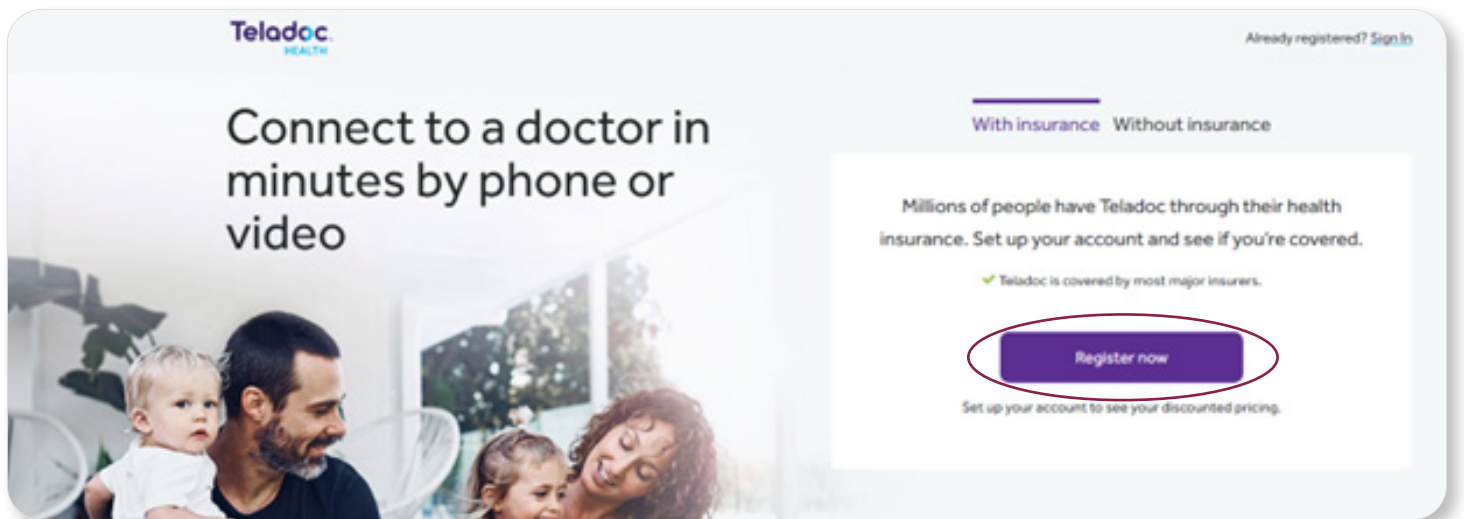




Set up your account online

It's quick and easy! Simply visit the Teladoc Health website at www.teladoc.com. If you have **not** registered your account, click the *Register now* button as shown circled as shown. If you have already registered your account, click the *Sign in* button as shown below. Then, just sign in with your username and password to be taken to your account. If you forget your username or password, don't worry! There are options to help you retrieve them. If you're unsure if you have an account set up online, just click *Register now*. That will help identify your account.



Teladoc HEALTH

Already registered? [Sign In](#)

With insurance Without insurance

Connect to a doctor in minutes by phone or video

Millions of people have Teladoc through their health insurance. Set up your account and see if you're covered.

✔ Teladoc is covered by most major insurers.

Register now

Set up your account to see your discounted pricing.

If you clicked the *Register now* button, you'll be taken to the page shown below. Please be sure the information you enter matches what's on your member ID card. For example, if your name is listed as Michael on your ID card, do **not** list the nickname 'Mike'.

Please note: Don't click the bottom circled section that reads, "I have a code from my employer, insurance or Teladoc Health." This will take you to an incorrect screen. Simply leave the box **unchecked**.

The screenshot shows the Teladoc Health registration page. At the top, there's a navigation bar with 'Teladoc HEALTH' and 'ENG'. Below it, a progress indicator shows 'Confirm Coverage' (active), 'Create Account', and 'Get Care'. The main heading is 'Tell us about you' with a sub-heading 'Enter your information just as it appears on your health insurance card or pay stub.' There are several required fields: First Name, Last Name, Email, Country (dropdown), ZIP code, Sex assigned at birth (dropdown), and birth date (Month, Day, Year). At the bottom, there is a checkbox labeled 'I received a Teladoc code from my employer or insurance company' which is circled in red. A 'Next' button is at the bottom.



Log in or create an account

Once you click *Next*, you should be registered in the system and are ready to sign up for Teladoc Health services. However, if you click *Next* and are taken to a screen that says *Sign in to your account*, you already have an existing Teladoc Health account—and if the account that is registered does not have (MRTN) following—you need to create a new account. In this case, click *create a new account* as shown below in two places. The first *create a new account* area is shown in the red box and the second at the bottom of the screen. Either link will take you to your account.

The screenshot shows the 'Sign in to your account' page. At the top, there's a heading 'Sign in to your account'. Below it, there's a red-bordered box containing a warning icon and the text 'Account already exists. Sign in to your existing Teladoc Health/ABC Public Schools. To add new or different coverage, Create a new account'. The 'Create a new account' link is circled in red. Below this, there are two input fields for 'Username' and 'Password'. A link for 'Forgot username or password?' is to the right. A large purple 'Sign in' button is below. Further down, there's a section 'Have a Livongo* account?' with a 'Sign in with Livongo' button. At the bottom, there's a light blue box with text about Teladoc and Livongo joining forces, and a 'Create a new account' link circled in red.

Once you click *Create a new account*, you will be taken to the We found a match! screen. **Please note:** You will always need to click the option that shows **(MRTN)** in the name of your plan. This stands for Meritain Health and is how you know you've selected the correct account.

We found a match!

These care options are available with your coverage.

ABC Company (MRTN)
• General Medical

Is this incorrect? [Add new coverage](#) or call us at [1-800-835-2362](tel:1-800-835-2362)

Next

Below is another example of a screen you might encounter. Always click the plan that says **(MRTN)**.

Confirm an existing account or create a new one

We'll verify the account you select with the contact information listed.

UNITEDHEALTHCARE

This coverage is also available at

ABC Company (MRTN)

Finish setting up this account - we'll walk you through the steps.

YOUR HEALTH PLAN

Finish setting up this account - we'll walk you through the steps.

CREATE A NEW ACCOUNT

Continue

Get started today!

Visit www.teladoc.com or call the number on the back of your ASBAIT member ID card.

