



## ADDENDUM 1

### Questions regarding IT22.04.19.1 Multi-Factor Authentication and Single Sign On

**1. It seems like the MultiFactorAuthentication is in the other bid unless I am missing something here. Just need some guidance here**

**A.** There are two separate and distinct RFP's that the district has posted.

One RFP is for Multi-Factor Authentication and Single Sign On. **RFP IT22-19-04-1** ( <https://content.myconnectsuite.com/api/documents/0f64bce5750749648eaf22b0683cf8ad.pdf> )

The Multi-Factor Authentication and Single Sign On RFP is **NOT** related to the second RFP for the Cloud-Based Email Protection/Gateway Defense and Barracuda Maintenance and Support **RFP IT22-19-04-2** ( <https://content.myconnectsuite.com/api/documents/f388ffda81b94f5598fd6328bac69f9e.pdf> )

Please note on page 1 of both RFP's:

All questions regarding this RFP/Bid **MUST** be submitted via email by the deadline noted in this document. **Please reference RFP Item Number in subject line of email.** Phone calls will not be accepted. Please submit questions to [Harold@hcboe.net](mailto:Harold@hcboe.net)

2. As it relates to the above-referenced bid, please can you provide clarity for the below question:

“Would Azure Active Directory setup and configuration in conjunction with your Google Workspace and all the requirements listed be sufficient here?”

“Are you open to third party non-Microsoft alternatives, or does it have to be a Microsoft solution?”

A. Currently the HCDOE is utilizing the SSO with third party IdP settings in Google Admin to configure Third-Party SSO for our organization. That redirects the login page when a user enters an [@hcboe.net](mailto:hcboe.net) or [@students.hcboe.net](mailto:students.hcboe.net) to Microsoft’s Azure login portal for authentication. The HCDOE is currently only wanting to implement MFA to email addresses/accounts with the [@hcboe.net](mailto:hcboe.net) domain name. Students email addresses/accounts ([@students.hcboe.net](mailto:students.hcboe.net)) will need to continue to authenticate though the Azure portal and NOT the MFA/SSO Solution.

The following are **MANDATORY MINIMUM REQUIREMENTS:**

- Solution must integrate with Google Workspaces.

Solution must have Active Directory/Azure directory and identity synchronization

The Hamblen County Department of Education relies heavily on Active Directory/Azure Directory integration for support for multiple applications and must continue with that integration for those items, not just the multi-factor authentication.

**3. In the RFP, I noticed that some of the mandatory MFA requirements were related to email, password, or security. These are MFA solutions of yesterday. Our one-time biometric enrollment has a false acceptance rate of 1 in 622 trillion and does not require MFA practices that are both inconvenient to the user and proven to be un-successful when targeted by sophisticated hackers.**

**I'm wondering if you folks would be willing to consider an MFA solution that *exceeds* the mandatory RFP requirements with even stronger capabilities**

**A.** Please note on page 17 of the bid:

Minimal requirements **MUST** be met in order for the RFP/Bid proposal to be considered. Demonstrations may be required during the evaluation process. The following are **MANDATORY MINIMUM REQUIREMENTS**:

Biometrics is a minimum requirement as well. The solution must meet multiple ways of providing Multi-Factor authentication, not just one specific form.