



ADDENDUM 1

Questions regarding IT23.17.02.1 Printers

1. In reference to Items 1-9I see the warranties are listed as followed:

Question: Are those the warranties you want us to apply with the printers selected?

Item 1 One-year, On-site Repair 24-hour / 7 day a week phone support

Item 2 One-year unit exchange warranty. Warranty and support options vary by product, country and local legal requirements.

Item 3 One-year unit exchange warranty. Warranty and support options vary by product, country and local legal requirements.

Item 4 One-year warranty. Warranty and support options vary by product, country and local legal requirements.

Item 5 One-year limited warranty

Item 6 One-year limited warranty

Item 7 One-year Bench/Depot Repair

Item 8 One-year limited hardware warranty, phone and Web support included.

Item 8.1 One-year limited hardware warranty

Item 9-year limited hardware warranty

A. These are the base warranties that come with the product. These are not additional warranties that would be added to the product. If search for the product on HP website, you will find that these are the base specifications for the devices. For example: <https://www.hp.com/us-en/shop/pdp/hp-color-laserjet-pro-m454dw>

2. In reference to Item 10-19, Those are the warranties you would like us to quote separately?

On page 15 line 3.10 My reasoning for asking is because this line item specifies a 3 year warranty of quality and performance as Items 1-9 request a 1 year warranty.

A. Items 10 -19 are additional warranties that can be added to the product. These warranties are to be provided as separate line item costs. The 3 year warranty does not apply to the items to this particular RFP since we are requesting warranties with different periods for the products.

3. The RFP states that you will accept bids for equivalent makes and models. To clarify, does this mean you will accept a bid for another brand if the specifications are equivalent?

A. Vendors may submit alternative equipment as long as the equipment is an equivalent make and model. It is the vendor's responsibility and obligation to provide documentation and other evidence that alternative equipment is functionally equivalent or better. Failure to show equal functionality may result in the disqualification of the bid. Please note on page 14 of the RFP that are additional points that can be earned in the evaluation of the bid for specified item (not equivalent), but that is only a small factor in the evaluation. Total cost of the product is the most heavily weighted evaluation item.