



Thursday, July 23, 2026

Attn: Andrew Donnelly
White Water, Inc.
253B Worcester Road
Charlton, MA 01507

Project ID: STERLING WATER
SDG ID: GCW55046
Sample ID#s: CW55046 - CW55047

This laboratory is in compliance with the NELAC requirements of procedures used except where indicated.

This report contains results for the parameters tested, under the sampling conditions described on the Chain Of Custody, as received by the laboratory. This report is incomplete unless all pages indicated in the pagination at the bottom of the page are included.

A scanned version of the COC form accompanies the analytical report and is an exact duplicate of the original.

The contents of this report cannot be discussed with anyone other than the client listed above without their written consent.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Phyllis Shiller".

Phyllis Shiller
Laboratory Director

NELAC - #NY11301
CT Lab Registration #PH-0618
MA Lab Registration #M-CT007
ME Lab Registration #CT-007
NH Lab Registration #213693-A,B

NJ Lab Registration #CT-003
NY Lab Registration #11301
PA Lab Registration #68-03530
RI Lab Registration #63
VT Lab Registration #VT11301



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102 Fax (860) 645-0823

Sample Id Cross Reference

July 23, 2026

SDG I.D.: GCW55046

Project ID: STERLING WATER

Client Id	Lab Id	Matrix	Col Date
WELL 2	CW55046	DRINKING WATER	07/22/26 10:45
WELL 3	CW55047	DRINKING WATER	07/22/26 11:00



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102

Analysis Report

July 23, 2026

FOR: Attn: Andrew Donnelly
White Water, Inc.
253B Worcester Road
Charlton, MA 01507

Sample Information

Matrix: DRINKING WATER
Location Code: WHITEWAT
Rush Request: Standard
P.O.#:

Custody Information

Collected by: RM
Received by: SW
Analyzed by: see "By" below

Date

07/22/26
07/22/26

Time

10:45
15:23

Laboratory Data

SDG ID: GCW55046
Phoenix ID: CW55046

Project ID: STERLING WATER
Client ID: WELL 2

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
Escherichia Coli	Absent	0	1	/100 mls		0		07/22/26 16:50	K/IH	SM9223B-04
Total Coliforms	Absent	0	1	/100 mls		0		07/22/26 16:50	K/IH	SM9223B-04
CT EDI Reporting	Completed							07/22/26		

RL/PQL=Reporting/Practical Quantitation Level DIL=Dilution (analysis required diluting to evaluate) ND=Not Detected
BRL=Below Reporting Level (less than the reporting level, the lowest amount the laboratory can detect and report.)
AL = Action Level MCL = Maximum Contaminant Level MCLG = Maximum Contaminant Level Goal

Comments:

Maximum Contaminant Level (MCL): 40 CFR Part 141 MCLs. The highest level of a contaminant that is allowed in drinking water. MCLs are enforceable standards.

If you are the client above and have any questions concerning this testing, please do not hesitate to contact Phoenix Client Services at ext.200. The contents of this report cannot be discussed with anyone other than the client listed above without their written consent.

Phyllis Shiller, Laboratory Director

July 23, 2026

Reviewed and Released by: Cassie Mosher



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102

Analysis Report

July 23, 2026

FOR: Attn: Andrew Donnelly
White Water, Inc.
253B Worcester Road
Charlton, MA 01507

Sample Information

Matrix: DRINKING WATER
Location Code: WHITEWAT
Rush Request: Standard
P.O.#:

Custody Information

Collected by: RM
Received by: SW
Analyzed by: see "By" below

Date

07/22/26
07/22/26

Time

11:00
15:23

Laboratory Data

SDG ID: GCW55046
Phoenix ID: CW55047

Project ID: STERLING WATER
Client ID: WELL 3

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
Escherichia Coli	Absent	0	1	/100 mls		0		07/22/26 18:55	IH/CN	SM9223B-04
Total Coliforms	Absent	0	1	/100 mls		0		07/22/26 18:55	IH/CN	SM9223B-04

RL/PQL=Reporting/Practical Quantitation Level DIL=Dilution (analysis required diluting to evaluate) ND=Not Detected
BRL=Below Reporting Level (less than the reporting level, the lowest amount the laboratory can detect and report.)
AL = Action Level MCL = Maximum Contaminant Level MCLG = Maximum Contaminant Level Goal

Comments:

Maximum Contaminant Level (MCL): 40 CFR Part 141 MCLs. The highest level of a contaminant that is allowed in drinking water. MCLs are enforceable standards.

If you are the client above and have any questions concerning this testing, please do not hesitate to contact Phoenix Client Services at ext.200. The contents of this report cannot be discussed with anyone other than the client listed above without their written consent.

Phyllis Shiller, Laboratory Director

July 23, 2026

Reviewed and Released by: Cassie Mosher

Thursday, July 23, 2026

Criteria: CT: DW

State: CT

Sample Criteria Exceedances Report
GCW55046 - WHITEWAT

SampNo	Acode	Phoenix Analyte	Criteria	Result	RL	Criteria	RL Criteria	Analysis Units
--------	-------	-----------------	----------	--------	----	----------	----------------	-------------------

*** No Data to Display ***

Phoenix Laboratories does not assume responsibility for the data contained in this exceedance report. It is provided as an additional tool to identify requested criteria exceedences. All efforts are made to ensure the accuracy of the data (obtained from appropriate agencies). A lack of exceedence information does not necessarily suggest conformance to the criteria. It is ultimately the site professional's responsibility to determine appropriate compliance.



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102 Fax (860) 645-0823



Analysis Comments

July 23, 2026

SDG I.D.: GCW55046

The following analysis comments are made regarding exceptions to criteria not already noted in the Analysis Report or QA/QC Report: None.



Tuesday, July 21, 2026

Attn: Andrew Donnelly
White Water, Inc.
253B Worcester Road
Charlton, MA 01507

Project ID: STERLING WATER SYSTEM
SDG ID: GCW52314
Sample ID#s: CW52314 - CW52315

This laboratory is in compliance with the NELAC requirements of procedures used except where indicated.

This report contains results for the parameters tested, under the sampling conditions described on the Chain Of Custody, as received by the laboratory. This report is incomplete unless all pages indicated in the pagination at the bottom of the page are included.

A scanned version of the COC form accompanies the analytical report and is an exact duplicate of the original.

The contents of this report cannot be discussed with anyone other than the client listed above without their written consent.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Phyllis Shiller".

Phyllis Shiller
Laboratory Director

NELAC - #NY11301
CT Lab Registration #PH-0618
MA Lab Registration #M-CT007
ME Lab Registration #CT-007
NH Lab Registration #213693-A,B

NJ Lab Registration #CT-003
NY Lab Registration #11301
PA Lab Registration #68-03530
RI Lab Registration #63
VT Lab Registration #VT11301



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102 Fax (860) 645-0823

Sample Id Cross Reference

July 21, 2026

SDG I.D.: GCW52314

Project ID: STERLING WATER SYSTEM

Client Id	Lab Id	Matrix	Col Date
POST OFFICE	CW52314	DRINKING WATER	07/20/26 11:20
WELL 1A	CW52315	DRINKING WATER	07/20/26 11:05



Environmental Laboratories, Inc.

587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102

Analysis Report

July 21, 2026

FOR: Attn: Andrew Donnelly
White Water, Inc.
253B Worcester Road
Charlton, MA 01507

Sample Information

Matrix: DRINKING WATER
Location Code: WHITEWAT
Rush Request: Standard
P.O.#:

Custody Information

Collected by: PHOENIX
Received by: B
Analyzed by: see "By" below

Date

07/20/26
07/20/26

Time

11:20
14:40

Laboratory Data

SDG ID: GCW52314
Phoenix ID: CW52314

Project ID: STERLING WATER SYSTEM
Client ID: POST OFFICE

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
Escherichia Coli	Absent	0	1	/100 mls		0		07/20/26 15:20	KS/IH	SM9223B-04
Total Coliforms	Absent	0	1	/100 mls		0		07/20/26 15:20	KS/IH	SM9223B-04
Color, Apparent	< 1	1	1	Color Units	15		15	07/20/26 21:20	KL1/J\$\$	SM2120B-21
Odor at Room Temperature	< 1	1	1	T.O.N.	2		3	07/20/26 21:19	KL1/J\$\$	SM2150B-97
pH	7.35	1.00	1	pH Units			6.5-8.5	07/20/26 21:19	KL1/J/KDESM4500-H B-11	
Turbidity	< 0.200	0.200	1	NTU	5		5	07/20/26 21:19	KL1/J/KDESM2130B-20	
Chlorine Residual	0.72	0.01	1	mg/L		4		07/20/26 11:20	*	SM4500Cl-G-00
CT EDI Reporting	Completed							07/20/26		

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
-----------	--------	------------	-----	-------	----	-----	------	-----------	----	-----------

RL/PQL=Reporting/Practical Quantitation Level DIL=Dilution (analysis required diluting to evaluate) ND=Not Detected
BRL=Below Reporting Level (less than the reporting level, the lowest amount the laboratory can detect and report.)
AL = Action Level MCL = Maximum Contaminant Level MCLG = Maximum Contaminant Level Goal

Comments:

Maximum Contaminant Level (MCL) (Lower of): 40 CFR Part 141 MCLs; 40 CFR Part 141 MRDLs. The highest level of a contaminant that is allowed in drinking water. MCLs are enforceable standards.

Action Level (AL): CT Public Health Code 19-13-B102.

Secondary DW Maximum Contaminant Level Goal (MCLG): (Lower of): 40 CFR Part 141 Monitoring; 40 CFR Part 143 Secondary Goals. The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are non-enforceable public health goals.

turn

The regulatory hold time for pH is immediately. This pH was performed in the laboratory and may be considered outside of hold-time.

Bacteria Analysis Comment: This sample was treated for chlorine at time of sample collection with sodium thiosulfate.

If you are the client above and have any questions concerning this testing, please do not hesitate to contact Phoenix Client Services at ext.200. The contents of this report cannot be discussed with anyone other than the client listed above without their written consent.



Phyllis Shiller, Laboratory Director

July 21, 2026

Reviewed and Released by: Cassie Mosher



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102

Analysis Report

July 21, 2026

FOR: Attn: Andrew Donnelly
White Water, Inc.
253B Worcester Road
Charlton, MA 01507

Sample Information

Matrix: DRINKING WATER
Location Code: WHITEWAT
Rush Request: Standard
P.O.#:

Custody Information

Collected by: PHOENIX
Received by: B
Analyzed by: see "By" below

Date

07/20/26
07/20/26

Time

11:05
14:40

Laboratory Data

SDG ID: GCW52314
Phoenix ID: CW52315

Project ID: STERLING WATER SYSTEM
Client ID: WELL 1A

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
Escherichia Coli	Absent	0	1	/100 mls		0		07/20/26 15:20	KS/IH	SM9223B-04
Total Coliforms	Absent	0	1	/100 mls		0		07/20/26 15:20	KS/IH	SM9223B-04
Chlorine Residual	ND	0.01	1	mg/L		4		07/20/26 11:05	*	SM4500Cl-G-00

RL/PQL=Reporting/Practical Quantitation Level DIL=Dilution (analysis required diluting to evaluate) ND=Not Detected
BRL=Below Reporting Level (less than the reporting level, the lowest amount the laboratory can detect and report.)
AL = Action Level MCL = Maximum Contaminant Level MCLG = Maximum Contaminant Level Goal

Comments:

Maximum Contaminant Level (MCL) (Lower of): 40 CFR Part 141 MCLs; 40 CFR Part 141 MRDLs. The highest level of a contaminant that is allowed in drinking water. MCLs are enforceable standards.

Bacteria Analysis Comment: This sample was treated for chlorine at time of sample collection with sodium thiosulfate.

If you are the client above and have any questions concerning this testing, please do not hesitate to contact Phoenix Client Services at ext.200.
The contents of this report cannot be discussed with anyone other than the client listed above without their written consent.

Phyllis Shiller, Laboratory Director

July 21, 2026

Reviewed and Released by: Cassie Mosher



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102

QA/QC Report

July 21, 2026

QA/QC Data

SDG I.D.: GCW52314

Parameter	Blank	Blk RL	Sample Result	Dup Result	Dup RPD	LCS %	LCSD %	LCS RPD	MS %	MSD %	MS RPD	% Rec Limits	% RPD Limits
QA/QC Batch 851768 (NTU), QC Sample No: CW52179 (CW52314)													
Turbidity	BRL	0.200	<0.200	<0.200	NC	98.0						85 - 115	20
QA/QC Batch 851762 (pH), QC Sample No: CW52318 (CW52314)													
pH			7.35	7.51	2.20	99.5						85 - 115	20

If there are any questions regarding this data, please call Phoenix Client Services at extension 200.

- RPD - Relative Percent Difference
- LCS - Laboratory Control Sample
- LCSD - Laboratory Control Sample Duplicate
- MS - Matrix Spike
- MS Dup - Matrix Spike Duplicate
- NC - No Criteria
- Intf - Interference
- (ISO) - Isotope Dilution

Phyllis Shiller, Laboratory Director
July 21, 2026

Tuesday, July 21, 2026

Criteria: CT: DW

State: CT

Sample Criteria Exceedances Report
GCW52314 - WHITEWAT

SampNo	Acode	Phoenix Analyte	Criteria	Result	RL	Criteria	RL Criteria	Analysis Units
--------	-------	-----------------	----------	--------	----	----------	----------------	-------------------

*** No Data to Display ***

Phoenix Laboratories does not assume responsibility for the data contained in this exceedance report. It is provided as an additional tool to identify requested criteria exceedences. All efforts are made to ensure the accuracy of the data (obtained from appropriate agencies). A lack of exceedence information does not necessarily suggest conformance to the criteria. It is ultimately the site professional's responsibility to determine appropriate compliance.



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102 Fax (860) 645-0823



Analysis Comments

July 21, 2026

SDG I.D.: GCW52314

The following analysis comments are made regarding exceptions to criteria not already noted in the Analysis Report or QA/QC Report: None.

CHAIN OF CUSTODY RECORD



587 East Middle Turnpike, P.O. Box 370, Manchester, CT 06040
Email: makina@phoenixlabs.com Phone: (860) 512-4277

Coolant: Yes ☒ No ☐
Coolant: IPK ☒ ICE ☐ N ☐
Temp 1.9°C Pg of

JAMES - MN
Chlorinated System
PWS #: CT1360011

Customer: Town of Sterling (WHITEWAT)

Address: 1114 Plainfield Parkway, P.O. Box 157

City, State Zip: Oneco, CT 06373-0157

Report To: COS

Invoice To: COS

Ph / Fax: 860-564-2904 / 860-564-1660

PWS Project: Sterling Water System 07-01-26 / 07-31-26 (MN)

PWS Address: 1114 Plainfield Parkway, STERLING

PWS Phone: Russell M. Gray 860-564-2904

PO #:

Client Sample - Information - Identification

Sampler's Signature _____ Date 7/20/26

Matrix Code: WW=wastewater S=soil/solid O=other
DW=drinking water SL=sludge A=air
GW=groundwater

Phoenix Sample #	Customer Sample Identification	Sample Matrix	Date Sampled	Time Sampled
52314	post office	DW	7/20	1120
	~~well 1~~	DW		
	~~well 2~~	DW		
52315	WELL 1A	DW		1105

Analysis Request

Residual Chlorine	Sample Type	Residual Chlorine	Sample Type	Residual Chlorine	Sample Type
72	RT	00600	MN	1	1
	RT	1118	MN	1	1
	RT	1119	MN	1	1
00	RT	57297	MN	1	1

Reinspected by: Accepted by: Amy See Date: 7/20/26 Time: 1440	Turnaround: ☐ 1 Day* ☐ 2 Days* ☐ 3 Days* ☐ Standard ☐ Other * Surcharge Applies	Sample Type: RT-Compliance Routine, RP-Repeat, SP-Special, O-Other Sampling Point ID: Assigned by DWD or 4-Genetic Distribution, 3- Entry Point, 2- Raw Well WSFD: Assigned or 00600-Distribution, 00700-Entry Point Duration: M-Monthly, Q-Quarterly, A-Annual, 3-Triannual, Y-Yearly Repeat Location: OR-Original, DN-Downstream, UP-Upstream, OT-Other
--	--	---

Comments, Special Requirements or Regulations:

Numerical Value Needed for Chlorine Residual
[00600]: Workroom 1202f [COM-SCH-RM1], Faculty Wr 1104 [COM-SCH-RM2], Nurse Office [COM-SCH-RM3], Within 5 Service Con [DOWNSTREAM], 1 Ann Circle [SWS - 1AC], 10 Exeter Drive [SWS-10ED], 131 Main St [SWS-131MS], 18 Sterling Ridge Dr [SWS-18SRL], 1 Julian Circle [SWS-1JC], 251 Sterling Rd [SWS-251SR], 303 Sterling Rd [SWS-303SR], 309 Sterling Road [SWS-309SR], Post Office Bath [SWS-347R], 347 Sterling Rd [SWS-347SR], 41 Main St [SWS-41MS], 50 Main Street [SWS-50MS], 55 Church Street [SWS-55CS], 6 Sterling Ridge [SWS-6SRL], 91 Main St [SWS-91MS], Within 5 Service Con [UPSTREAM]



Tuesday, July 28, 2026

Attn: Andrew Donnelly
White Water, Inc.
253B Worcester Road
Charlton, MA 01507

Project ID: STERLING WATER SYSTEM
SDG ID: GCW52313
Sample ID#s: CW52313

This laboratory is in compliance with the NELAC requirements of procedures used except where indicated.

This report contains results for the parameters tested, under the sampling conditions described on the Chain Of Custody, as received by the laboratory. This report is incomplete unless all pages indicated in the pagination at the bottom of the page are included.

A scanned version of the COC form accompanies the analytical report and is an exact duplicate of the original.

The contents of this report cannot be discussed with anyone other than the client listed above without their written consent.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Phyllis Shiller".

Phyllis Shiller
Laboratory Director

NELAC - #NY11301
CT Lab Registration #PH-0618
MA Lab Registration #M-CT007
ME Lab Registration #CT-007
NH Lab Registration #213693-A,B

NJ Lab Registration #CT-003
NY Lab Registration #11301
PA Lab Registration #68-03530
RI Lab Registration #63
VT Lab Registration #VT11301



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102 Fax (860) 645-0823

Sample Id Cross Reference

July 28, 2026

SDG I.D.: GCW52313

Project ID: STERLING WATER SYSTEM

Client Id	Lab Id	Matrix	Col Date
EP-WELLS 1A, 2, & 3	CW52313	DRINKING WATER	07/20/26 11:00



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102

Analysis Report

July 28, 2026

FOR: Attn: Andrew Donnelly
White Water, Inc.
253B Worcester Road
Charlton, MA 01507

Sample Information

Matrix: DRINKING WATER
Location Code: WHITEWAT
Rush Request: Standard
P.O.#:

Custody Information

Collected by: PHOENIX
Received by: B
Analyzed by: see "By" below

Date

07/20/26
07/20/26

Time

11:00
14:40

Laboratory Data

SDG ID: GCW52313
Phoenix ID: CW52313

Project ID: STERLING WATER SYSTEM
Client ID: EP-WELLS 1A, 2, & 3

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
Total Phosphate as PO ₄	8.02	0.31	9.9	mg/L				07/27/26	BS	SM4500PE-21
Chlorine Residual	ND	0.01	1	mg/L		4		07/20/26 11:00	*	SM4500Cl-G-00
CT EDI Reporting	Completed							07/20/26		

RL/PQL=Reporting/Practical Quantitation Level DIL=Dilution (analysis required diluting to evaluate) ND=Not Detected
BRL=Below Reporting Level (less than the reporting level, the lowest amount the laboratory can detect and report.)
AL = Action Level MCL = Maximum Contaminant Level MCLG = Maximum Contaminant Level Goal

Comments:

Maximum Contaminant Level (MCL): 40 CFR Part 141 MRDLs. The highest level of a contaminant that is allowed in drinking water. MCLs are enforceable standards.

If you are the client above and have any questions concerning this testing, please do not hesitate to contact Phoenix Client Services at ext.200. The contents of this report cannot be discussed with anyone other than the client listed above without their written consent.

Phyllis Shiller, Laboratory Director

July 28, 2026

Reviewed and Released by: Cassie Mosher, Project Manager



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102

QA/QC Report

July 28, 2026

QA/QC Data

SDG I.D.: GCW52313

Parameter	Blank	Blk RL	Sample Result	Dup Result	Dup RPD	LCS %	LCSD %	LCS RPD	MS %	MSD %	MS RPD	% Rec Limits	% RPD Limits
QA/QC Batch 852904 (mg/L), QC Sample No: CW52165 (CW52313)													
Total Phosphate as PO4	BRL	0.01	0.019	0.035	NC	98.0			94.9			85 - 115	20
Comment:													
Additional criteria matrix spike acceptance range is 75-125%.													

If there are any questions regarding this data, please call Phoenix Client Services at extension 200.

- RPD - Relative Percent Difference
- LCS - Laboratory Control Sample
- LCSD - Laboratory Control Sample Duplicate
- MS - Matrix Spike
- MS Dup - Matrix Spike Duplicate
- NC - No Criteria
- Intf - Interference
- (ISO) - Isotope Dilution


Phyllis Shiller, Laboratory Director
July 28, 2026

Tuesday, July 28, 2026

Criteria: CT: DW

State: CT

Sample Criteria Exceedances Report
GCW52313 - WHITEWAT

SampNo	Acode	Phoenix Analyte	Criteria	Result	RL	Criteria	RL Criteria	Analysis Units
--------	-------	-----------------	----------	--------	----	----------	----------------	-------------------

*** No Data to Display ***

Phoenix Laboratories does not assume responsibility for the data contained in this exceedance report. It is provided as an additional tool to identify requested criteria exceedences. All efforts are made to ensure the accuracy of the data (obtained from appropriate agencies). A lack of exceedence information does not necessarily suggest conformance to the criteria. It is ultimately the site professional's responsibility to determine appropriate compliance.



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102 Fax (860) 645-0823



Analysis Comments

July 28, 2026

SDG I.D.: GCW52313

The following analysis comments are made regarding exceptions to criteria not already noted in the Analysis Report or QA/QC Report: None.

2025 Consumer Confidence Report (CCR)
Annual Water Quality Report

Sterling Water System
Sterling, CT
CT1360011

We are pleased to present to you our Annual Drinking Water Quality Report, also known as the Consumer Confidence Report. This report, a requirement of the 1996 amendments to the Safe Drinking Water Act, is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water.

Water Source

Our water source consists of three gravel-packed groundwater wells located on the property. Our system serves a population of 308 residents. Our certified lab was Phoenix Environmental Laboratories, Inc. Our water treatment techniques consist of chlorination to protect against potential bacterial contaminants, chemical feed injection to control pH, and a phosphate injection for encapsulating minerals. Over the past year, our system underwent routine maintenance. At this time, we do not have any projects scheduled in the near future.

White Water, Inc. provides the Sterling Water System with contract operation services. The contract operation includes the services of a state certified operator who monitors the water system for compliance with all state and federal drinking water regulations. The operating contract also includes services such as making emergency repairs when needed, making recommendations for improving water quality and increasing system reliability.

We currently do not have any regularly scheduled meetings, however, if you have any questions about this report or concerning your water system, please contact WhiteWater, Inc. at 253B Worcester Road, Charlton, MA 01507 or at (888) 377-7678. We want our valued customers to be informed about their water system.

Source Water Assessment

A water assessment of Sterling Water System was completed by the Department of Public Health Drinking Water Section. The updated assessment report can be found on the Department of Public Health's website at: <https://portal.ct.gov/DPH/Drinking-Water/DWS/Source-Water-Assessment-Program-SWAP-Reports>. The assessment found that this public drinking water source has moderate susceptibility to potential sources of contamination.

Additional source water assessment information can be found at the Environmental Protection Agency's website: <https://www.epa.gov/sourcewaterprotection/source-water-assessments>.

Test Results

Unless otherwise noted, testing was done in 2025.

Unless otherwise noted, the highest concentration of each contaminant that was collected has been reported.

Contaminant	Violation (Y/N)	Level Detected	Unit Measurement	MCLG	MCL	Likely Source of Contamination
Microbiological Contaminants						
Total Coliform Bacteria	N	0 Present	highest number of positive samples (monthly)	Absent	0 positive	Naturally present in the environment.
Turbidity (11/10/2025)	N	0.60	NTU	1		Soil run-off.
Inorganic Contaminants						
Asbestos (8/31/2022)	N	<1.75	MFL			Decay of asbestos cement water mains; Erosion of natural deposits.
Antimony (11/21/2025)	N	<0.0004	mg/L		0.0006	Decay of asbestos cement water mains; Erosion of natural deposits.
Arsenic (11/21/2025)	N	<0.0005	mg/L		0	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder.
Barium (11/21/2025)	N	0.005	mg/L		2	Erosion of natural deposits.
Beryllium (11/21/2025)	N	<0.0003	mg/L		0.004	Discharge from metal refineries and coal-burning factories; Discharge from electrical, aerospace, and defense industries.
Cadmium (11/21/2025)	N	<0.001	mg/L		0.005	Corrosion of galvanized pipes; Erosion of natural deposits; Discharge from metal refineries; Runoff from waste batteries and paints.
Chromium (11/21/2025)	N	<0.001	mg/L		0.1	Discharge from steel and pulp mills; Erosion of natural deposits.
Mercury (11/21/2025)	N	<0.0002	mg/L		0.002	Erosion of natural deposits; Discharge from refineries and factories;

Organic Chemicals (VOCs) (8/19/2025)	N	See results listed below; all others not listed resulted non-detect.	ug/L			synthetic and volatile organic chemicals, are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
Bromochloro-methane (8/19/2025)	N	1.3	ug/L			Parameter included in Organic Chemicals (VOCs).
Chloroform (8/19/2025)	N	2.3	ug/L			Parameter included in Organic Chemicals (VOCs).
Total Trihalo-methanes (8/19/2025)	N	3.6	ug/L			Parameter included in Organic Chemicals (VOCs).
Radioactive Contaminants						
Uranium (1/17/2022)	N	<0.0010	mg/L		0.03	Erosion of natural deposits.
Radium 226 (1/17/2022)	N	ND+0.07	pci/L		5	Erosion of natural deposits.
Radium 228 (1/17/2022)	N	ND+0.053	pci/L		5	Erosion of natural deposits.
Radium 226&228 (1/17/2022)	N	ND+0.53	pci/L			Erosion of natural deposits.
Net Gross Alpha (1/17/2022)	N	ND	pci/L		15	Erosion of natural deposits.
Gross Alpha (1/17/2022)	N	ND+2.0	pci/L		15	Erosion of natural deposits.
Gross Beta (11/21/2025)	N	6.55+0.730	pci/L			Erosion of natural deposits.
Photon Emitters (11/21/2025)	N	ND	mrem/y			Erosion of natural deposits.
Strontium (11/21/2025)	N	0.0238+0.480	pci/L			Erosion of natural deposits.
Tritium (11/21/2025)	N	ND+390	pci/L			Erosion of natural deposits.

Assessments			
Assessment Type	Date	Reason	Findings & Corrective Action
No assessments were required in 2025.	-	-	-

**Note: Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessment(s) to identify problems and to correct any problems that were found during these assessments.*

E. Coli are bacteria whose presence indicates that water may be contaminated with human or animal wastes. Human pathogens in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a greater health risk for infants, young children, the elderly, and people with severely compromised immune systems. We found E. Coli bacteria, indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessment(s) to identify problems and to correct any problems that were found during these assessments.

Small Community Water System Capacity Plan

As required by section 19a-37j of the Connecticut General Statutes, WhiteWater Inc. and the Sterling Water System maintain and update the information required for the small community water system capacity plan. This includes information about the water system, applicable treatment, drinking water sources and source water protection program, cross-connection control program, emergency response plan, ownership and operations, fiscal & asset management information, site maps, and capital improvement planning. This information is available to the Connecticut Department of Public Health, upon request.

Units of Measurement:

Parts per million (ppm) or Milligrams per liter (mg/L)	A measurement that corresponds to one minute in two years, or a single penny in \$10,000.
Parts per billion (ppb) or Micrograms per liter (µg/L)	A measurement that corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.
Picocuries per liter (pCi/L) or Micrograms per liter (µg/L)	Measurements of radioactivity in water.
Millirems per year (mrem/year)	A measurement of radiation absorbed by the water.
Nephelometric Turbidity Unit (NTU)	A measurement of the clarity of water; turbidity more than 5 NTU is just noticeable to the average person.
Million fibers per liter (MFL)	A measurement of the presence of asbestos fibers that are longer than 10 micrometers.

Definitions:

Action Level (AL)	the concentration of contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Treatment Technique (TT)	a required process intended to reduce the level of a contaminant in drinking water.

	suffer liver or kidney damage. People with Wilson's Disease should consult their doctor.
Arsenic:	The United States Environmental Protection Agency (US EPA) adopted the new MCL standard of 10ppb in October 2001. Water systems were required to meet this new standard by January 1 2006.
Total Coliform:	Reported as the highest monthly number of positive samples for water systems that take less than 40 samples per month. Coliforms are bacteria which are naturally present in the environment and are used as an indicator that other, potentially harmful bacteria, may be present.
Turbidity:	Turbidity has no health effects, however, can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms, that can include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

As you can see by the table, our system had no violations. We are proud that your drinking water meets all Federal and State requirements. The EPA has determined that your water IS SAFE at these levels.

All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1 (800) 426-4791.

For most people, the health benefits of drinking plenty of water outweigh any possible health risk from these contaminants. However, some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Center of Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline at 1 (800) 426-4791.

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Sterling Water System is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact WhiteWater Inc. at (888) 377-7678. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

As required by section 19-13-B102 of the regulations of Connecticut state agencies, the consumer confidence report is used to provide notification that WhiteWater, Inc. maintains and updates the



Thursday, August 06, 2026

Attn: Andrew Donnelly
White Water, Inc.
253B Worcester Road
Charlton, MA 01507

Project ID: STERLING WATER SYSTEM
SDG ID: GCW58358
Sample ID#s: CW58358 - CW58362

This laboratory is in compliance with the NELAC requirements of procedures used except where indicated.

This report contains results for the parameters tested, under the sampling conditions described on the Chain Of Custody, as received by the laboratory. This report is incomplete unless all pages indicated in the pagination at the bottom of the page are included.

A scanned version of the COC form accompanies the analytical report and is an exact duplicate of the original.

The contents of this report cannot be discussed with anyone other than the client listed above without their written consent.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Phyllis Shiller".

Phyllis Shiller
Laboratory Director

NELAC - #NY11301
CT Lab Registration #PH-0618
MA Lab Registration #M-CT007
ME Lab Registration #CT-007
NH Lab Registration #213693-A,B

NJ Lab Registration #CT-003
NY Lab Registration #11301
PA Lab Registration #68-03530
RI Lab Registration #63
VT Lab Registration #VT11301



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102 Fax (860) 645-0823

Sample Id Cross Reference

August 06, 2026

SDG I.D.: GCW58358

Project ID: STERLING WATER SYSTEM

Client Id	Lab Id	Matrix	Col Date
55 CHURCH STREET	CW58358	DRINKING WATER	07/21/26 6:00
251 STERLING ROAD	CW58359	DRINKING WATER	07/21/26 7:00
347 STERLING ROAD	CW58360	DRINKING WATER	07/27/26 7:00
50 MAIN STREET	CW58361	DRINKING WATER	07/21/26 6:05
309 STERLING ROAD	CW58362	DRINKING WATER	07/27/26 10:00



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102

Analysis Report

August 06, 2026

FOR: Attn: Andrew Donnelly
White Water, Inc.
253B Worcester Road
Charlton, MA 01507

Sample Information

Matrix: DRINKING WATER
Location Code: WHITEWAT
Rush Request: Standard
P.O.#:

Custody Information

Collected by: RM
Received by: SR1
Analyzed by: see "By" below

Date

07/21/26
07/27/26

Time

6:00
16:16

Laboratory Data

SDG ID: GCW58358
Phoenix ID: CW58358

Project ID: STERLING WATER SYSTEM
Client ID: 55 CHURCH STREET

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
Copper	0.180	0.010	2	mg/L	1.3		1	08/03/26	CPP	E200.8
Lead	0.0006	0.0005	1	mg/L	0.015			08/01/26	CPP	E200.8
CT EDI Reporting	Completed							07/27/26		

RL/PQL=Reporting/Practical Quantitation Level DIL=Dilution (analysis required diluting to evaluate) ND=Not Detected
BRL=Below Reporting Level (less than the reporting level, the lowest amount the laboratory can detect and report.)
AL = Action Level MCL = Maximum Contaminant Level MCLG = Maximum Contaminant Level Goal

Comments:

Action Level (AL): 40 CFR Part 141.80 Lead & Copper ALs.

Secondary DW Maximum Contaminant Level Goal (MCLG): (Lower of): 40 CFR Part 143 Secondary Goals; CT Public Health Code 19-13-B102. The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are non-enforceable public health goals.

If you are the client above and have any questions concerning this testing, please do not hesitate to contact Phoenix Client Services at ext.200. The contents of this report cannot be discussed with anyone other than the client listed above without their written consent.

Phyllis Shiller, Laboratory Director

August 06, 2026

Reviewed and Released by: Cassie Mosher, Project Manager



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102

Analysis Report

August 06, 2026

FOR: Attn: Andrew Donnelly
White Water, Inc.
253B Worcester Road
Charlton, MA 01507

Sample Information

Matrix: DRINKING WATER
Location Code: WHITEWAT
Rush Request: Standard
P.O.#:

Custody Information

Collected by: RM
Received by: SR1
Analyzed by: see "By" below

Date

07/21/26
07/27/26

Time

7:00
16:16

Laboratory Data

SDG ID: GCW58358
Phoenix ID: CW58359

Project ID: STERLING WATER SYSTEM
Client ID: 251 STERLING ROAD

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
Copper	0.084	0.005	1	mg/L	1.3		1	08/01/26	CPP	E200.8
Lead	0.0008	0.0005	1	mg/L	0.015			08/01/26	CPP	E200.8

RL/PQL=Reporting/Practical Quantitation Level DIL=Dilution (analysis required diluting to evaluate) ND=Not Detected
BRL=Below Reporting Level (less than the reporting level, the lowest amount the laboratory can detect and report.)
AL = Action Level MCL = Maximum Contaminant Level MCLG = Maximum Contaminant Level Goal

Comments:

Action Level (AL): 40 CFR Part 141.80 Lead & Copper ALs.

Secondary DW Maximum Contaminant Level Goal (MCLG): (Lower of): 40 CFR Part 143 Secondary Goals; CT Public Health Code 19-13-B102. The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are non-enforceable public health goals.

If you are the client above and have any questions concerning this testing, please do not hesitate to contact Phoenix Client Services at ext.200. The contents of this report cannot be discussed with anyone other than the client listed above without their written consent.

Phyllis Shiller, Laboratory Director

August 06, 2026

Reviewed and Released by: Cassie Mosher, Project Manager



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102

Analysis Report

August 06, 2026

FOR: Attn: Andrew Donnelly
White Water, Inc.
253B Worcester Road
Charlton, MA 01507

Sample Information

Matrix: DRINKING WATER
Location Code: WHITEWAT
Rush Request: Standard
P.O.#:

Custody Information

Collected by: RM
Received by: SR1
Analyzed by: see "By" below

Date

07/27/26
07/27/26

Time

7:00
16:16

Laboratory Data

SDG ID: GCW58358
Phoenix ID: CW58360

Project ID: STERLING WATER SYSTEM
Client ID: 347 STERLING ROAD

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
Copper	0.190	0.025	5	mg/L	1.3		1	08/06/26	MGH	E200.8
Lead	0.0007	0.0005	1	mg/L	0.015			08/06/26	MGH	E200.8

RL/PQL=Reporting/Practical Quantitation Level DIL=Dilution (analysis required diluting to evaluate) ND=Not Detected
BRL=Below Reporting Level (less than the reporting level, the lowest amount the laboratory can detect and report.)
AL = Action Level MCL = Maximum Contaminant Level MCLG = Maximum Contaminant Level Goal

Comments:

Action Level (AL): 40 CFR Part 141.80 Lead & Copper ALs.

Secondary DW Maximum Contaminant Level Goal (MCLG): (Lower of): 40 CFR Part 143 Secondary Goals; CT Public Health Code 19-13-B102. The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are non-enforceable public health goals.

If you are the client above and have any questions concerning this testing, please do not hesitate to contact Phoenix Client Services at ext.200. The contents of this report cannot be discussed with anyone other than the client listed above without their written consent.

Phyllis Shiller, Laboratory Director

August 06, 2026

Reviewed and Released by: Cassie Mosher, Project Manager



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102

Analysis Report

August 06, 2026

FOR: Attn: Andrew Donnelly
White Water, Inc.
253B Worcester Road
Charlton, MA 01507

Sample Information

Matrix: DRINKING WATER
Location Code: WHITEWAT
Rush Request: Standard
P.O.#:

Custody Information

Collected by: RM
Received by: SR1
Analyzed by: see "By" below

Date

07/21/26
07/27/26

Time

6:05
16:16

Laboratory Data

SDG ID: GCW58358
Phoenix ID: CW58361

Project ID: STERLING WATER SYSTEM
Client ID: 50 MAIN STREET

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
Copper	0.291	0.025	5	mg/L	1.3		1	08/06/26	MGH	E200.8
Lead	< 0.0005	0.0005	1	mg/L	0.015			08/06/26	MGH	E200.8

RL/PQL=Reporting/Practical Quantitation Level DIL=Dilution (analysis required diluting to evaluate) ND=Not Detected
BRL=Below Reporting Level (less than the reporting level, the lowest amount the laboratory can detect and report.)
AL = Action Level MCL = Maximum Contaminant Level MCLG = Maximum Contaminant Level Goal

Comments:

Action Level (AL): 40 CFR Part 141.80 Lead & Copper ALs.

Secondary DW Maximum Contaminant Level Goal (MCLG): (Lower of): 40 CFR Part 143 Secondary Goals; CT Public Health Code 19-13-B102. The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are non-enforceable public health goals.

If you are the client above and have any questions concerning this testing, please do not hesitate to contact Phoenix Client Services at ext.200. The contents of this report cannot be discussed with anyone other than the client listed above without their written consent.

Phyllis Shiller, Laboratory Director

August 06, 2026

Reviewed and Released by: Cassie Mosher, Project Manager



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102

Analysis Report

August 06, 2026

FOR: Attn: Andrew Donnelly
White Water, Inc.
253B Worcester Road
Charlton, MA 01507

Sample Information

Matrix: DRINKING WATER
Location Code: WHITEWAT
Rush Request: Standard
P.O.#:

Custody Information

Collected by: RM
Received by: SR1
Analyzed by: see "By" below

Date

07/27/26
07/27/26

Time

10:00
16:16

Laboratory Data

SDG ID: GCW58358
Phoenix ID: CW58362

Project ID: STERLING WATER SYSTEM
Client ID: 309 STERLING ROAD

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
Copper	0.081	0.005	1	mg/L	1.3		1	08/06/26	MGH	E200.8
Lead	< 0.0005	0.0005	1	mg/L	0.015			08/06/26	MGH	E200.8

RL/PQL=Reporting/Practical Quantitation Level DIL=Dilution (analysis required diluting to evaluate) ND=Not Detected
BRL=Below Reporting Level (less than the reporting level, the lowest amount the laboratory can detect and report.)
AL = Action Level MCL = Maximum Contaminant Level MCLG = Maximum Contaminant Level Goal

Comments:

Action Level (AL): 40 CFR Part 141.80 Lead & Copper ALs.

Secondary DW Maximum Contaminant Level Goal (MCLG): (Lower of): 40 CFR Part 143 Secondary Goals; CT Public Health Code 19-13-B102. The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are non-enforceable public health goals.

If you are the client above and have any questions concerning this testing, please do not hesitate to contact Phoenix Client Services at ext.200. The contents of this report cannot be discussed with anyone other than the client listed above without their written consent.

Phyllis Shiller, Laboratory Director

August 06, 2026

Reviewed and Released by: Cassie Mosher, Project Manager



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102

QA/QC Report

August 06, 2026

QA/QC Data

SDG I.D.: GCW58358

Parameter	Blank	Blk RL	Sample Result	Dup Result	Dup RPD	LCS %	LCSD %	LCS RPD	MS %	MSD %	MS RPD	% Rec Limits	% RPD Limits
-----------	-------	-----------	------------------	---------------	------------	----------	-----------	------------	---------	----------	-----------	--------------------	--------------------

QA/QC Batch 853902A (mg/L), QC Sample No: CW56814 (CW58358, CW58359)

ICP MS Metals - Aqueous

Copper	BRL	0.0005				104			96.3			85 - 115	20
Lead	BRL	0.0001				96.9			98.0			85 - 115	20

Comment:

This batch does not include a duplicate.

Additional: LCS acceptance range is 85-115% MS acceptance range 70-130%.

QA/QC Batch 854161 (mg/L), QC Sample No: CW58247 (CW58360, CW58361, CW58362)

ICP MS Metals - Aqueous

Copper	BRL	0.0005	0.440	0.418	5.10	109			NC			85 - 115	20
Lead	BRL	0.0001	0.0013	0.0013	NC	105			97.3			85 - 115	20

Comment:

Additional: LCS acceptance range is 85-115% MS acceptance range 70-130%.

If there are any questions regarding this data, please call Phoenix Client Services at extension 200.

- RPD - Relative Percent Difference
- LCS - Laboratory Control Sample
- LCSD - Laboratory Control Sample Duplicate
- MS - Matrix Spike
- MS Dup - Matrix Spike Duplicate
- NC - No Criteria
- Intf - Interference
- (ISO) - Isotope Dilution


Phyllis Shiller, Laboratory Director
August 06, 2026

Thursday, August 06, 2026

Criteria: CT: DW
State: CT

Sample Criteria Exceedances Report

GCW58358 - WHITEWAT

SampNo	Acode	Phoenix Analyte	Criteria	Result	RL	Criteria	RL Criteria	Analysis Units
--------	-------	-----------------	----------	--------	----	----------	----------------	-------------------

*** No Data to Display ***

Phoenix Laboratories does not assume responsibility for the data contained in this exceedance report. It is provided as an additional tool to identify requested criteria exceedences. All efforts are made to ensure the accuracy of the data (obtained from appropriate agencies). A lack of exceedence information does not necessarily suggest conformance to the criteria. It is ultimately the site professional's responsibility to determine appropriate compliance.



Environmental Laboratories, Inc.
587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
Tel. (860) 645-1102 Fax (860) 645-0823



Analysis Comments

August 06, 2026

SDG I.D.: GCW58358

The following analysis comments are made regarding exceptions to criteria not already noted in the Analysis Report or QA/QC Report: None.

WATER & WASTEWATER SOLUTIONS

Phone: (888) 377-7678

JOB/SO #:

g Water System

Painfield Pike PO Box 157, Oneco CT 06331

(860) 564-2904

YES

67607. J. L.

Sample after treatment?

NO

☐ SPECIAL SAMPLE

☒ ROUTINE SAMPLE

WAF SAMPLE

REPEAT SAMPLE

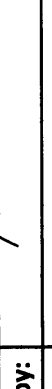
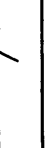
PRESEASON SAMPLE

24 HR RUSH?

SPECIAL NOTES:

METER READINGS: Cu Ft. or Gal

[illegible]

Custody Transfer	Name & Signature	DATE	TIME
Sampler:		7-27-26	
Relinquished by:		7-27-26	
Received by:	 Emily B.	7/27/26	16:16
Relinquished by:			
Received by:			

PLEASE EMAIL THIS REPORT WITH RESULTS & INVOICE TO: COS@RhWhite.com, EHood@RhWhite.com

Homeowner Lead & Copper Sampling Procedures

These samples are being collected to determine the Lead & Copper levels in your tap water. This sampling effort is required by US. Environmental Protection Agency and CT Department of Public Health under the Lead and Copper Rule.

Quick Sampling Tips:

- **Water MUST NOT be used for a minimum of 6 hours.**
 - The best time to collect samples is either early in the morning or evenings upon returning from work.
 - Do not intentionally flush the water line/run the tap before the start of the 6-hour period.
- **Collect the sample from the location referenced on the bottle label – should be a kitchen or bathroom tap.**
- **Fill the sample bottle at least to the line marked "1000-mL."**
- **Only use the cold-water tap for collecting the sample.**
- **Avoid using a tap that has a filter attachment or water softener.**
- **Do not remove the aerator prior to sampling.**
- **This paperwork MUST be collected with the sample bottle for it to be considered valid.**

Collection Procedures:

1. **Reference the label on the sample bottle to find the location to collect.** If the label does not indicate a specific location - you should be using a kitchen or bathroom tap. **Document in the box below the date & time water was last used.** There must be a minimum of 6 hours during which no water was used from the tap where the sample will be collected.
2. After the minimum 6-hour period, place the opened bottle under the faucet and turn on the **cold-water tap**, as you would to fill a glass of water. **Fill the sample bottle at least to the line marked "1000-mL"** then turn off the water. **Immediately & tightly cap the sample bottle after collection.**
 - a. Do not let the water run before collecting the sample – it must be on the first draw.
 - b. Bottles that are only partially filled will be rejected and will be required to be resampled.
3. Document in the box below the date & time the sample was collected.
 - a. Please pay close attention when filling out the box below – samples will be rejected and will be required to be resampled if collected within the 6-hour period, or if the information below is incomplete.

TO BE COMPLETED BY RESIDENT					
Water Last Used:	Time: <u>12:06</u>	☐ AM	☒ PM	Date: <u>7/20/26</u>	
Sample Collected:	Time: <u>07:00</u>	☒ AM	☐ PM	Date: <u>7/21/26</u>	
Sample Location:	☒ Kitchen ☐ Bathroom				
Unit # _____	Street Address <u>251 Sterling Road</u>				
I have read all directions and have taken a tap sample in accordance with these directions					
Print Name: <u>Kevin Kerrigan</u>					
Signature: <u>[Signature]</u>	Date: <u>7/21/26</u>				

4. Please note below if any recent plumbing repairs/replacements have been made in your home or if you have a water softener installed. If neither of these apply, leave the below lines blank.
None
5. Please inform the facility owner/property manager or Elycia Hood at WhiteWater that your sample & paperwork is ready to be collected. Results will be provided to the homeowner as soon as available after being analyzed at a State Certified Water Testing Laboratory.

If you have any questions regarding these instructions

Please reach out to Elycia Hood at the WhiteWater Office at (888) 377-7678.

WHITEWATER WILL PICK ON
Sterling Water System

7.27.26

Homeowner Lead & Copper Sampling Procedures

These samples are being collected to determine the Lead & Copper levels in your tap water. This sampling effort is required by US Environmental Protection Agency and CT Department of Public Health under the Lead and Copper Rule.

Quick Sampling Tips:

- **Water MUST NOT be used for a minimum of 6 hours.**
 - The best time to collect samples is either early in the morning or evenings upon returning from work.
 - Do not intentionally flush the water line/run the tap before the start of the 6-hour period.
- **Collect the sample from the location referenced on the bottle label – should be a kitchen or bathroom tap.**
- **Fill the sample bottle at least to the line marked “1000-mL.”**
- **Only use the cold-water tap for collecting the sample.**
- **Avoid using a tap that has a filter attachment or water softener.**
- **Do not remove the aerator prior to sampling.**
- **This paperwork MUST be collected with the sample bottle for it to be considered valid.**

Collection Procedures:

1. **Reference the label on the sample bottle to find the location to collect.** If the label does not indicate a specific location - you should be using a kitchen or bathroom tap. **Document in the box below the date & time water was last used.** There must be a minimum of 6 hours during which no water was used from the tap where the sample will be collected.
2. After the minimum 6-hour period, place the opened bottle under the faucet and turn on the **cold-water tap**, as you would to fill a glass of water. **Fill the sample bottle at least to the line marked “1000-mL”** then turn off the water. **Immediately & tightly cap the sample bottle after collection.**
 - a. Do not let the water run before collecting the sample – it must be on the first draw.
 - b. Bottles that are only partially filled will be rejected and will be required to be resampled.
3. Document in the box below the date & time the sample was collected.
 - a. Please pay close attention when filling out the box below – samples will be rejected and will be required to be resampled if collected within the 6-hour period, or if the information below is incomplete.

TO BE COMPLETED BY RESIDENT					
Water Last Used:	Time: <u>11:00</u>	☐ AM	☒ PM	Date: <u>7/27/2026</u>	
Sample Collected:	Time: <u>10:00</u>	☒ AM	☐ PM	Date: <u>7/27/2026</u>	
Sample Location:	☐ Kitchen	☐ Bathroom			
Unit # _____	Street Address <u>309 Sterling Road</u>				
I have read all directions and have taken a tap sample in accordance with these directions					
Print Name: <u>Andrea Andrews</u>					
Signature: <u>[Signature]</u>	Date: <u>7/27/26</u>				

4. Please note below if any recent plumbing repairs/replacements have been made in your home or if you have a water softener installed. If neither of these apply, leave the below lines blank.

5. Please inform the facility owner/property manager or Elycia Hood at WhiteWater that your sample & paperwork is ready to be collected. Results will be provided to the homeowner as soon as available after being analyzed at a State Certified Water Testing Laboratory.

If you have any questions regarding these instructions

Please reach out to Elycia Hood at the WhiteWater Office at (888) 377-7678.

Homeowner Lead & Copper Sampling Procedures

These samples are being collected to determine the Lead & Copper levels in your tap water. This sampling effort is required by US Environmental Protection Agency and CT Department of Public Health under the Lead and Copper Rule.

Quick Sampling Tips:

- **Water MUST NOT be used for a minimum of 6 hours.**
 - The best time to collect samples is either early in the morning or evenings upon returning from work.
 - Do not intentionally flush the water line/run the tap before the start of the 6-hour period.
- **Collect the sample from the location referenced on the bottle label – should be a kitchen or bathroom tap.**
- **Fill the sample bottle at least to the line marked "1000-mL."**
- **Only use the cold-water tap for collecting the sample.**
- **Avoid using a tap that has a filter attachment or water softener.**
- **Do not remove the aerator prior to sampling.**
- **This paperwork MUST be collected with the sample bottle for it to be considered valid.**

Collection Procedures:

1. **Reference the label on the sample bottle to find the location to collect.** If the label does not indicate a specific location - you should be using a kitchen or bathroom tap. **Document in the box below the date & time water was last used.** There must be a minimum of 6 hours during which no water was used from the tap where the sample will be collected.
2. After the minimum 6-hour period, place the opened bottle under the faucet and turn on the **cold-water tap**, as you would to fill a glass of water. **Fill the sample bottle at least to the line marked "1000-mL"** then turn off the water. **Immediately & tightly cap the sample bottle after collection.**
 - a. Do not let the water run before collecting the sample – it must be on the first draw.
 - b. Bottles that are only partially filled will be rejected and will be required to be resampled.
3. Document in the box below the date & time the sample was collected.
 - a. Please pay close attention when filling out the box below – samples will be rejected and will be required to be resampled if collected within the 6-hour period, or if the information below is incomplete.

TO BE COMPLETED BY RESIDENT					
Water Last Used:	Time:	7:40/10:00	☐ AM	☒ PM	Date: _____
Sample Collected:	Time:	7:41/6:05	☒ AM	☐ PM	Date: _____
Sample Location:	☒ Kitchen ☐ Bathroom				
Unit # _____	Street Address <u>50 Main Street</u>				
I have read all directions and have taken a tap sample in accordance with these directions					
Print Name:	<u>STEVEN WEIDLE</u>				
Signature:	<u>[Signature]</u>				Date: <u>7/27/26</u>

4. Please note below if any recent plumbing repairs/replacements have been made in your home or if you have a water softener installed. If neither of these apply, leave the below lines blank.

5. Please inform the facility owner/property manager or Elycia Hood at WhiteWater that your sample & paperwork is ready to be collected. Results will be provided to the homeowner as soon as available after being analyzed at a State Certified Water Testing Laboratory.

If you have any questions regarding these instructions

Please reach out to Elycia Hood at the WhiteWater Office at (888) 377-7678.

Homeowner Lead & Copper Sampling Procedures

These samples are being collected to determine the Lead & Copper levels in your tap water. This sampling effort is required by US. Environmental Protection Agency and CT Department of Public Health under the Lead and Copper Rule.

Quick Sampling Tips:

- **Water MUST NOT be used for a minimum of 6 hours.**
 - The best time to collect samples is either early in the morning or evenings upon returning from work.
 - Do not intentionally flush the water line/run the tap before the start of the 6-hour period.
- **Collect the sample from the location referenced on the bottle label – should be a kitchen or bathroom tap.**
- **Fill the sample bottle at least to the line marked "1000-mL."**
- **Only use the cold-water tap for collecting the sample.**
- **Avoid using a tap that has a filter attachment or water softener.**
- **Do not remove the aerator prior to sampling.**
- **This paperwork MUST be collected with the sample bottle for it to be considered valid.**

Collection Procedures:

1. **Reference the label on the sample bottle to find the location to collect.** If the label does not indicate a specific location - you should be using a kitchen or bathroom tap. **Document in the box below the date & time water was last used.** There must be a minimum of 6 hours during which no water was used from the tap where the sample will be collected.
2. After the minimum 6-hour period, place the opened bottle under the faucet and turn on the **cold-water tap**, as you would to fill a glass of water. **Fill the sample bottle at least to the line marked "1000-mL"** then turn off the water. **Immediately & tightly cap the sample bottle after collection.**
 - a. Do not let the water run before collecting the sample – it must be on the first draw.
 - b. Bottles that are only partially filled will be rejected and will be required to be resampled.
3. Document in the box below the date & time the sample was collected.
 - a. Please pay close attention when filling out the box below – samples will be rejected and will be required to be resampled if collected within the 6-hour period, or if the information below is incomplete.

TO BE COMPLETED BY RESIDENT					
Water Last Used:	Time: <u>11:30</u>	☒ AM	☐ PM	Date: <u>7/26/26</u>	
Sample Collected:	Time: <u>6:00</u>	☐ AM	☒ PM	Date: <u>7/26/26</u>	
Sample Location:	☒ Kitchen ☐ Bathroom				
Unit # <u>A</u>	Street Address <u>55 Church Street</u>				
I have read all directions and have taken a tap sample in accordance with these directions					
Print Name:	<u>Betsy Chamberland</u>				
Signature:	<u>Betsy Chamberland</u>				Date: <u>7/26/26</u>

4. Please note below if any recent plumbing repairs/replacements have been made in your home or if you have a water softener installed. If neither of these apply, leave the below lines blank.

5. Please inform the facility owner/property manager or Elycia Hood at WhiteWater that your sample & paperwork is ready to be collected. Results will be provided to the homeowner as soon as available after being analyzed at a State Certified Water Testing Laboratory.

If you have any questions regarding these instructions

Please reach out to Elycia Hood at the WhiteWater Office at (888) 377-7678.

WHITEWATER WILL PICK ON
Sterling Water System

7-27-26

Homeowner Lead & Copper Sampling Procedures

These samples are being collected to determine the Lead & Copper levels in your tap water. This sampling effort is required by US Environmental Protection Agency and CT Department of Public Health under the Lead and Copper Rule.

Quick Sampling Tips:

- **Water MUST NOT be used for a minimum of 6 hours.**
 - The best time to collect samples is either early in the morning or evenings upon returning from work.
 - Do not intentionally flush the water line/run the tap before the start of the 6-hour period.
- **Collect the sample from the location referenced on the bottle label – should be a kitchen or bathroom tap.**
- **Fill the sample bottle at least to the line marked “1000-mL.”**
- **Only use the cold-water tap for collecting the sample.**
- **Avoid using a tap that has a filter attachment or water softener.**
- **Do not remove the aerator prior to sampling.**
- **This paperwork MUST be collected with the sample bottle for it to be considered valid.**

Collection Procedures:

1. **Reference the label on the sample bottle to find the location to collect.** If the label does not indicate a specific location - you should be using a kitchen or bathroom tap. **Document in the box below the date & time water was last used.** There must be a minimum of 6 hours during which no water was used from the tap where the sample will be collected.
2. After the minimum 6-hour period, place the opened bottle under the faucet and turn on the **cold-water tap**, as you would to fill a glass of water. **Fill the sample bottle at least to the line marked “1000-mL”** then turn off the water. **Immediately & tightly cap the sample bottle after collection.**
 - a. Do not let the water run before collecting the sample – it must be on the first draw.
 - b. Bottles that are only partially filled will be rejected and will be required to be resampled.
3. Document in the box below the date & time the sample was collected.
 - a. Please pay close attention when filling out the box below – samples will be rejected and will be required to be resampled if collected within the 6-hour period, or if the information below is incomplete.

TO BE COMPLETED BY RESIDENT					
Water Last Used:	Time: <u>Noon</u>	☐ AM	☒ PM	Date: <u>7-25-26</u>	
Sample Collected:	Time: <u>7:00</u>	☒ AM	☐ PM	Date: <u>7-27-26</u>	
Sample Location:	☐ Kitchen ☒ Bathroom				
Unit # _____	Street Address <u>347 Sterling Road</u>				
I have read all directions and have taken a tap sample in accordance with these directions					
Print Name:	<u>Roger Scharlock</u>				Date: <u>7-27-26</u>
Signature:	_____				

4. Please note below if any recent plumbing repairs/replacements have been made in your home or if you have a water softener installed. If neither of these apply, leave the below lines blank.

5. Please inform the facility owner/property manager or Elycia Hood at WhiteWater that your sample & paperwork is ready to be collected. Results will be provided to the homeowner as soon as available after being analyzed at a State Certified Water Testing Laboratory.

If you have any questions regarding these instructions

Please reach out to Elycia Hood at the WhiteWater Office at (888) 377-7678.