The Bledsoe County Board of Education is accepting applications for the following:

Position:  Apprentice District Technician

Place:  System Wide

Requirements:  1. High School Diploma or GED with computer technical certification or training

preferred.

                          2.  Videography a Plus

                          3.  Two years of computer related experience required.

                          4.  Copy of resume

Duties include, but are not limited to the following:

* Ensure computers and related equipment in the school is working properly; arrange for need maintenance.
* Troubleshoot problems with computers and other equipment; may independently solve minor problems or seek assistance from appropriate technical professionals.
* Assist users with Skyward, School Station, School Messenger, Alexandria, web-pages, etc.., as needed.
* Receive installation requests from building technicians via School Station; perform installation/updates software and hardware.
* Assist in maintaining a complete inventory of computers and related hardware.
* Provide timely resolution of computer problems by repairing equipment, meeting the specific need, or seeking assistance from professional (within 24 hours of first reported issue).
* Perform data retrieval, maintain adequate software licensing, and protect copyright guidelines, as required.
* Assist with tracking and controlling the relocation of equipment to school personnel.
* Responsible for/keep track of all tools and equipment assigned to IT.
* May assist with ordering supplies and identifying correct equipment, as needed.
* Manages a complete inventory of all interconnecting devices and servers; Communicates with vendor technical support to resolve issues.
* Manages and resolves MCS network outages in a timely manner with zero to minimal data loss.

Deadline for Applications:  Until Filled

Applications are available at the Bledsoe County Board of Education at 478 Spring Street, Pikeville, TN  37367 or online at www.bledsoecountyschools.org.  (423-447-2914)

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Post Date 08/31/2022