

QUESTIONS AND ANSWERS

2/16/24

Question:

1. How many copies and/or USB's are required for submission?

Answer:

The original bid, five (5) copies and a USB in pdf. format are to be submitted.

Question:

2. Please confirm responder can submit a proof of insurance coverage with response (and submit a completed Certificate of Coverage if awarded)

Answer:

The bidder shall provide, at the company's own expense, insurance as described below. **A copy of your current insurance document must be submitted with your proposal.** Successful bidder(s) shall provide a copy of a Certificate of Insurance naming the school board as an additional insured and must be sent to the Purchasing Department, Attention: Julie Morgan. The policies of insurance shall be delivered upon request within seven workdays after notification of award. Minimums included shall be:

- A. Worker's Compensation – per Alabama Statutes
- B. Comprehensive General Liability

Bodily Injury (including death) Property Damage and Personal Injury \$1,000,000 per person \$3,000,000 per occurrence.

Commercial Automobile liability insurance of \$1 million per person, \$3 million per occurrence.

Question:

3. Only 1 page of State of Alabama Vendor Disclosure Statement form is in the RFP, but not listed on the checklist page. Is this form required?

Answer:

Yes, the State of Alabama Vendor Disclosure Statement is required. Please see Addendum #4 that is on our website for the complete document.

Question:

1. Regarding the bid bond. Our surety is asking if a final bond will be required (if awarded)? And if so, are there any required bond forms?

Answer:

No final bond is required. Only the \$10,000.00 bid bond or cashier's check as stated in the bid specifications.

2/19/24

Question:

1. Are we able to provide our SIM cards into existing Cradle Point 1900s that are already installed into each bus? This would result in more of a plug-and-play installation as opposed to replacing all existing routers.

Answer:

Section 1 states that all buses are equipped with a Cradle Point device and an AT&T SIM Card. In Section 3, part 1, the vendor must provide a 5G SIM card with a monthly cellular internet data plan. Section 3, part 2 requests a new Cradle Point R1900 or equivalent Cellular router. We have supplied both pricing options for prospective respondents to RFP.

Question:

2. Will there be any static IP requirements? If so, we can provide.

Answer:

There are no specific IP requirements mentioned in the RFP. The specification variance sheet is provided for additional services or substitutions.

Question:

3. What camera system does the school district currently use in each bus? Are they hard-wired, or do they connect wirelessly?

Answer:

The Request for Proposal (RFP) does not specify any requirement for a camera system.

Question:

4. Is the camera system going to be maintained by the school district's IT department or a third party?

Answer:

The Request for Proposal (RFP) does not mention any requirement for a camera system.

Question:

5. Would the winning carrier be responsible for maintaining the existing Cradle Points in the event a replacement was needed?

Answer:

Section Four Support Expectations are Outlined in Section Four. The specification variance sheet has been provided for additional services or substitutions.

Question:

6. What network speed requirements is the school district requiring each device?

Answer:

The Request for Proposal (RFP) has specified the requirement for 5G service, which is mentioned in Section Three.

2/20/24

Question:

1. Are we able to have a breakdown and understand what credits Mobile County School District would expect so that we can provide an adequate answer?

"Time starts when the Customer contacts the vendor and identifies the problem. Credits for outages should be the following:"

Answer:

We are removing this line from the RFP. It is found in Section 4: Service Level Agreement; number 6.