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# Z-SCALER FIX

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The following steps will clear the Z-Scaler message and allow you to continue working on your Chromebook.

 **Sign In**

To keep you safe from internet threats, please sign in to your company's security service.

User Name

**Sign In**

[Need help? Contact your IT support.](#)

After you receive the above message, type in your email address in the username box. For example, [8473839303@randolph.k12.nc.us](mailto:8473839303@randolph.k12.nc.us). Your PowerSchool number is the first part of the email address. If prompted, input your password (it's your birthday).

Following the above directions will allow you to resume normal activity on your Chromebook.