



County Road School

Lunch Pre Orders FAQ

MealOrders.com



Why do I have to pre-order meals for my County Road students?

There are a few reasons for pre-orders being required for County Road School.

1. Meals served at County Road School are prepared by the kitchen team at Demarest Middle School fresh daily, this is because of the limited kitchen space at County Road School.
2. Pre-Ordering gives full control to the parent/guardian of what their students are eating and spending. This is especially important to be inclusive for all students, including those with dietary, religious and allergy related specifications. Pre-Ordering allows all parent/guardians to make the decisions that are best for their family and student.
3. In a community wide effort to be environmentally conscious, pre-ordering allows for preparation without unnecessary food waste as well as keeping costs reasonable.

Should I pre-order meals for my Luther Lee and Demarest Middle School students?

Pre-Ordering is only required and available for County Road Students.

What is the deadline to Pre-Order order?

Pre-Ordering menus go live a month at a time, typically a week before the start of the new month. Orders are to be placed for a full week at a time, but feel free to order for the entire month at once. Ordering closes 11:30pm on the Thursday prior.

Will my child's account be charged if I accidentally pre-ordered for my Luther Lee and/or Demarest Middle School Student?

No, those orders will be canceled.

What items available to pre-order at County Road School?

Only the meals and a la carte items listed on that day's menu are available to pre-order for that specific day. Please refer to the monthly menu on our district website under the lunch tab. You may order as much or as little for your student as you'd like.

What happens if I miss the deadline to pre-order?

Your child will have to bring in lunch from home for that week or you may order from our two approved outside vendors.



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Can I order more than 1 meal for my student?

Yes, you can order as much or as little as you'd like for your student. Please keep in mind that whatever is ordered for your student will be served and charged to their account. This includes if you have multiple orders for your student for the same day.

What if my County Road Student wants an additional serving of a menu item that was not ordered?

Food is prepared daily based on the quantity ordered by the student's parents/guardians. Approximately 10% extra is also prepared to account for dropped meals, mistakes, etc. With that said, additional servings that were not ordered will not be permitted until all students in all grades have received the meals they have ordered.

Can I still pre-order my child's meals if I haven't replenished/deposited money on my child's account?

Yes, you can still pre-order your meals through the Mealorders.com website and a negative balance will incur.

What happens if my student will be absent, and I ordered them lunch?

Please email dmspomptonian@nvnet.org if your student will be absent and we will happy cancel and credit the order.

Will I get confirmation that my pre-order has been processed?

Yes, make sure when you are placing an order on Mealorders.com to hit the submit button when you are on the shopping cart page. Once you hit submit you will receive an order confirmation.

What happens if my County Road School student forgets to bring their lunch to school and I didn't pre-order them a meal?

In this scenario your student will be provided with a choice of a bagel or cereal with fruit and a drink. Your MySchoolBucks account will be billed for the meal. If any allergies forbid your student from these choices, the school nurse will call the parent/guardian to determine a safe meal.

I have more questions? Who can I ask?

Any questions can be sent to the district Food Service Director Dean Trotta
dmspomptonian@nvnet.org