 4 are at the discretion of the interviewer with the input of the Clinical and/or Executive Director. In exercising this discretion, determination will be made if the child under 4 is sufficiently developed cognitively and verbally to participate in an interview. The determining assessment information will be shared with the referring agencies and ACC staff. Therefore, a child may not be interviewed if it is the interviewer's evaluation that the child's delays will make it impossible to conduct a reliable interview.

Additionally, ACC staff may assist investigators as needed in conducting the non-offending parent interview, for children under 4, which may be augmented by supplemental behavioral assessment tools. Cases will be reviewed in MDT to ensure best practices for the child. Please see MDT facilitation for further details.

Special Populations:

Children under 3: children under 3 will not be interviewed unless special circumstances warrant an exception. Forensic Interview Staff, along with the Executive Director and Clinical Director, will discuss exceptions and decide on children 3 years of age and under. Center staff may assist investigators as needed in conducting the non-offending caregiver interview, which may be augmented by supplemental behavioral assessment tools.

The center will also facilitate a case review of cases involving any child who has allegedly been sexually or physically abused or neglected, whether the child was interviewed at the ACC. Please see MDT facilitation for further details.

Triage of referrals:

Requests for interviews should be directed to the center staff. A staff member will schedule the interview, obtain the referral forms, coordinating the interview with the appropriate referral and investigating agencies (DFCS/LE).

The ACC will not do forensic interviews without, at least, the referring agency at the interview. The following is used to determine scheduling:

- Abuse allegedly happening within 24-48 hours of report will be interviewed with 24-72 hours of referral to ACC
- Abuse allegedly happening within 1-2 weeks of report will be interviewed within 1 week of referral to ACC
- Abuse allegedly happened within the past year will be interviewed at the next available appointment time.

Extended Forensic Interviews (EFI) Referrals

Referral Sources: EFI's are conducted at the request of law enforcement, DFCS, the District Attorney's offices, or (in certain cases) the courts. Partners agree to the following:

- 1) Keep the investigation open during the EFI,
- 2) Arrange for the protection of the child during the EFI,
- 3) Ensure that the child has transportation throughout the course of the EFI, and
- 4) Remain in contact with the Interviewer regarding emerging disclosures and other relevant information.

An extended forensic interview (EFI) is 2-6 sessions where the forensic interview is extended through the sessions. The interviewer has obtained specialized training in forensic interviewing and extended forensic interviewing. The goal of the EFI is to obtain detailed information regarding the initial allegation of abuse and/or to determine if the child has been exposed to any other form of child abuse. All EFI's are recorded. Children may be referred for an EFI for any of the following reasons:

- The child did not disclose abuse to investigators but allegedly disclosed to another **person**.
- Medical evidence is strongly consistent with abuse and child's disclosure (or lack thereof) is inconsistent with the medical **evidence**.
- The child exhibits sexualized behaviors strongly suggestive of **abuse**.
- Decision-making regarding protection of the child cannot be made based upon initial results of the first interview.

Referrals should be initiated by the investigator or DFCS case manager based upon consultation with the Forensic Interviewer regarding the initial interview results. If Interviewer is not trained in EFI's, interview will be **referred** the case to staff member trained in EFI. EFI's will be scheduled based on acuity of case and interviewer's schedule. That person will schedule the extended sessions and log the request in the case-tracking database.

Clinical Services Intake Procedures

Referral Sources: Requests for therapy can be made directly by the victim and/or their family members, by DFCS in cases in which DFCS is the child's legal guardian, LE or any other partnering agency. Guardian consent must be obtained before services can be provided. If DFCS or the court is requiring a family to receive treatment, they may call to inform ACC of this mandate, but it is still the responsibility of the caregiver to initiate treatment.

Appropriate Cases: Therapy services are offered to children and their families who are dealing with the trauma of victimization by maltreatment and/or neglect, including sexual abuse, physical abuse or other child trauma, or any case that falls within the scope of the mission of the agency. If child is also being seen for an FI or EFI, clinical services will not begin until after the conclusion of the forensic interview or EFI.

Individual, group and/or family therapy may be offered to children aged 3 -17. If the child is too young or delayed **benefitting** from individual services, therapists may provide brief family therapy focused on management of a child's behaviors, assessment only services, safety planning, or other services that address issues related to the abuse identified by non-offending family members (e.g., anger, disbelief, grief, loss, etc.).

Initial Appointment Failure:

Forensic Interview appointments: Clients who fail to show for the forensic interview will be contacted by either the interviewer or the referring agency. The client will be given 2 additional attempts to reschedule the case. Upon the 3rd incident of failure to show for the interview, the referring agency will be **contacted**, and case will be closed.

Clinical appointments: Clients who fail to keep 2 scheduled appointments will be contacted by phone and/or mail asking for contact within 7 days to reschedule. Clients who do not respond to the letter, or who fail to attend a 3rd scheduled appointment will have their cases closed as "no services provided" (NSP). The assigned therapist should note in the case tracking program the reason for NSP. Should these clients initiate services again, they will be required to re-start the intake process and assume a new position on the waiting list, if applicable. If the case was referred by MDT or DFCS, the case will be **referred** to that agency upon closure.

FORENSIC INTERVIEW PROCEDURES:

General Procedures (please see Forensic Interview Protocols and Procedures for additional details)

Persons alleged to be perpetrators of abuse will not knowingly be allowed to accompany the child to the center.

The forensic interviewer will be a different person than the therapist (if child/family/NOC is referred for clinical services). The interviewer and therapist will maintain as much separation as possible until case is adjudicated.

Typically, only one digitally recorded interview will be conducted with a child. Exceptions include new allegations of abuse or additional information that may need to be captured by another interview.

To ensure that all relevant information is obtained in the initial interview, all team members involved in the initial investigation should be present at the ACC during the interview. The

ACC will not conduct the interview if the referring party is not present. Therefore, individuals with investigative responsibilities should coordinate the interview when all parties can attend the interview.

All forensic interviews of children conducted at ACC will be recorded. The forensic interviews will be recorded on the ACC's secure recording system. After the interview, the interviewer will transfer the forensic interview files to a separate system for storage. The interviewer will then make a DVD copy of the interview which law enforcement will retain as forensic evidence. Please refer to section entitled "Release of client-related information" for further information regarding maintenance of forensic records.

It is preferable that all children be seen at the ACC for their interview to facilitate a multidisciplinary response which, in addition to the interview, may include trauma assessment and crisis intervention by advocacy center clinical staff.

Only individuals trained in forensic interviewing (under a nationally recognized forensic interview protocol) should conduct the interview with the child.

- All individuals (victims, siblings, witnesses) should be interviewed separately. Non-offending caregivers/Parents are not allowed to witness the interviews.
- The ACC staff member conducting the interview is responsible for ensuring that the interview is being properly recorded.
- All children will be informed of the video recording of the interview unless the team decides that it is in the child's best interest not to do so.

Medical referrals (FME): ACC believes strongly in the importance of utilizing medical professional with child abuse expertise for children's forensic medical exams. The purposes of a specialized medical evaluation in suspected child abuse include:

- Help ensure the health, safety, and well-being of the child.
- Diagnose, document, and address medical conditions resulting from abuse.
- Differentiate medical findings that are indicative of abuse from those which are explained by other medical conditions.
- Diagnose, document, and address medical conditions unrelated to abuse.
- Assess the child for any developmental, emotional, or behavioral problems needing further evaluation and treatment and make referrals as necessary; and
- Reassure and educate the child and family.

Referrals will be made to the soonest available specialized medical provider and in closest proximity to the child/family, to minimize travel and increase the chances of the exam being performed as soon as possible.

Medical Providers who provide specialized forensic medical evaluation are required to obtain training in child abuse, child abuse medical evaluation. The ACC will provide opportunities for participation in ongoing training and peer review and pass on opportunities that come up in the state or surrounding states. State educational requirements for training and quality

improvement are shared and encouraged.

- Medical intervention is needed to assure the health and safety of the child.
- The alleged assault may have occurred within the previous 72 hours (or other state-mandated time interval) and the transfer of trace evidence may have occurred which will be collected for later forensic analysis.
- The need for emergency contraception.
- The need for post-exposure prophylaxis for STI (sexually transmitted infections) including HIV.
- The child complains of pain in the genital or anal area.
- There is evidence or complaint of anogenital bleeding or injury.
- The child is experiencing significant behavioral or emotional problems, and/or.
- The child needs evaluation for possible suicidal ideation/plan.

Coordination with the MDT is important both in reducing duplicative interviewing and utilizing information from the specialized medical evaluation to assure appropriate follow-up treatment and referrals. Medical diagnosis and treatment of child abuse includes obtaining a medical history. Information needs to be gathered from the parent or other caretakers as well as from the child regarding past medical history and signs or symptoms that may be relevant to the medical assessment. Information is shared with team members (as appropriate and within confidential bounds) to prevent duplication of interviewing and history taking.

The ACC and MDT believe that victims of acute abuse/assault should be examined as quickly as possible after disclosure of abuse.

If child presents in emergency room or for specialized medical evaluation prior to being interviewed at the Appalachian Children's Center, Medical Personnel should respond to suspected abuse and neglect cases as follows: (this follows the CAP in each county within the Appalachian Judicial District):

- All child abuse or suspected child abuse and/or neglect cases should be referred immediately to law enforcement and/or DFCS.
- All child abuse or suspected child abuse and/or neglect cases should be referred immediately to medical facilities and/or medical personnel trained in specialized medical evaluation.
- All Children between the ages of 3 and 17 will be referred to the Appalachian Children's Center for a forensic interview prior to or at the completion of the medical evaluation. This should be coordinated with law enforcement and/or DFCS.

Client Rights

Privilege and Confidentiality

Privilege: Privilege is a legal term, relating to release of records to the court. According to Georgia law (O.C.G.A. § 24-9-21; O.C.G.A. § 43-39-16) communications between clients and

their licensed therapists are privileged, in that, unless the client waives the privilege, the therapist cannot be compelled to reveal those communications in response to a subpoena or be compelled to testify about the communications in court. Privilege does not apply to the entire record, only to communications between the client and the licensed therapist (psychologist, licensed clinical social worker, licensed professional counselor, licensed marriage, and family therapist). Therefore, unless extended family members are considered clients in family therapy, communications between them and the therapist are not privileged. Additionally, communication between the therapist and other individuals (e.g., teachers) is not privileged.

Privilege only applies if the client voluntarily sought treatment and is not applicable if the clients were court-ordered to treatment. *See Wilson v. Bonner* 166 Ga. App. 9, 303 S.E. 2d 134 (1983).

A criminal defendant in a child molestation case is entitled to have the trial court conduct an *in-camera* inspection of the child's record to determine if there are any portions which constitute material information that should be released to the defense. *Salley v. State*, 199 Ga. App. 358, 405 S.E.2d 260 (1991).

Communications with a non-licensed clinician, even in a therapeutic context, are not privileged, and clients should be informed that the therapist may be compelled to testify in court regarding their sessions.

Confidentiality: Confidentiality in the context of services at ACC refers to: 1) the privacy of communications between clients and their therapists, and 2) confidentiality of records shared during therapy, forensic interviews, or evaluations.

Therapeutic: Without a specific authorization for the release of information from the client and/or their legal guardian, information shared in the context of therapy is kept strictly confidential. A breach of the confidentiality agreement may be made in circumstances in which the therapist feels that the client is a danger to him/herself or others, or if the therapist becomes aware of child abuse. Please refer to the section entitled "Child Abuse Reporting" for further detail regarding the reporting mandate.

Information obtained in therapy is not, as a matter of course, shared in MDT meetings, unless it involves new allegations of abuse. If a therapist feels that the child has disclosed additional information relevant to the current investigation or prosecution, or if a DA questions the child's ability to testify and requests therapist input, therapists will obtain consent from the legal guardian to communicate this information. Mandated reporting is required of all staff at the ACC.

Records obtained regarding a child's previous treatment or evaluation in another agency or facility is considered the confidential property of the original record holder and is not re-released by ACC under any circumstances.

Clients' rights to confidentiality and privacy extend to the ACC workplace. Clinicians should

not discuss confidential information in any setting unless privacy can be ensured. While clinicians may seek peer or supervisor consultation on cases as needed, these conversations should occur in a professional context. Confidential information about clients should not be shared outside the clinical team, should not be discussed in ACC hallways, or waiting rooms, and should not be discussed in public places (e.g., restaurants, etc.) where confidentiality cannot be ensured.

Forensic:

O.C.G.A. 49-5-41 includes a paragraph stating that child advocacy centers which are certified by the county protocol committee "as participating in the Georgia Network of Children's Advocacy Centers or similar accreditation organization" are among those agencies allowed to have "reasonable access to such records concerning reports of child abuse" (despite Code Section 49-5-40 which protects the general confidentiality of those records).

The bill further states that CACs are subject to penalties for "authorizing or permitting unauthorized access to or use of such records." As such, all information shared by the MDT in the context of investigating allegations of sexual abuse shall remain confidential.

Records obtained regarding a child's previous treatment or evaluation in another agency or facility are considered the confidential property of the original record holder and may be shared in MDT but are not re-released by ACC under any circumstances.

O.C.G.A. 49-5-41 provides further protections for the forensic materials, including how records are subpoenaed.

Cultural Sensitivity

The ACC is committed to honoring the diversity of its client population. The ACC has a cultural competency plan that details commitment to training, recruiting, and service provision to diverse clients that need the agency services. The services are provided free of charge to the clients.

It is the policy of the Appalachian Children's Center, Inc. (ACC) to serve all individuals who are eligible for its programs without regard to race, national origin, color, religion, sex, sexual orientation, gender identity, disability (physical or mental), age, status as a parent, or genetic information. When needed the ACC will provide accommodations to help the clients/guardians with the services.

Provisions for Limited English Proficiency (LEP) and Hearing-Impaired clients: The ACC ensures both oral and written interpretation services are provided to clients when needed. This is provided by the following manner:

Oral Translation may be provided by one of several options; Contract Services to offer translation or Telephonic interpretation services.

Written Translation may be provided in addition to the oral translation. Written translation forms may be regarding confidentiality, release of information, rights, and other areas that

need approval.

Forensic interviews: The referring agency is required to provide services of translation or interpretation for LEP (limited English proficiency) or Hearing-Impaired clients. The ACC does not allow children to be the interpreters for the non-offending care givers/parents of child being interviewed. When necessary, ACC will collaborate with investigators in the coordination of translation services.

Clinical services: Clients will only be assigned to therapists who can adequately communicate with them. If ACC does not have an appropriate clinician available, every effort will be made to facilitate an appropriate referral in the community. In situations involving an English-speaking child and a non-English speaking caregiver, ACC may accept the child as a client with the caregiver's consent under certain circumstances. Sessions conducted with the parent will include provisions for the LEP parent/guardian.

Multidisciplinary Team (MDT) Facilitation

Mission of the Multidisciplinary Team

A formal mission statement for the ACC MDT has not been formulated by its members. In general, however, team members agree that the purpose of these teams is to enhance interagency response to child abuse and neglect, and to share information, resources, expertise, and accountability.

Role of Multidisciplinary Team

- The role of the MDT is to review cases of maltreatment and neglect, including sexual abuse, physical abuse, neglect and/or witness of domestic violence.
- The MDT reviews these cases at a regularly scheduled meeting during the investigative process.
- The purpose of the MDT is to facilitate the exchange of information with the goal being a coordinated multi-agency response to the investigation, prosecution, treatment, and management of abuse cases which minimizes further trauma to the child.
- While decision-making within the individual agencies may be informed by the views of the team, each agency maintains ultimate authority for decisions appropriate to its role in the community.
- As the ACC maintains clinical staff, those staff will represent the mental health role as well as the ACC role on the MDT. The role of the mental health representative in MDT is to provide input and consultation to the team regarding the mental health needs of the child as well as to educate the team regarding the mental health and treatment related aspects of child abuse and neglect.

a. Core Members

- Law enforcement – criminal investigation
- Department of Family and Children Service
- Office of the District Attorney – prosecution
- Department of Victim Services – victim rights, coordination of services
- Medical
- Appalachian Children's Center
- Mental Health

b. Other member may include CASA, Children's therapists, School Personnel, Probation officers and/or others as necessary.

c. Agenda

- 1) MDT members may expect a case review agenda in advance of each meeting.
- 2) The ACC prepares and distributes an agenda before the meeting. The agenda includes a list of new and active cases, as well as cases awaiting prosecution. The MDT staffs all cases through completion of case.
 - New cases are FI's completed within the previous month,
 - Active cases are those still in the investigation stage,
 - Older/other waiting for trial will be included for updates.
 - Agendas will be emailed to MDT in advance of each meeting.
 - Team members are expected to RSVP if they are not able to attend.
 - All cases seen by ACC involving both DFCS and LE will be scheduled for review. Additionally, cases that are in active investigation will be reviewed.
 - Those cases waiting for prosecution will be left on the agenda until final resolution of case.
 - The center will also facilitate a case review of cases involving any child who has allegedly been sexually or physically abused or neglected, whether the child was interviewed at the ACC. Any MDT member may request for a case to be added to the agenda.
- 3) MDT Meeting Dates/Times:
MDT will meet monthly to review cases for review. Meeting dates and times will be established annually and distributed by the end of the previous year.

d. Case Review Procedures

- 1) The MDT meeting will be facilitated by an assigned ACC staff member.
- 2) All MDT partner agencies are expected to provide their specific case information and disposition at the MDT meeting.
- 3) The intern or (staff member assigned) will document MDT notes or status updates in MDTIS (data management system) including case progress to date and action items needed.
- 4) Action items will be designated to individual team members accountable for progress within a specified time frame.
- 5) Team recommendations will be communicated to absent team members via

- phone and/or email following the meeting.
- 6) If a case is not able to be staffed because of absent team members, it will be put on the agenda for the following month.
 - 7) Additionally, an intern/volunteer acting as case manager will follow-up within the week following MDT with the missing team member for case status.
 - 8) If two successive attendance failures by a member prevent the staffing of a case, the team facilitator will follow-up with the absent member's supervisor to ensure communication regarding the case.
 - 9) In the case of medical evaluation, findings will be reviewed at the meeting following the evaluation. In the event the medical MDT member cannot attend, that member will be on conference call, or minimally, a copy of the findings will be reviewed prior with the medical specialist then presented to the team at the meeting.

e. Confidentiality

1. Team members agree to maintain the confidentiality of information shared within the meeting, and not to divulge case-related information to anyone not directly involved in the investigation, case management or treatment of the child.
2. At each meeting, Team members sign an attendance sheet, which incorporates a confidentiality agreement.
3. Unless a client has specifically authorized a therapist to share information with MDT partners, details regarding the child and family's therapy are confidential. If the family has been court-ordered into treatment, GA Statutes and Court Orders will dictate who receives information.

f. Dispute Resolution

1. If a team member fails to operate within the parameters of the county child abuse protocol or fails to follow through with the investigation of the case or the protection of the child, the appropriate team response is to initially seek resolution with the individual, and then through the individual's agency chain of command.
2. If the issue cannot be resolved in that way, or if an agency consistently operates outside the child abuse protocols, the issue should be brought to the Child Abuse Protocol Committee within the appropriate county.

Emergency Procedures

1. After Hours/Weekends

- a. The ACC provide services when needed. Center staff can be reached 24-7 via cell phone. All appropriate agencies, including LE and DFCS has director's cell phone number, as well as clinical director's cell and forensic interview staff cell numbers.
- b. During the intake process, clients should be informed that in the case of a life-threatening emergency, they should call 911.

2. Clinical Emergencies on site

- a. ALL staff should immediately contact 911 in the case of an emergency and/or threatening situation.
- b. In the case of an urgent clinical need, staff should, also, contact the Clinical Director and/or Executive Director.

3. Client endangering self:

- a. Clinicians should assess the client for suicidal/homicidal ideation and/or runaway risk, considering the extent of the ideation, plans, past attempts, and family history.
- b. If client is not in immediate danger to self or others, clinician will note that in documentation and follow appropriate clinical modalities for ongoing therapy,
- c. Clinicians should process with client alternative solutions and sources of support.
- d. Clinicians should inform the child's parents of the clinician's concern and assess their belief and ability to monitor the child.
- e. If child is reporting homicidal ideation, clinician will follow the appropriate reporting procedures (Tarasoff Act), including informing LE, DFCS and the person in danger.
- f. If client is in immediate danger to self, appropriate mandating reporting will be followed, as well as emergency hospitalization if necessary.

4. Emergency Psychiatric Hospitalization:

- a. Contact the Clinical Director or Executive Director immediately.
- b. Children should be sent to the nearest ER for evaluation and referral to the nearest inpatient facility.
- c. Licensed psychologists and LCSWs are legally authorized to sign Form 1013 – Involuntary Hospitalization; the signer should have interviewed the child personally to determine risk. The Sheriff's dept. will need a copy for the transport, as will representatives from a hospital providing transportation.

A legal guardian should accompany the child. If the legal guardian is unwilling or unable to accompany the child, DFCS or LE may take protective custody and accompany the child to the evaluation.

Child reporting endangerment by others:

- Please refer to following section on child abuse reporting.

8. Child Abuse Reporting

1. Legal Mandate

- a. According to GA Code Section 19-7-5, professional counselors, therapists and interns are among those mandated to report suspected abuse. A report should be made if the person has "reasonable cause" to believe that a child under 18 has been abused by a parent or caretaker, or sexually abused by a juvenile who is significantly older than the victim or in a position of power and control. "Reasonable cause" does not mean certainty, and it is not the clinician's responsibility to investigate. Reasonable cause refers to suspicion based upon circumstances strong enough to warrant a reasonable person to believe something is true.

- b. Clinicians at ACC are expected to be familiar with child abuse statutes

and DFCS definitions of abuse and neglect, in keeping with the MDT approach.

2. Emergency Response

- a. If a child reports additional abuse in a therapy session:
- b. Assess the child's safety in returning home following the disclosure and assess need for immediate medical attention.
- c. If the alleged perpetrator accompanied the child to the session, contact DFCS and 911 to collaborate on a plan for protection and interviewing of the child and interviewing of the alleged perpetrator. Call a detective known to the center from the child's home county for support and assistance.
- d. If the alleged perpetrator is a family member living in the home, contact DFCS and LE prior to informing the parent to collaborate regarding protection of the child.
- e. If the alleged perpetrator is not on site, nor in the child's home, assess the child's comfort in telling the parent prior to the DFCS report, so that the parent may be informed of the reporting mandate, prior to its occurrence. The family should remain on-site until a team plan regarding protection and interviewing of the child is in place.

9. Release of Client-Related Information

Legal Guidelines

To ensure proper handling of all legal documents, all requests for ACC documents including forensic interview DVDs and witness subpoenas, will be directed to the Executive Director. In the absence of the Executive Director the Clinical Director will handle the request. Other employees who receive such requests will make the Executive Director or Clinical Director aware of these requests by close of business of the day of the request.

All written requests for ACC documents and witness subpoenas will be kept in a secure location and a marked file. Each request will be documented. The marked Follow up actions will be noted.

- The Executive Director is considered the official "custodians" of records at ACC. In the event the ED is not available then the request should be directed to Clinical Director. Any question regarding the release of information should be directed to one of those individuals.
- All subpoenas require a response, but the response is not always to release the information requested. In general, ACC's response should be informed by the law regarding confidentiality of child abuse cases (O.C.G.A. §49-5-40; 49-5-41). The following are general guidelines for various situations:

a. By Parental Authorization to Third Parties

- Forensic Cases It is within the law for ACC to permit access to forensic records to "any agency or person having the legal custody, responsibility, or authorization to care for, treat, or supervise the child who is the subject of a report or record [O.C.G.A. § 49-5-41 (c, 4)].
 - This can include CASA, GAL, and other partner agencies that work with the child. Any outside request should follow the O.C.G.A. § 49-5-41 statute regarding release of forensic materials.
 - It is advisable that members of the MDT familiar with the case be consulted to address possible access.
 - The child's best interests take consideration above all other concerns.
- Clinical Cases: With written legal guardian consent, a child's therapy record may be forwarded to a third party (i.e., therapist, physician, etc.), when needed for continuity of care and/or treatment-related decisions. It is appropriate to query regarding the intended use of the information, and, in consultation with the guardian, provide only what is necessary (e.g., intake and discharge summaries). If the child's record is being requested for any type of legal proceeding, a court-order is needed in addition to the legal guardian's consent. If a parent waives their privilege for a record to be shared in court, it is advisable that the therapist review the record in its entirety with the legal guardian prior to its release.

b. In Response to Subpoena

- i. Forensic Cases - A District Attorney or Assistant District Attorney of any judicial circuit in the state may seek access to the record in connection with their official duty, without the necessity of a subpoena. Others have the right to access it as well in connection with their official duties; see O.C.G.A. § 49-5-41 for details. No other attorneys have the right to access the record by subpoena from ACC. They may obtain the record through by the proper channel as outlined in O.C.G.A. § 49-5-41.
- ii. In the event records are properly subpoenaed, each MDT partner that has or may have an interest in the formal or informal demand/request is notified.
- iii. Clinical Cases - Therapy records are not released without a court order or a signed waiver from a non-offending legal guardian.
- iv. Non-offending legal guardian will be notified in the event a formal or informal demand for mental health records is requested.
- v. For any requests and/or demands for either forensic interview materials or mental health records actions needed or required, the ACC will need minimally the date of request/demand, information requested, action in response and the outcome. If the requesting party is not a party in the GA Statute for sharing information, the proper release or court order will need to be obtained. Forensic Interviews are considered investigative materials. Therefore, access to those materials will need to be gained through proper parties, such as Law Enforcement, DFCS, and/or the District Attorney's Office.

For additional policies and procedures please contact ACC at 706-273-2225.

APPENDIX M: North Georgia Mountain Crisis Network

It is the legal obligation of all staff members to report situations of suspected child abuse and neglect. Abuse is defined as non-accidental injury, neglect, exploitation or sexual assault of a child under 18 years of age.

Mandatory reporters are required to report the facts and circumstances that led them to suspect that a child has been abused or neglected. They do not have the burden of providing proof that abuse or neglect has occurred.

Anyone working with children under 18 years of age who have reasonable cause to suspect child abuse or neglect should report it. However, certain professions are required by law to report suspected child abuse or neglect in Georgia [OCGA 19-7-5(c) (1)]. The majority of child abuse and neglect reports are made by mandated reporters, making them a first line of defense. The purpose of this law is to protect and prevent further abuse.

Georgia child abuse laws also require adults with regular access to children (such as teachers and doctors) to report any credible signs of abuse. These include teachers, doctors, nurses, social workers, and police officers. Failure to comply with mandatory reporting requirements is a misdemeanor in Georgia. Child abuse, which also includes neglect, sexual abuse, and exploitation, is considered a very serious crime in all states.

According to Georgia Child Protective Services, child abuse or neglect can occur in the following ways:

- Injury to a child (under 18) by a parent/guardian/caretaker that results in internal injuries, bruises, fractures, or scarring is considered physical abuse.
- Failure of the parent/guardian/caretaker to make sure child (under 18) is properly housed, clothed, fed, and supervised is considered neglect.
- Use of a child (under 18) by a parent or other adult for sexual gratification is considered sexual abuse.

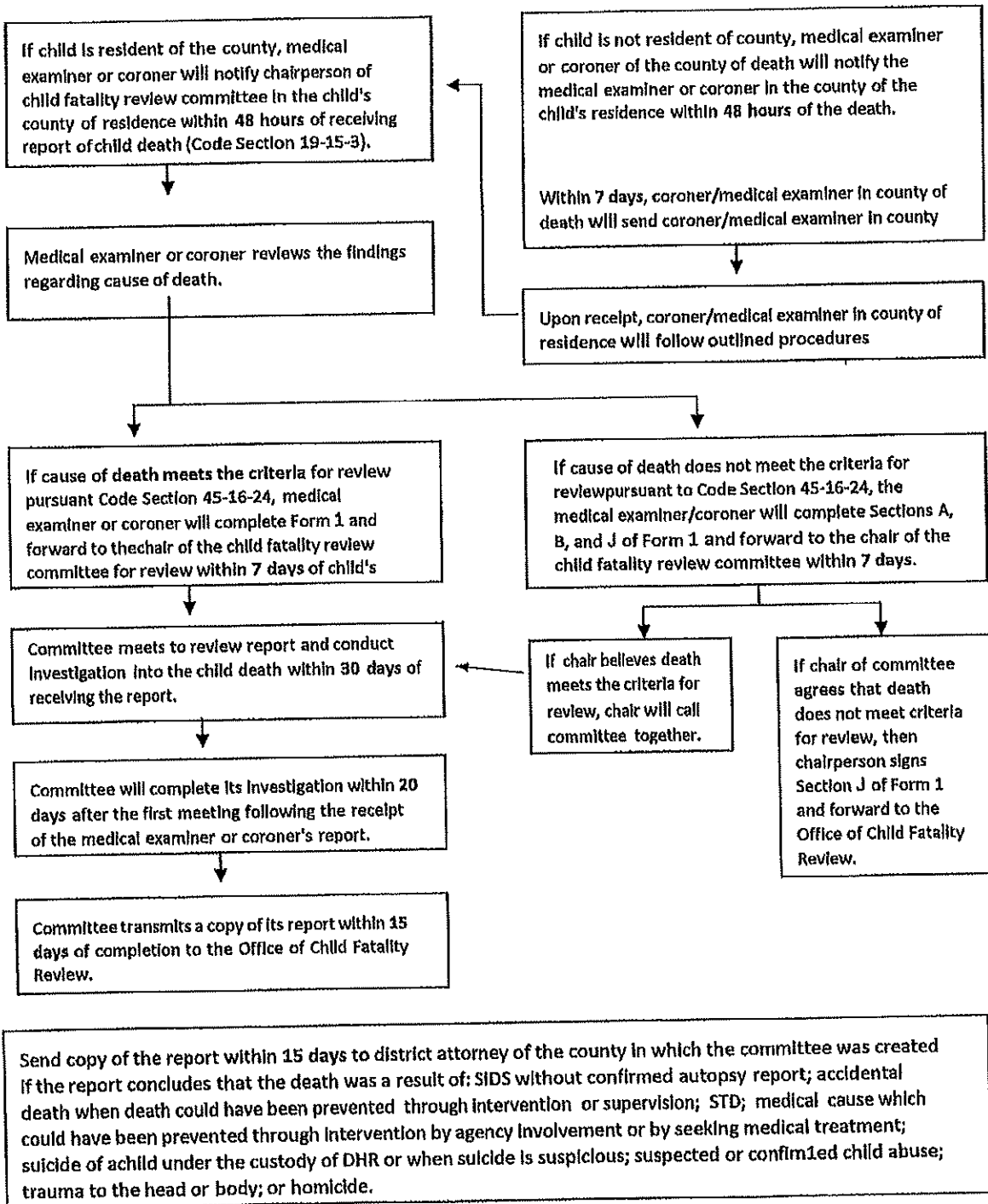
It is the policy of this agency to report all instances where it is believed that a child has suffered injury or where a threat of injury exists.

During the course of providing shelter and/or services to families where domestic violence is present, staff has the obligation to assess the situation to determine if a child has been injured or is at risk of injury. Abuse may be revealed in several ways. During the intake process or in the course of serving the family, past or present abuse of the child may be discovered. Finally, the parent may plan to take the child and return to the violent home or into another environment where it is believed the child will be injured or placed at risk. When a staff member believes that a child has been injured or is at risk of injury, the following procedure will be followed:

1. During business hours, allegations or suspicions of child abuse are reported to the Director, who then makes an online report and calls the Department of Family and Children Services (DFCS) and makes a verbal report of the events.
2. After business hours and on weekends and holidays, the staff member on duty reports suspicions or allegations of child abuse to the on-call supervisor. The on-call supervisor reports to the Director who makes an online report and calls DFCS and makes a verbal report.
3. In the absence of the Director, staff's immediate supervisor will make an online report of the suspicions or allegations that pose a threat to the child and then make a verbal call to report directly to DFCS. The Director will be notified of this action as soon as reasonably possible.
4. All reports of child abuse should be followed by printed documentation of the report.
5. In emergency situations law enforcement and/or EMS may be called to assist staff if in shelter intervention efforts are needed.

APPENDIX N: Child Fatality Review

Child Fatality Review Committee Timeframes and Responsibilities



APPENDIX O: Compassion Fatigue, Vicarious Trauma

Compassion Fatigue Toolkit

<https://ovc.ojp.gov/program/vtt/introduction>

Contact the Appalachian Children's Center for more information on compassion fatigue, vicarious trauma, secondary trauma and/or burnout. We can provide information, materials, resources and training on this topic.