



Each day the carline moves more quickly. Thanks to each of you for your cooperation. We have identified several things that slow down the carline. Please read them and make any adjustments that apply to you:

1. **PROBLEM: Parents announce themselves before they arrive at the school.**

When you announce, it gives you a place in the car line—but your car is actually not there. Therefore, when your car does arrive, it's out of line order. This causes confusion and delays the whole carline while we send a patrol to find your child in his/her classroom. **SOLUTION: Always ANNOUNCE YOURSELF after you pull in to the parking lot and take a place in line.**

2. **PROBLEM: The Pickup mode selected in the PikMyKid app is incorrect.** Your

child is a Walker, but the child's pickup mode is listed as carline. What happens? Your child's name appears on the teacher's screen for Carline, and the teacher sends your child to carline. You arrive at the Walker area, and your child is waiting in another location and has to be tracked down. **SOLUTION: Open your PikMyKid app and change your child's Mode of Pickup for that day. Changes can be made up to 2:30 pm.**

3. **PROBLEM: Parents picking up children from Champions before 3:40 join the**

car line. A parent who is coming to pick up a child from Champions before 3:40 takes a place in the Carline; gets to the front of the carline; parks; and goes in to sign the child out of Champions. **SOLUTION: If you have a child in Champions and you arrive between 3:00 pm and 3:45 pm, park in the parking lot; walk up to the white gate area; enter the cafeteria; sign your child out of Champions.**

4. **PROBLEM: A parent delegates pick up to another family member or friend, but doesn't ask that person to download the app so that they can Announce their arrival when they pull into the parking lot. OR the person who is delegated to pick up does not have a smart phone.**

- **SOLUTION #1:** Add the name and phone number of the person you are delegating to your PikMyKid profile. Help them download the app; show them how to use it; and give them your child's Pickup code. The code appears on your screen when you announce yourself and select a child for pick up. Select the name of **each child** you are picking up. If someone is staying after school for sports or another activity, do not select that child.
- **SOLUTION#2:** Give a car tag to anyone you delegate to pick up who does not have a smart phone. Each child will be bringing home a Car Tag with the child's school code and name on it. Put the tag in your window or show it to the staff member who gives you a place in the car line.