



ELMORE COUNTY BOARD OF EDUCATION

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Richard E. Dennis, Superintendent
Jason M. Mann, CSFO

January 13, 2025

Dear Elmore County Parents and Employees,

We are writing to make you aware of a recent cybersecurity incident involving PowerSchool, a software vendor which provides our Student Information System (SIS).

On Tuesday, January 7, 2025, PowerSchool informed our leadership team that they experienced a cybersecurity incident involving unauthorized access to certain PowerSchool SIS customer data. Unfortunately, they have confirmed that the information belongs to some of Elmore County's families and educators.

PowerSchool informed us that the taken data primarily includes parent and student contact information with data elements such as name and address information. Across their customer base, they have determined that for a portion of individuals, some personally identifiable information (PII), such as medical information, was impacted. They are working with urgency to complete their investigation and determine whether PII belonging to our students was included.

Protecting our students is something we take seriously. PowerSchool will assist with additional communications and resources as it becomes available.

Thank you for your patience and understanding.

Sincerely,

Richard E. Dennis
Superintendent

Every student empowered. Every student succeeds.

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